

# **FISHER & PAYKEL**

## **MODULAR COOKTOP MULTI-PRODUCT SETUP**

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### **PRIMARY COOKTOP MODELS**

CI905DTTB1, CI764DTTB1, CI604DTTB1, CI392DTTB1, CI905DTTG1,  
CI764DTTG1, CI604DTTG1, CI392DTTG1

### **AUXILIARY COOKTOP MODELS**

CIT392DX1, CIT302DX1, CI392DB1, CI302DB1, CI392DG1, CI302DG1

### **AUXILIARY VENTILATION MODELS**

CD13DB1, CD13DG1

**USER GUIDE**

**UK IE EU SG**



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### Registration

To register your product visit our website: [fisherpaykel.com/register](https://fisherpaykel.com/register)



**⚠ WARNING!**



**Electric Shock Hazard**

**Failure to follow this advice may result in electrical shock or death.**

- Do not cook on a broken or cracked cooktop. If the cooktop surface should break or crack, switch the appliance off immediately at the mains supply (wall switch) and contact a qualified technician.
- Switch off the appliance before cleaning or maintenance.

**⚠ WARNING!**



**Fire Hazard**

**Failure to follow this advice may result in serious burns or death.**

- Unattended cooking on a hob with fat or oil can be dangerous and may result in fire.
- Never try to extinguish fire with water. Switch off the appliance. Cover the flame, eg with a lid or fire blanket, or use dry chemical or foam-type extinguisher.
- Do not store items on cooking surfaces.

**⚠ WARNING!**

**Hot Surface Hazard**

**Failure to follow this advice could result in burns and scalds.**



- During use, accessible parts of this appliance will become hot enough to cause burns.
- Do not let body, clothing or item other than suitable cookware contact the cook surface until the surface is cool.
- Never leave metal objects (such as kitchen utensils) or empty pans on the cooktop as they can become hot very quickly.
- Beware: magnetisable metal objects worn on the body may become hot in the vicinity of the cooktop. Gold or silver jewellery will not be affected.
- Keep children away.
- Handles of saucepans may be hot to touch. Check saucepan handles do not overhang other cook zones that are on. Keep handles out of reach of children.

**⚠ WARNING!**



**Cut Hazard**

**Failure to use caution could result in injury.**

- The razor-sharp blade of a cooktop scraper is exposed when the safety cover is retracted. Use with extreme care and always store safely and out of reach of children.

**⚠ WARNING!**



**Health Hazard**

**Failure to follow this advice may result in death.**

- This appliance complies with electromagnetic safety standards. However, persons with cardiac pacemakers or other electrical implants (such as insulin pumps) must consult with their doctor or implant manufacturer before using this appliance to make sure that their implants will not be affected by the electromagnetic field.

### READ AND SAVE THIS GUIDE

#### **WARNING!**

To reduce the risk of fire, injury to persons or damage when using the appliance, follow the important safety instructions listed below. Read all the guidance before using the appliance.

#### **Installation**

- Unpack the packaging materials from the cooktop.
- Ensure your appliance is properly installed and earthed by a qualified technician.
- If a drawer is situated under an embedded appliance, ensure the space between the content of drawer and appliance is large enough (2cm) to provide correct ventilation.

#### **General Use**

- This domestic appliance is exclusively for the cooking of food to the exclusion of any other domestic, commercial or industrial use.
- Remove all labels and self-adhesives from the ceramic glass.
- Do not change or alter the appliance.
- Never leave the appliance unattended when in use. Boilover causes smoking and greasy spillovers that may ignite.
- Never use your appliance as a work or storage surface.
- Wear proper apparel — Loose-fitting or hanging garments should never be worn while using the appliance.
- Never leave any objects or utensils on the appliance.
- Do not place or leave any magnetisable objects (eg credit cards, memory cards) or electronic devices (eg computers, Smartphones) near the appliance, as they may be affected by its electromagnetic field.
- Storage on appliance — Flammable materials should not be stored on the cooktop or near surface units.
- Do not place or leave aluminum foil on the cooktop.
- Never use your appliance for warming or heating the room.
- Do not use water on grease fires - Smother fire or flame or use dry chemical or foam-type extinguisher.
- Use only dry potholders — Moist or damp potholders on any hot surfaces may result in burns from steam. Do not let potholder touch hot heating elements. Do not use a towel or other bulky cloth.
- After use, always turn off the cooktop as described in this guide (ie by using the power button).
- Do not rely on the pan detection feature to turn off the cook zones when you remove the pans.
- Do not use a steam cleaner to clean your cooktop.
- Do not place or drop heavy objects on your cooktop.
- Do not use pans with jagged edges as this can scratch the glass.
- Do not stand on your cooktop.
- Do not use scourers or any other harsh/abrasive cleaning agents to clean your cooktop, as these can scratch the cooktop surface.
- Do not operate your cooktop by means of an external timer or separate remote-control system.



## SAFETY AND WARNINGS

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- Do not cook on a broken cooktop. If cooktop is broken, cleaning solutions and spillovers may penetrate inside the cooktop and create a risk of electric shock. Contact a qualified technician immediately.
- CAUTION: The cooking process has to be supervised. A short term cooking process has to be supervised continuously.

### Child Safety

- Do not allow children to play with the appliance or sit, stand, or climb on it.
- Do not store items of interest to children in cabinets above the appliance. Children climbing on the cooktop could be seriously injured.
- Do not leave children alone or unattended in the area where the appliance is in use. Children of less than 8 years old must be kept away from the appliance unless continuously supervised. This appliance can be used by children aged from 8 years and above, and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge, if they have been given supervision or instruction concerning the use of the appliance in a safe way and they understand the hazards involved. Cleaning and user maintenance shall not be done by children without supervision.

### Cleaning

- Clean cooktop with caution — If a wet sponge or cloth is used to wipe spills on a hot cooking area, be careful to avoid steam burn. Some cleaners can produce noxious fumes if applied to a hot surface.

### Servicing

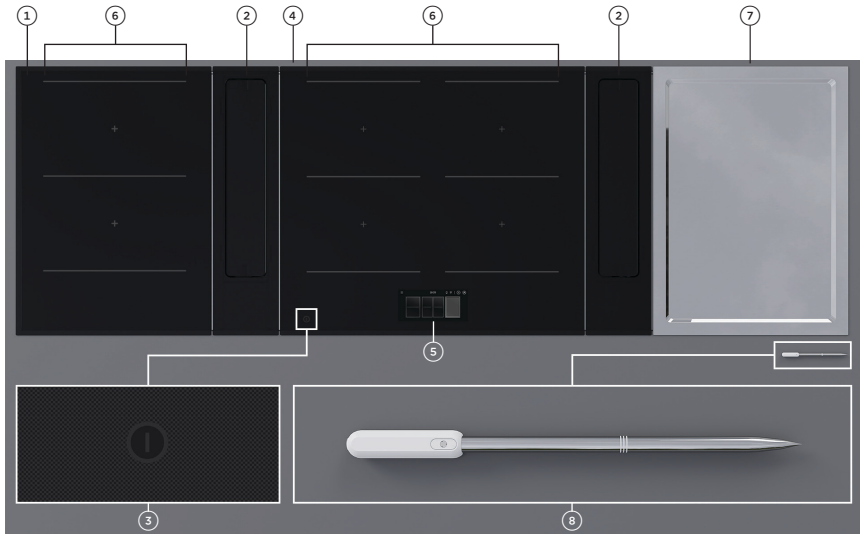
- Do not repair or replace any part of the appliance unless specifically recommended in the user guide. All other servicing should be undertaken by a Fisher & Paykel trained and supported service technician or qualified person.
- If the power supply cable is damaged, it must only be replaced by a qualified technician.
- If the appliance is malfunctioning, it will display an alert code: first note down the alert code (see section 'Fault codes' in this guide), then contact your Authorised Service Centre or Customer Care to arrange for service. Do not use your appliance until it has been repaired by a Fisher & Paykel authorised technician.

### Standard Requirements

- This induction cooktop generates and uses ISM frequency energy that heats cookware by using an electromagnetic field. It has been tested and complies with Part 18 of the FCC Rules for ISM equipment. This induction cooktop meets the FCC requirements to minimize interference with other devices in residential installation. Induction cooktops may cause interference with television or radio reception. If interference occurs, the user should try to correct the interference by:
  - Relocating the receiving antenna of the radio or television.
  - Increasing the distance between the cooktop and the receiver.
  - Connecting the receiver into an outlet different from the induction cooktop.

## PRODUCT OVERVIEW

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Indicative cooktop layout with primary and auxiliary induction modules, downdrafts and teppanyaki.

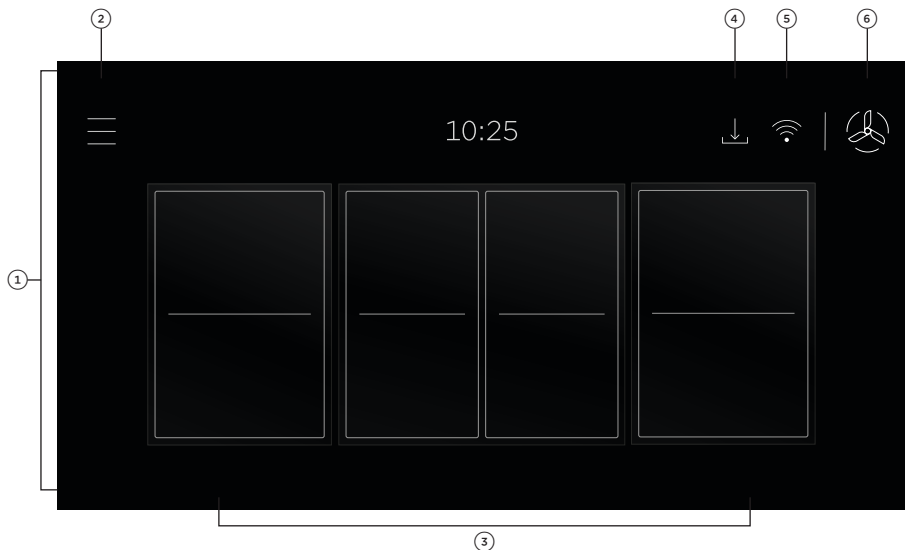
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### Features and accessories

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- |                                     |                      |
|-------------------------------------|----------------------|
| ① Auxiliary induction cooktop       | ⑤ Cooktop controls   |
| ② Auxiliary ventilation (downdraft) | ⑥ Cook zones         |
| ③ Power button                      | ⑦ Teppanyaki cooktop |
| ④ Primary induction cooktop         | ⑧ Temperature sensor |

## CONTROL PANEL

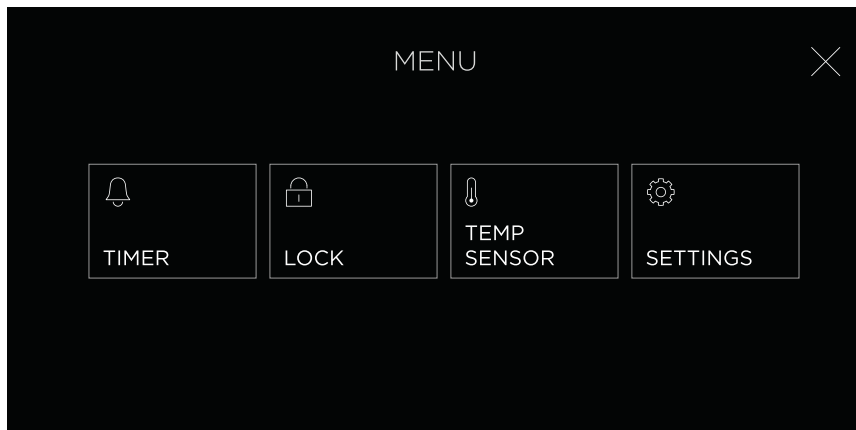


### Control panel

① <b>Touchscreen display</b>	Use to operate cook zones, ventilation and settings.
② <b>Menu</b>	Press to access additional features and settings.
③ <b>Cook zone selectors</b>	Press to select cook zones and adjust zone settings.
④ <b>Updates indicator</b>	Illuminates when an update is available.
⑤ <b>Wi-Fi indicator</b>	Illuminates when Wi-Fi is connected.
⑥ <b>Ventilation</b>	Press to access ventilation controls and settings.






## MENU

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### Menu

<b>TIMER</b>		Use the timer to keep track of cooking times. You can use it at any time, even if you are not using any cook zones.
<b>LOCK</b>		Lock the controls to prevent accidental use. When locked, the controls will be unresponsive and the cooktop will not turn on. Press and hold  to unlock.
<b>TEMP SENSOR</b>		Use the temperature sensor to monitor cooking or notify you when a certain temperature is reached.
<b>SETTINGS</b>		Adjust the settings to suit your preferences, or set up a Wi-Fi connection. Refer to 'Wi-Fi connection'.

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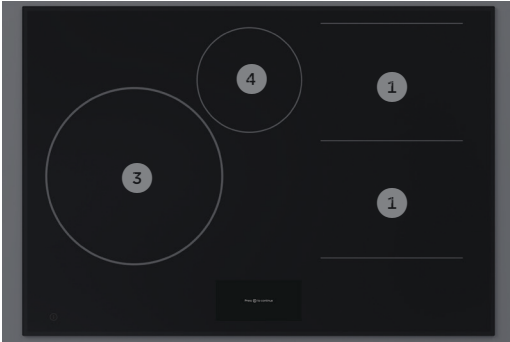
## ZONE RECOMMENDATIONS

### Primary cooktop models



CI905DTTB1  
CI905DTTG1

CI392DTTB1  
CI392DTTG1



CI764DTTB1  
CI764DTTG1

CI604DTTB1  
CI604DTTG1

ZONE	ZONE DIAMETER	POWER	POWER BOOST	RECOMMENDED MINIMUM PAN SIZE
①	Smartzone: 220x184mm	2100 W	3700 W*	120mm
	Bridged Smartzone	3700 W	- **	250mm
②	Inner zone: 180mm	1850 W	3000 W*	125mm
	Dual zone: 260mm	2600 W	5500 W*	250mm
③	260mm	2600 W	3700 W*	180mm
④	145mm	1400 W	2200 W*	120mm

\* Maximum output when set on Power Boost

\*\* Power Boost is not available when cooking zones are bridged.

## ZONE RECOMMENDATIONS

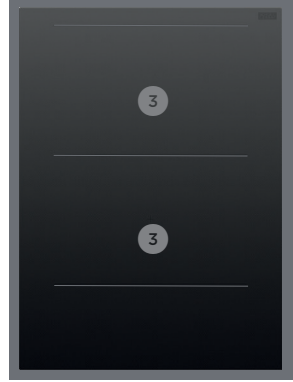
### Auxiliary cooktop models



CIT392DX1



CIT302DX1



CI392DB1 / G1  
CI302DB1 / G1

ZONE	ZONE DIAMETER	POWER	POWER BOOST	RECOMMENDED MINIMUM PAN SIZE
①	267x416mm	1400 W	-	-
②	193x416mm	1400 W	-	-
③	Smartzone: 220x184mm	2100 W	3700 W*	120mm
	Bridged Smartzone	3700 W	-**	250mm

\* Maximum output when set on Power Boost

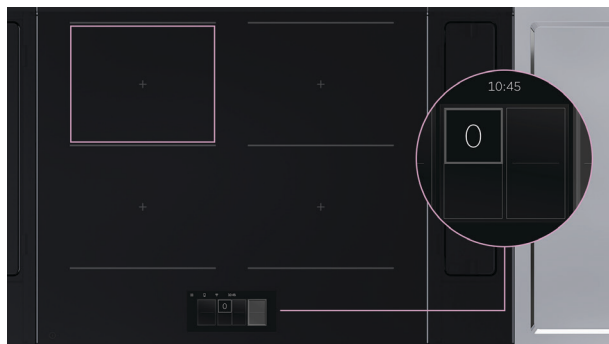
\*\* Power Boost is not available when cooking zones are bridged.

## USING THE INDUCTION

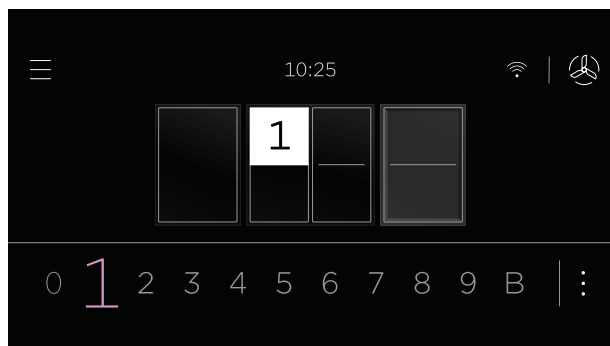
Always lift cookware to move it around the cooktop, as sliding may scratch the glass surface or cookware.

Ensure cookware is inside the cook zone markings. Hot cookware placed along the front of the cooktop may cause the controls to overheat.

For larger cookware, we recommend using rear zones or paired zones. See 'Cooking options' for information about pairing.



1. Place cookware on cook zone and select corresponding zone on the display.



2. Use the selector to set a power level. Select 0 to turn cook zone off.



3. Press  $\vdots$  to access cooking options. For more information, refer to 'Cooking options'.

# COOKWARE

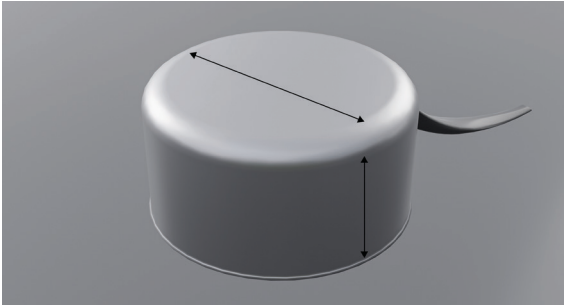
## Compatible cookware

Use induction-compatible cookware with a smooth, flat base and similar size to the cook zone to ensure optimal performance.

Induction-compatible cookware that has a magnetic base or core:

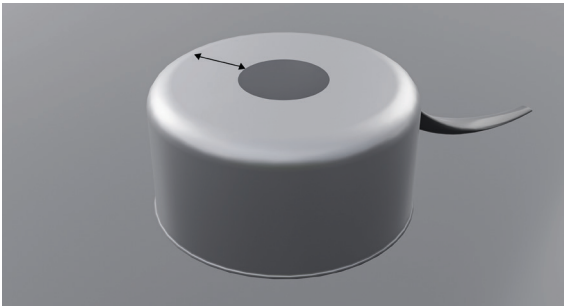
- Stainless steel
- Carbon steel
- Cast iron
- Enamelled steel
- Enamelled cast iron
- Aluminium and copper with magnetisable base.

If cookware is not compatible or is not detected, U will flash on the display.



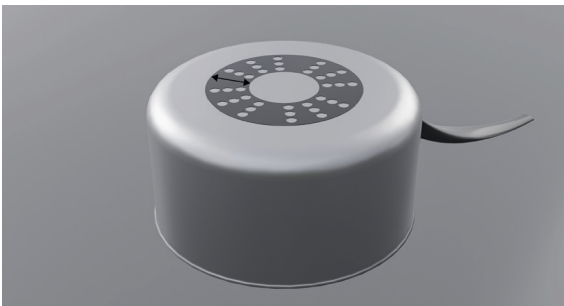
### Quickest heating performance

High magnetic content provides a consistent heating area across the base and up the sides of pan.



### Average heating performance

Medium magnetic content reduces the heating zone and results in slower heating.





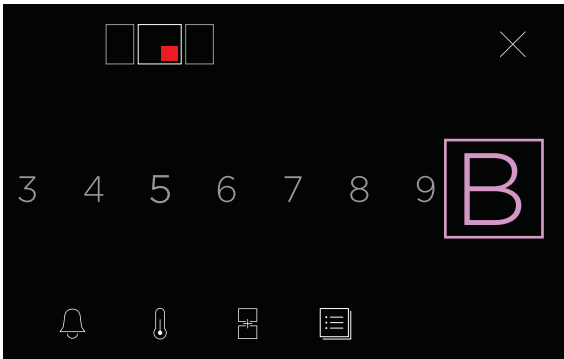
### Slow heating performance

Limited magnetic content results in very slow heating performance.



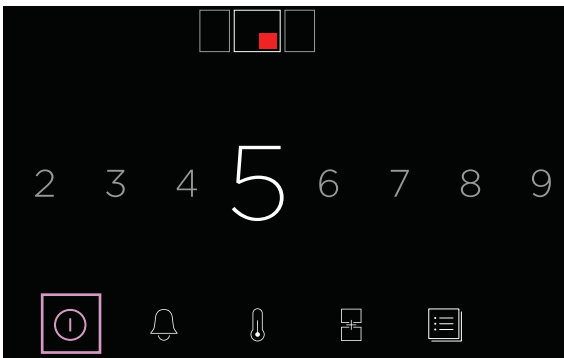
## COOKING OPTIONS

Cooking options offer features and controls for specific cook zones. The zone map indicator shows which cook zone is being adjusted. Press  or  to return to control panel home screen.



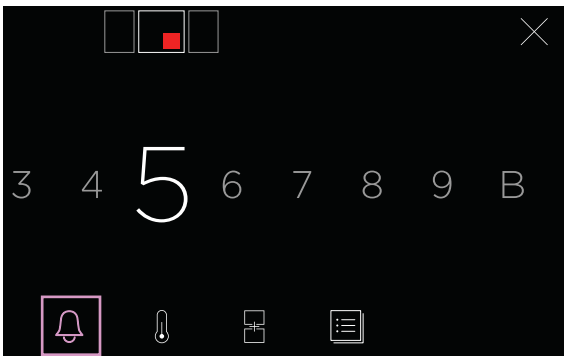
### BOOST

Cook above maximum power for up to 10 minutes. Ideal for boiling water quickly. Not available on paired zones.



### POWER BUTTON

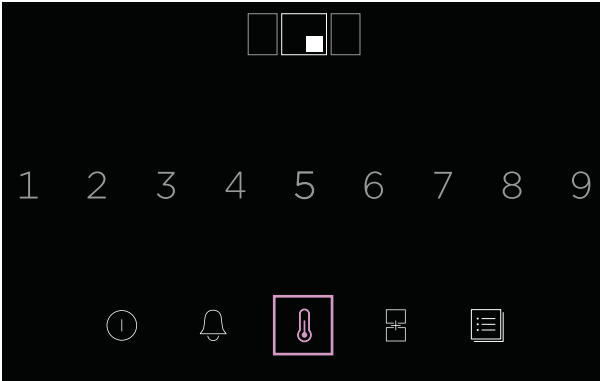
Turn off selected zone and cancel zone settings.



### ZONE TIMER

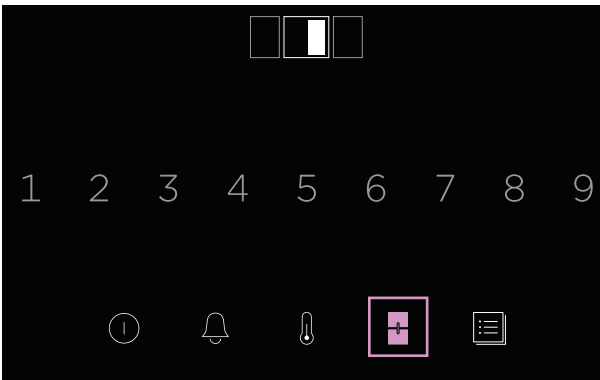
Set individual timer for selected cook zone. This will not turn the cook zone off.

## COOKING OPTIONS



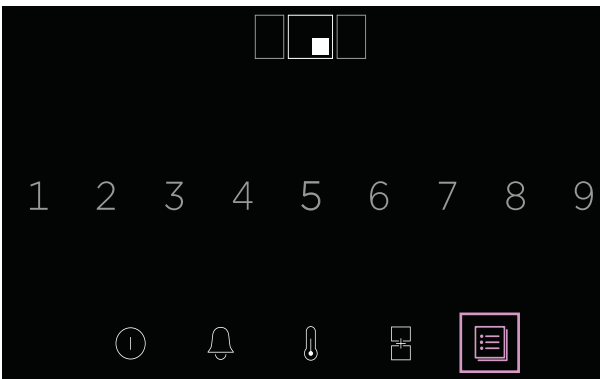
### TEMPERATURE SENSOR

Use to monitor the temperature of a specific cook zone, notify you when it reaches a certain temperature or adjust the zone settings to hold liquids at a set temperature.



### SMARTZONE PAIRING

Join front and rear cook zones to create a large cook zone with single temperature control. Unavailable when a zone is already in use.



### COOK BY METHOD

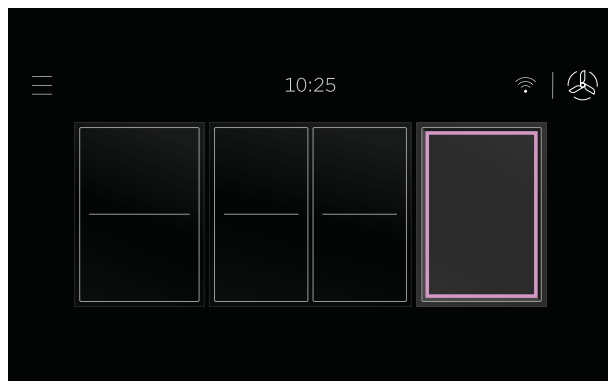
Access guided cooking features and specialised functions such as **SOUS VIDE**, **POACH**, **MELT** and **WARM**.

## USING THE TEPPANYAKI

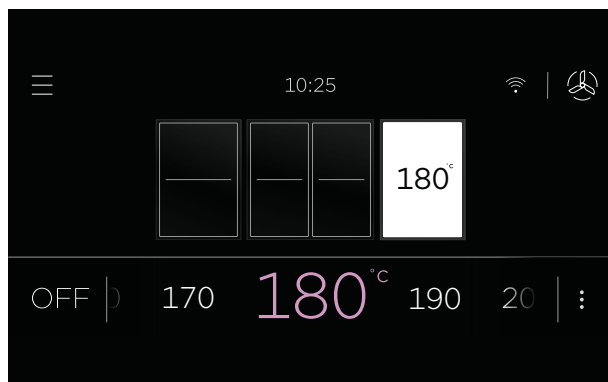
The teppanyaki allows you to cook directly on the surface of the whole teppan or just a half, allowing for exact temperature control.

Before using it for the first time, clean with a damp cloth and mild detergent, then heat to 220°C for 30 minutes using paired zones (default). Let it cool until **H** no longer shows on the display. The teppanyaki may make clicking sounds and release an odour. This is normal.

While cooking, take care to move utensils along the teppanyaki in the direction of the steel grain.

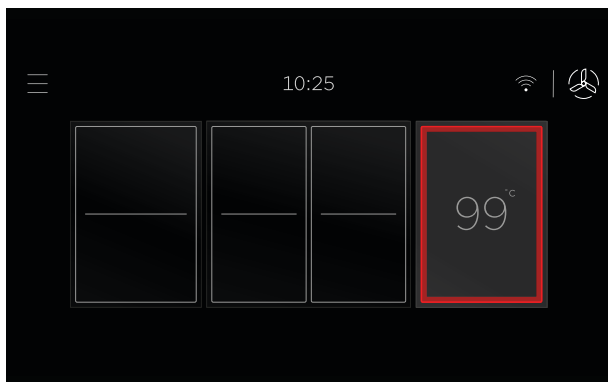


1. Press to select teppanyaki.  
To use a single zone, see  
'Cooking options'.

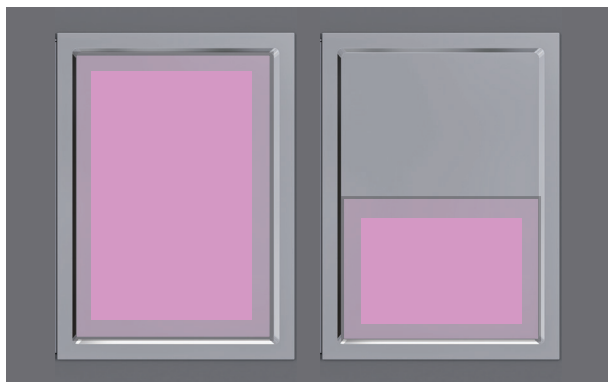


2. Scroll to set  
desired temperature.

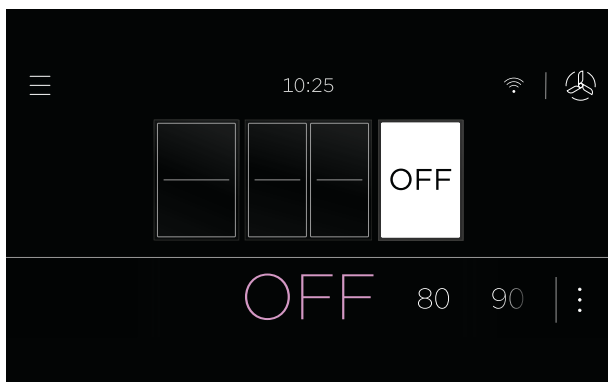
## USING THE TEPPANYAKI



3. Wait for teppanyaki to preheat. The display will alternate between actual and desired temperature while heating.

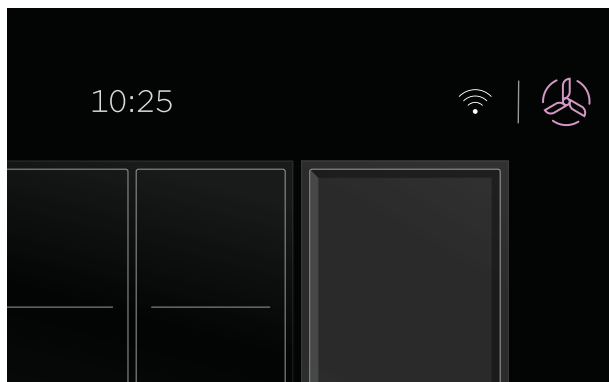



4. Place food onto centre of active teppanyaki zone to cook. Shift cooked food to edges of zone to keep it warm.

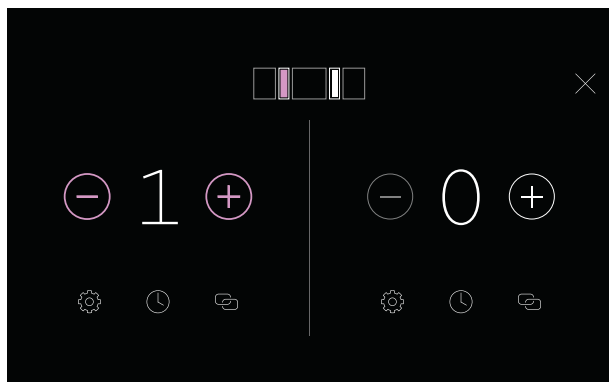


5. Press OFF to turn teppanyaki off.

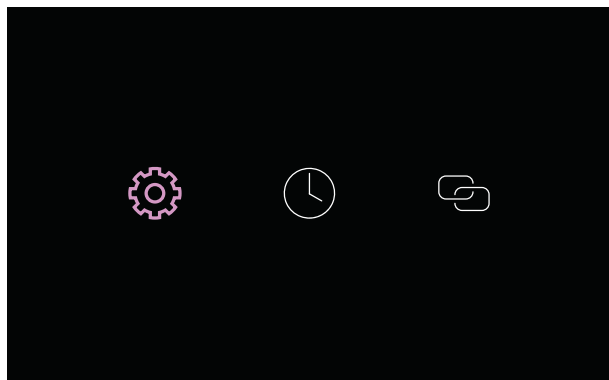
## USING THE DOWNDRAFT VENTILATION




1. Push the downdraft cover lightly to open.  
Press  to access ventilation controls.

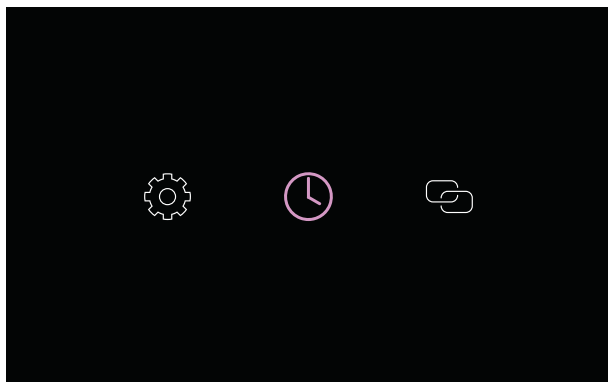



2. Press  $\ominus$  or  $\oplus$  to adjust the fan speed. There are 5 speeds plus **BOOST**. Press and hold  $\ominus$  or  $\oplus$  to jump to 0 or **BOOST**, respectively.

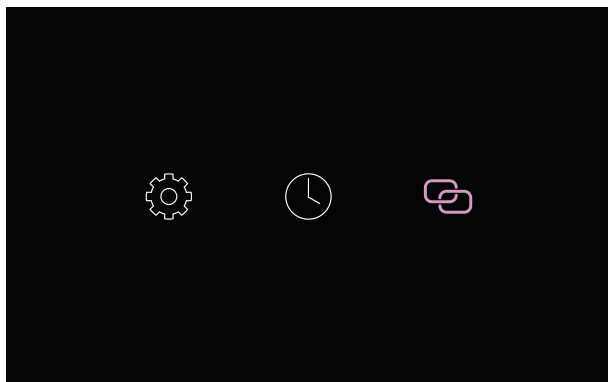



3. Press  to access the settings menu. See 'Downdraft ventilation settings' for details.

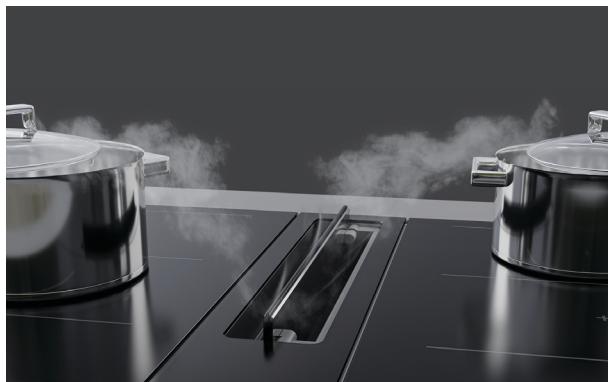
## USING THE DOWNDRAFT VENTILATION



4. Press  to start or stop **DELAYED OFF** timer. Press and hold to adjust delay duration. If **LINK MODE** is on, timer will start when linked zones are turned off.

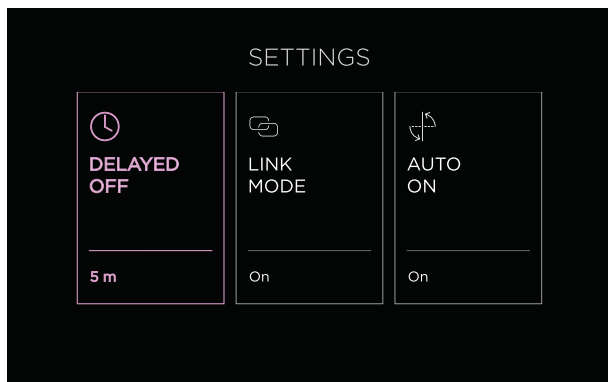


5. Press  to turn Link mode **ON/OFF** while cooking.



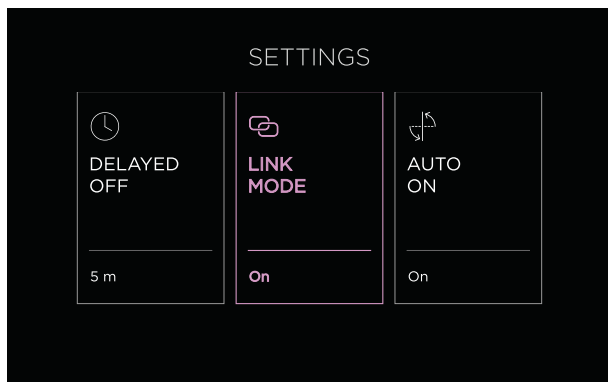
6. The downdraft is only suitable for use with adjacent cook zones. If using a large pot, tilt the lid to direct steam towards the downdraft.

## DOWNDRAFT VENTILATION SETTINGS



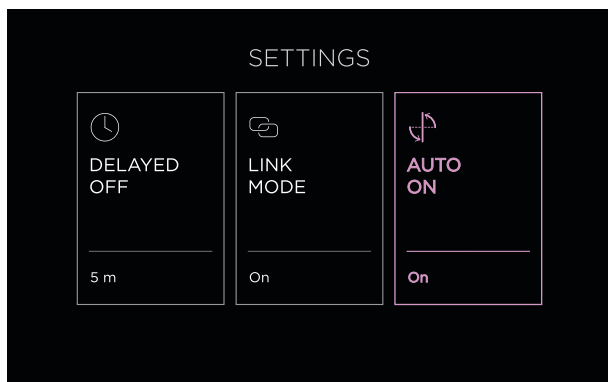
### DELAYED OFF

Set duration for ventilation to run when **DELAYED OFF** is activated or linked zones are turned off.



### LINK MODE

Set ventilation to automatically turn on and adjust to adjacent zones when cooktop is turned on and downdraft cover is open.



### AUTO ON

Set ventilation to turn on when the downdraft cover is opened.

## USING THE TEMPERATURE SENSOR

The sensor allows you to **MONITOR**, **REACH** or **HOLD** a temperature, ensuring precise temperature control. Ensure you charge it before use.

### MONITOR

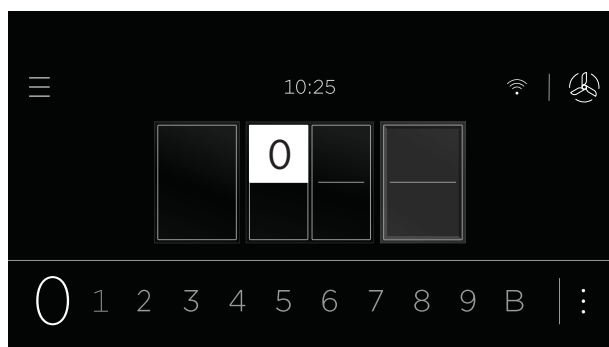
Insert the sensor into your food or cooking liquids to monitor their internal temperature.

### REACH

Insert the sensor into your food or cooking liquids to reach a set internal temperature. Notifies you when the food or cooking liquids reach target temperature, so you can turn off cook zone. Sensor will not turn off the cook zone.

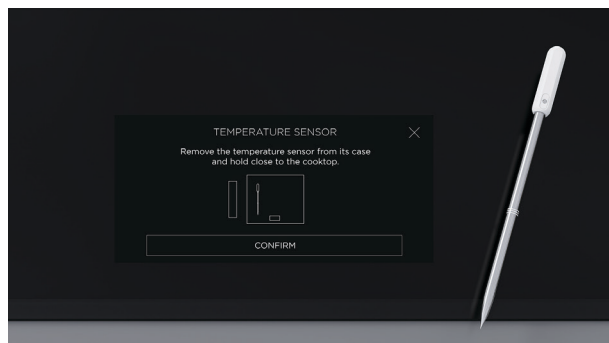
### HOLD

Insert the sensor in cooking liquid to hold it at a set temperature.



1. Select a cook zone.

Press **⋮** to access cooking options.



2. Press **🔗**. Hold sensor near cooktop, and press **CONFIRM** to connect.



## USING THE TEMPERATURE SENSOR

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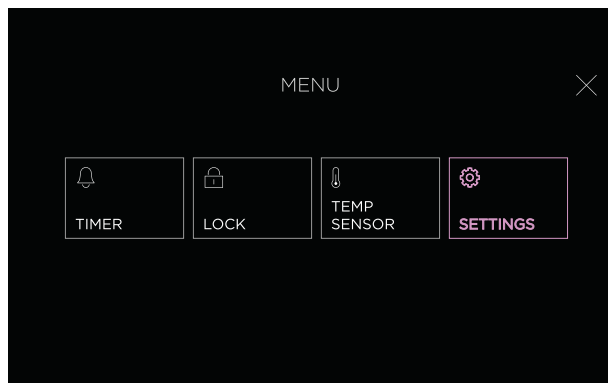
**3.** Select a goal and follow the onscreen instructions.

## LOW POWER MODE

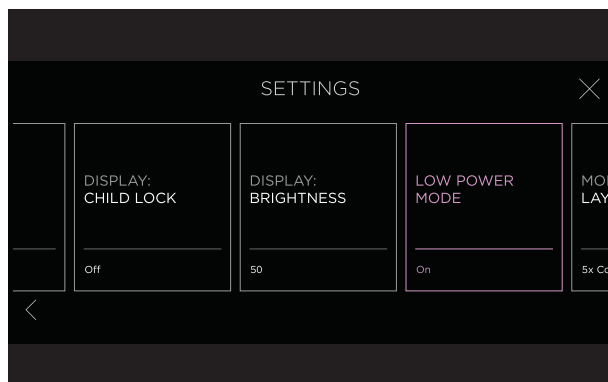
Low power mode reduces the energy consumption of your cooktop while it is in standby. Your cooktop will go into low power mode after 20 minutes with no active cook zones and no interaction with the control panel. It will start immediately if you power it within 20 minutes of standby, but will take up to 40 seconds to repower once in low power mode, unless connected to Wi-Fi.

Your cooktop will use more energy when connected to Wi-Fi.

### Turning low power mode ON/OFF



1. Select **SETTINGS** from the menu.



2. Select **LOW POWER MODE** and set it as desired.

## WI-FI CONNECTION

Your cooktop can be connected to your home wireless network and monitored remotely using the app.

Connect your cooktop to ensure it stays up to date with the latest software and features.

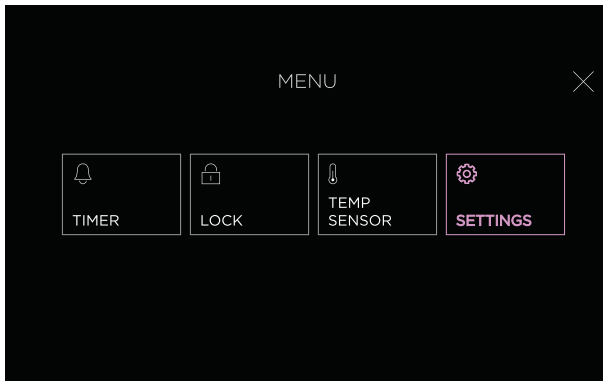
### Getting started

- Ensure your home Wi-Fi network is turned on.
- You will be given step by step guidance on both your appliance and mobile device.
- It may take up to 10 minutes to connect your cooktop.
- For further guidance and troubleshooting, please refer to the app.

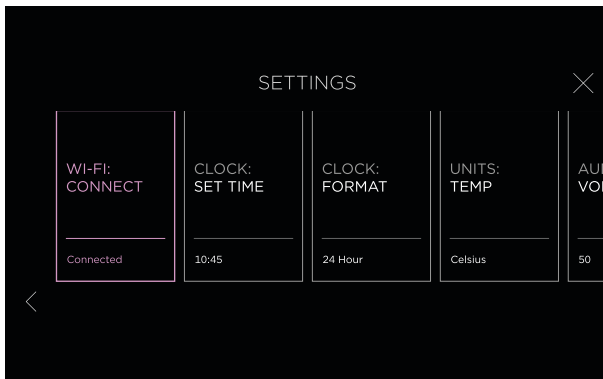
### On your mobile device:

- ① Download the app. Scan the QR code or go to [www.fisherpaykel.com/connect](http://www.fisherpaykel.com/connect)
- ② Register and create an account.
- ③ Add your appliance and set up the Wi-Fi connection.

### Connecting to your home Wi-Fi



1. Select **SETTINGS** from the menu.



2. Select **WI-FI CONNECT** and follow the instructions onscreen.

# CLEANING

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## Surfaces

Wipe with a damp cloth and mild detergent. Dry with a clean, lint-free cloth.

## Cooktop glass

If further cleaning is required, apply cooktop cleaner following the manufacturer's instructions. We recommend locking the controls if you're cleaning near them.

**We do not recommend using the following cleaning products as they may cause damage:**

- Plastic or stainless steel scouring pads
- Abrasive, solvent, household cleaners
- Acid or alkaline cleaners
- Hand washing liquids or soap
- Stainless steel cleaners or polishes
- Laundry detergents or disinfectants

## Fingerprints, marks, metal sheen and non-sugary spills

Apply cooktop cleaner, then wipe with a damp cloth. Dry with a clean, lint-free cloth or paper towel.

## Boilovers, melts and hot sugary spills

Remove these immediately with a glass scraper, but beware of hot cook zone surfaces.

- ① Lock the controls or turn off the cooktop.
- ② Hold the scraper at a 30° angle, and move the spill to a cool area of the cooktop.
- ③ Wipe clean with a damp cloth or paper towel.

## Teppanyaki

Clean the teppanyaki after each use to preserve its appearance. Take care to follow the direction of the stainless steel grain when cleaning or using a spatula.

While the teppanyaki is still warm:

- ① Use a spatula and paper towel to remove debris and excess oil.
- ② Pour 150ml of water and some mild detergent onto surface and leave to soak for 5-10 minutes. If necessary, use a spatula to remove stubborn residue.
- ③ Remove excess liquid with a paper towel or a soft cloth, and wipe clean.

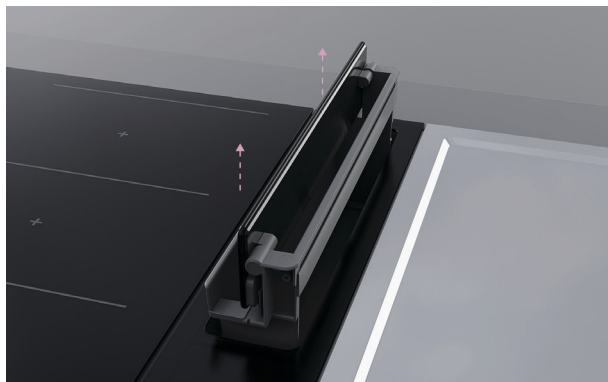
## Temperature sensor

Wash in hot water with mild detergent, then dry thoroughly with a clean cloth before storing in its case in a cool, dry place.

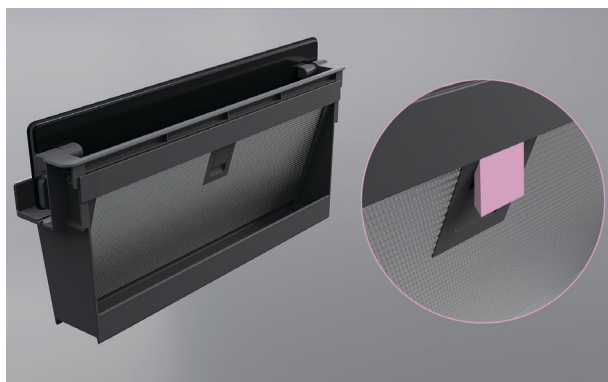
- Wait for sensor to cool down before cleaning. Do not submerge it in cold water immediately after cooking.
- Do not place in dishwasher.

## CLEANING THE DOWNDRAFT FILTER

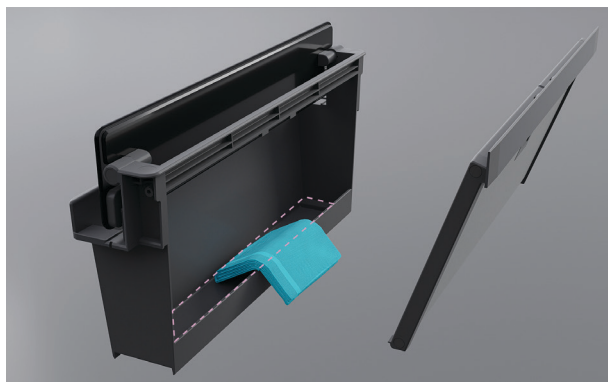
Clean the filter regularly to maintain optimum performance.



1. Open downdraft cover. Lift filter box by the cover to access the filter and downdraft cavity. Clean the cavity with a damp cloth and mild detergent.



2. Unclip the mesh filter and clean in hot water with mild detergent or in the dishwasher.



3. Clean filter box with a cloth, in hot water with mild detergent, before reattaching filter and lowering into place. Do not put the filter box in the dishwasher.

## TROUBLESHOOTING

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### General use

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#### Why won't my cooktop turn on?

- No power. Make sure the cooktop is connected to the power supply and switched on at the wall.
  - Check the circuit breaker, or check if there is a power cut in your home or area. If your cooktop still won't turn on, call Customer Care or your Authorised Service Centre.
- 

#### Why aren't the controls working when the display is on?

- The controls are locked when  is displayed. Press and hold the screen to unlock.
  - Zones are still hot or **DELAYED OFF** is still running. Press  to turn controls on.
  - The cooktop is in Demo Mode. Call Customer Care or your Authorised Service Centre.
- 

#### Why are the controls difficult to use?

- Moisture or oil on the controls. Dry them with a cloth and try again.
  - Using the tip of your finger to press the controls. Use the ball of your finger instead.
- 

#### Why does my cooktop make a humming sound on high heat and BOOST?

This is normal for induction. It should quieten or stop when you decrease the heat setting.

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#### Why is the display going black?

Overheated due to cookware placed along the front of the cooktop. Remove cookware or shift to rear cook zones. Allow controls to cool.

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#### Why can't I select the heat setting I want?

- Cooktop is at maximum power. Reduce heat settings on other zones.
  - Cooktop or teppanyaki has reduced power to prevent overheating. Allow to cool.
  - **BOOST** is unavailable with paired cook zones.
- 

#### Why is condensation forming on walls and cabinetry?

This is normal for induction. Its energy-efficient technology means minimal heat is lost to surrounding surfaces. Surfaces stay cool, and steam from cooking condenses on them.

Start the downdraft as soon as you turn on a cook zone, use pot lids to direct steam towards downdraft, and wipe up condensation as needed.

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## TROUBLESHOOTING

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### Why is the cooktop turning off unexpectedly?

- Safety timeout. The cooktop will turn a cook zone off automatically if it is left working for an extended period of time without the power level being altered. The lower the setting, the longer the cooking zone will remain on.
  - Display protection. The cooktop will turn off to protect the display if it overheats. See 'Using the induction'.
- 

### Why can't I pair cook zones?

- One of the zones is already in use. Turn off the zone, then pair it.
  - Zones you're selecting are not pairable because they are circular or side-by-side zones. You can pair adjacent front and rear Smartzones. See 'Cooking options'.
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## Cookware

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### Why isn't the cookware getting hot?

- Cookware is too small or not centred on zone.
  - Cookware is not induction compatible. See 'Cookware'.
  - The cooktop is in Demo Mode. Call Customer Care or your Authorised Service Centre.
- 

### Why is my cookware making crackling and clicking noises?

Some induction cookware has metal layers that vibrate. This is normal.

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## Alerts

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### Why is showing on the display?

- No cookware detected. Check it is correct size and centred on selected cook zone.
  - Check cookware is induction compatible.
-

## TROUBLESHOOTING

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### Teppanyaki

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#### Why is the teppanyaki making crackling and clicking noises?

Solid steel plate needs to settle during initial use. This is normal. See 'Using the teppanyaki'.

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#### Why doesn't food cook well at the edges of the teppanyaki?

Outer region of teppanyaki is the inactive cook zone. This is a safety feature to keep benchtop or cabinet cool. See 'Using the teppanyaki'.

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#### Why is oil pooling in the teppanyaki?

The teppanyaki will bow with use as the steel expands and contracts. This is normal.

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#### Why is the teppanyaki becoming discoloured?

Stainless steel can change colour when exposed to high temperatures for prolonged periods. See 'Cleaning'.

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#### Why can't I select the temperature setting I want?

Teppanyaki has reduced temperature setting to prevent overheating. Higher temperatures will become available once the product has cooled.

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### Downdraft ventilation

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#### Why isn't the downdraft extracting all the steam, smoke and cooking smells?

- Cookware is blocking downdraft. Tilt cookware lids to vent towards downdraft.
  - Cookware is not adjacent to downdraft. See 'Using the downdraft ventilation'.
  - Filter needs to be cleaned. See 'Cleaning the downdraft filter' for details.
  - Filter box is around the wrong way. Lift it out and rotate it.
  - Ducting has a leak. Use duct tape to seal it. If the issue persists, call Customer Care or your Authorised Service Centre.
  - Duct may be installed incorrectly. Refer to Installation Guide for details.
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## TROUBLESHOOTING

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### Why does the downdraft sound different to usual?

There may be something in the cavity. Remove the filter box and check that nothing has fallen in or come loose.

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### Why isn't the downdraft turning on when I open the cover?

- **AUTO ON** needs to be activated. See 'Downdraft ventilation settings' for details.
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## Wear and tear

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### Why are there scratches on the cooktop?

- Sliding cookware across it. Scratches will not affect performance, but you should always lift cookware to avoid scratching. See 'Using the induction'.
  - Cookware may have rough edges. Use cookware with flat and smooth bases. See 'Cookware'.
  - Cleaning products may be unsuitable. See 'Cleaning'.
- 

### What should I do if the glass gets cracked or chipped?

Stop using the cooktop. Turn off the power supply at the wall, and call Customer Care or your Authorised Service Centre.

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## FAULT CODES

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### How do I know if there is a problem?

Your cooktop will beep and a fault code will show in the display. You can mute the alert.

### What to do

Try to fix the issue and clear the alert according to the onscreen instructions.

### 'E' fault codes

You may be able to clear the fault by resetting the cooktop. Follow the steps below:

- ① Press and hold the power button to turn the cooktop off.
- ② Wait a few seconds, then press and hold the power button again to turn the cooktop back on.

If the fault code has disappeared, you can continue to use your cooktop. If not, turn the power supply off and on at the wall.

### If the problem persists

- ① Note down the fault code.
- ② Contact Customer Care or a Fisher & Paykel trained and supported service technician. Refer to the Service and Warranty booklet for contact details.

## ENERGY GUIDELINES (UK IE EU)

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This cooktop has been designed and constructed in accordance with the following codes and specifications:

Safety requirements of EEC Directive “Low voltage” 2014/35/EU:

- EN 60335-1 General Requirements for Domestic electrical appliances
- EN 60335-2-6 Particular Requirements for Domestic electrical cooking appliances


Safety requirements of EEC Directive “EMC” 2014/30/EU:

- EN 55014-1, EN 55014-2, EN 61000-3-2, EN 61000-3-3 Electromagnetic Compatibility Requirements.

### **Requirements of EEC Directive 93/68/EEC and 2011/65/EU**

#### **European directive 2012/16/EU on Waste Electrical and Electronic Equipment (WEEE) (for European Union countries only)**

GB This appliance is marked according to the European directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

The symbol  on the product, or on the documents accompanying the product, indicates that this appliance may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. Disposal must be carried out in accordance with local environmental regulations for waste disposal. For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

## ENERGY GUIDELINES (UK IE EU)

MODEL	NO. OF COOKING ZONES	DIAMETER / AREA COOKING ZONE	ENERGY CONSUMPTION* (PER ZONE)	ENERGY CONSUMPTION* (WHOLE COOKTOP)
CI302D/CI392D	2	20x25 cm per zone	195.6 Wh/kg	191 Wh/kg
CI604D	4	20x25 cm per zone	LF 187.5 Wh/kg LR 191.7 Wh/kg RF 195.6 Wh/kg RR 187.8 Wh/kg	191 Wh/kg
CI764DTB				
CI905DTTB	5	Pairing zones: 20x25 cm per zone Wok: 26 cm	LF 196.9 Wh/kg LR 183.6 Wh/kg RF 190.8 Wh/kg RR 191.1 Wh/kg	191 Wh/kg

\*Energy consumption for electric cooking appliances are calculated using the following Standards: BS EN 50304 & BS EN 60350 - Electric cooking ranges, hobs, ovens and grills for household use - Methods for measuring performance.

MODEL	STANDBY POWER (WATTAGE)	NETWORKED STANDBY POWER (WATTAGE)	TIME TO STANDBY (SECONDS)	TIME TO NETWORKED STANDBY (SECONDS)
CI302D/CI392D	< 0.5 W	< 2 W	120	120
CI604D	< 0.5 W	< 2 W	120	120
CI764DTB	< 0.5 W	< 2 W	120	120
CI905DTTB	< 0.5 W	< 2 W	120	120

Note: CIT302DX1 and CIT392DX1 are not covered in the scope of the standards for energy consumption and standby power requirements as they are classified as grills.



### **To access your Warranty and Service Guide**

Scan the QR code with your smartphone to access your warranty and book a service, or view online at:

#### **United Kingdom**

<https://www.fisherpaykel.com/uk/help-and-support/warranty-information>

#### **Ireland**

<https://www.fisherpaykel.com/ie/help-and-support/warranty-information>

#### **Europe**

<https://www.fisherpaykel.com/eu/help-and-support/warranty-information>

#### **Singapore**

<https://www.fisherpaykel.com/sg/help-and-support/warranty-information>

This product has been designed for use in a domestic (residential) environment. This product is not designed for any commercial use. Any commercial use by the customer will affect this products Manufacturer's Warranty.

For spare parts, please contact Fisher & Paykel Customer Care. Spare parts are available for all Fisher & Paykel products for a minimum period of 10 years from the date of manufacture.

## CUSTOMER CARE

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### **Before you call for service or assistance**

Check the things you can do yourself. Refer to your User guide and check:

- ① Your product is correctly installed.
- ② You are familiar with its normal operation.
- ③ You have read the 'Fault codes' and 'Troubleshooting' sections.

If after checking these points you still need assistance or parts, please refer to your nearest Fisher & Paykel trained and supported service technician, Customer Care, or contact us through our website [fisherpaykel.com](http://fisherpaykel.com).

### **In UK or Europe if you need assistance**

Call the Fisher & Paykel Customer Care Centre and talk to one of our Customer Care Consultants.

**Toll Free:** 08000 886 605

**Website:** [fisherpaykel.com](http://fisherpaykel.com)

**Postal address:**

Fisher & Paykel Appliances Ltd,  
420 Cob Drive, Swan Valley  
Northampton NN4 9BB

### **In Ireland if you need assistance**

Call the Fisher & Paykel Customer Care Centre and talk to one of our Customer Care Consultants.

**Toll Free:** 1800 625174 or 01 807 7960

**Website:** [fisherpaykel.com](http://fisherpaykel.com)

**Postal address:**

Fisher & Paykel Appliances Ltd,  
Unit 2D Corporate Park,  
Swords Dublin

### **In Singapore if you need assistance**

Call the Fisher & Paykel Customer Care Centre and talk to one of our Customer Care Consultants.

**Phone:** +65 6741 0777

**Website:** [fisherpaykel.com](http://fisherpaykel.com)

**Email:** [sg.customercare@fisherpaykel.com](mailto:sg.customercare@fisherpaykel.com)

**Postal address:**

Fisher & Paykel Appliances  
51 Kampong Bugis  
#01-05 Kallang Riverside Condominium  
Singapore 338986

## CUSTOMER CARE

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### If you need service

Fisher & Paykel has a network of Fisher & Paykel trained and supported service technicians that can carry out any service necessary on your appliance. Our Customer Care Centre can recommend a Fisher & Paykel trained and supported service technician in your area. Or you can book one online at [fisherpaykel.com/uk/help-and-support](http://fisherpaykel.com/uk/help-and-support), [fisherpaykel.com/ie/help-and-support](http://fisherpaykel.com/ie/help-and-support), [fisherpaykel.com/eu/help-and-support](http://fisherpaykel.com/eu/help-and-support) or [fisherpaykel.com/sg/help-and-support](http://fisherpaykel.com/sg/help-and-support)

If you call, write or contact us via our website please provide: your name and address, model number, serial number, date of purchase and a complete description of the problem. This information is needed in order to better respond to your request for assistance.

### Complete and keep for safe reference:

Model	_____
Serial No.	_____
Purchase Date	_____
Purchaser	_____
Dealer	_____
Suburb	_____
Town	_____
Country	_____

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The models shown in this guide may not be available in all markets  
and are subject to change at any time.

The product specifications in this guide apply to the specific products and  
models described at the date of issue. Under our policy of continuous product  
improvement, these specifications may change at any time.

For current details about model and specification availability in your country,  
please go to our website or contact your local Fisher & Paykel dealer.

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