

**FISHER & PAYKEL**

**FABRIC CARE CABINET**

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FC1260H1 & FC1260HG1 models

**USER GUIDE**

**NZ AU**



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### Registration

To register your product visit our website: [fisherpaykel.com/register](https://fisherpaykel.com/register)



**⚠ WARNING!**



**Electric Shock Hazard**

Failure to follow this advice may result in electric shock or death.

- If you are using an extension cord or a portable electrical outlet device (eg multi-socket outlet box), ensure that it is positioned so that it does not come into contact with water or moisture.

**⚠ WARNING!**



**Fire Hazard**

- Only place items that have been washed with water in the cabinet.
- Do not use heat to dry articles containing foam rubber or similarly textured rubber-like materials.
- Never stop the cabinet before the end of a cycle unless all items are removed and spread out in order to dissipate the heat.
- The cabinet produces combustible lint; the lint filter must be cleaned regularly.
- Do not put additives, fragrances or other laundry consumables into the water tank.
- Failure to follow the warnings outlined in these instructions can cause a fire hazard.
- Failure to follow these instructions can result in death or personal injury.

## SAFETY AND WARNINGS

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### WARNING!

Read Safety Guide. Failure to follow all guides and rules could cause personal injury or property damage. Use this appliance only for the intended purpose as described in the user guide and installation guide of this appliance. When using this appliance, always exercise basic safety precautions including the following:

#### General

- Do not touch or operate the appliance with wet hands or with bare feet.
- A damaged power cord must be replaced by a Fisher & Paykel trained and supported service technician, its service agent or similarly qualified persons in order to avoid a hazard. The appliance must not be operated until it is repaired, as there is risk of electric shock.
- Do not operate this appliance if it has been damaged during transport. Contact your Fisher & Paykel dealer or Fisher & Paykel trained and supported service technician.
- This product has been designed for personal, family or household use. This product is not designed for any commercial use. Any commercial use will terminate this products manufacturer's warranty
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they are supervised or given instructions on how to use the appliance by someone responsible for their safety.
- Supervise children to ensure they do not play with the appliance or climb inside.
- Do not swing on or put weight on the door, hanger storage hooks, rail or racks.
- Check and remove all objects from pockets, eg lighters and matches.
- Items should go through the cooling phase in the final part of the cycle. This ensures items are left at a temperature where they will not be damaged. If for any reason the cycle is stopped before it has finished, dry clothes should be removed immediately and not left in the appliance. Items should be quickly spread out flat to cool so heat can dissipate, not left bunched up, eg in a clothes basket or in a pile.
- If the cycle is interrupted, or at the end of the cycle, the cabinet might be very hot. Use caution when removing items from racks and hangers.
- The only user-removable parts of the cabinet are the filter, water tank, drip tray, hangers and lower rack. No other parts are designed to be removed by anyone other than a Fisher & Paykel trained and supported service technician.
- For problems that cannot be solved from information in the user guide, turn off and unplug your appliance and contact a Fisher & Paykel trained and supported service technician.
- Never attempt to repair the appliance yourself.
- Do not overload the cabinet beyond its rated capacity. Ensure air can flow freely around items.

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MODEL	MAXIMUM CAPACITY* (ITEMS)	MAXIMUM CAPACITY* (HANGERS)
FC1260H1 & FC1260HG1	12	5

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\*Capacity refers to the maximum number of items the cabinet can treat at any one time.

## SAFETY AND WARNINGS

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- Never put dripping wet clothes in the cabinet as excess water may cause an electrical fault.
- Do not under any circumstances dry an electric blanket or any other electrical, plastic or rubber items in the appliance, unless the care label specifically states it is safe to do so. Never dry these items at high temperatures.
- Do not dry curtains in your cabinet.
- Never run the cabinet without the water tank in place.
- Before running REFRESH, DEODORISE or SANITISE drain the water tank and fill it with clean tap water. Do not use previously collected condensate.
- Do not use the water collected in the water tank for drinking or food processing.
- If the water tank becomes full, the appliance will pause and sound an alarm. You must empty the water tank before the appliance can continue running.
- Check and empty the drip tray regularly to ensure it does not overflow.
- Do not overfill the water tank. The maximum capacity line is marked on the back of the tank.
- Do not place anything on top of the cabinet as it may prevent airflow when the door is closed.
- Do not block the steam outlet. Ensure items are placed securely on the racks so that they do not fall onto the steam outlet during a cycle.
- Hanger storage hooks are designed for storing hangers when not in use. Do not hang items from them or put weight on them.
- Choking hazard: the hangers contain small parts. If a hanger is damaged, it must be replaced.
- Only use the supplied Fisher & Paykel accessories and hangers in the cabinet.

### Lint

- Do not operate this appliance without the lint filter in place, or allow lint to accumulate in or around the appliance.
- Accumulated lint in the appliance can become a fire hazard; it also reduces the efficiency of the appliance by causing longer drying times and increased power consumption.
- Clean the lint filter regularly.
- Ensure the area around the appliance is clear of lint.
- If the lint filter becomes damaged, contact your Fisher & Paykel trained and supported service technician to arrange getting a new filter. Do not operate your appliance with a damaged lint filter or without the filter in place, as this will cause damage to your appliance.

### Spontaneous combustion

**To reduce the risk of fire the following should be observed:**

- Items that have been spotted or soaked with vegetable oil or cooking oil are a fire hazard and should not be placed in the appliance.
- Oil-affected items can ignite spontaneously, especially when exposed to heat sources such as this appliance. The items become warm causing an oxidation reaction in the oil. This oxidation creates heat. If the heat cannot escape the items can become hot enough to catch fire. Piling, stacking or storing oil-affected items can prevent heat from escaping creating a fire hazard.
- If it is unavoidable that fabrics that contain vegetable oil, cooking oil or have been

## SAFETY AND WARNINGS

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contaminated by hair care products be placed in this appliance, they should first be washed in hot water with extra detergent—this will reduce, but not eliminate the fire hazard. They should not be removed from the appliance and piled or stacked while hot.

- Items that have previously been cleaned in, washed in, soaked in or spotted with flammable liquids or solids, eg petrol/gasoline, kerosene, dry cleaning solvents, vegetable or cooking oil, acetone, denatured alcohol, some brands of spot removers, turpentine, waxes and wax removers or other flammable or explosive substances should not be placed in the appliance.
- The appliance is not to be used if industrial chemicals have been used for cleaning.
- Fabric softeners or similar products should not be used in the appliance to eliminate the effects of static electricity, unless this practice is specifically recommended by the manufacturer of the fabric softener product.
- Items such as foam rubber (latex foam), shower caps, rubber backed articles, clothes or pillows fitted with foam rubber pads, waterproof textiles, shoes containing rubber or plastic items should not be placed in the appliance. These materials can spontaneously combust when heated.
- Do not dry unwashed items in the appliance.
- When using REFRESH, DEODORISE or SANITISE on unwashed clothing ensure there are no flammable substances on them.
- Do not use laundry consumables such as fragrances, anti-wrinkle agents or stain removers on items before placing them in the cabinet.

### Installation

- The appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by a utility.
- We do not recommend the use of extension cords or portable electrical outlet devices for safety reasons.
- Install the appliance on a solid and level floor surface. Ensure the cabinet has been lowered onto all four feet as per the installation instructions (available via download).
- The appliance must be installed in a well-ventilated, dust-free environment.
- The appliance must not be installed on any textured floor coverings (eg carpet, rugs).
- If installing behind a door, there must be a minimum clearance of 30mm from the front of the cabinet to the internal face of the door in order for the product to operate safely. The enclosed space must be provided with sufficient ventilation to meet local building code requirements or the door must be open while the product is operating.
- Do not install this appliance on a plinth as this may create a tipping hazard.

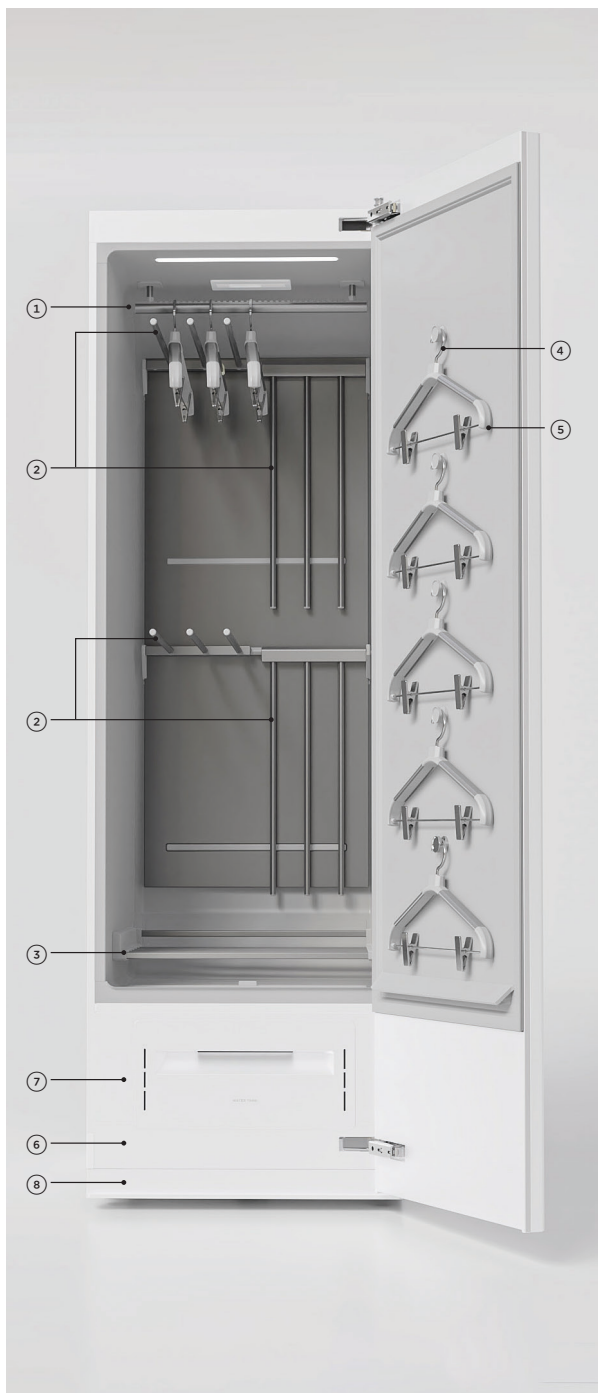
### Disposal

- When disposing of this appliance, it is recommended that the door is removed to avoid children getting trapped inside, and that the electrical cable is cut off close to the cabinet.

**For more detailed information and comprehensive user and installation instructions, download the user and installation guides via [www.fisherpaykel.com](http://www.fisherpaykel.com)**



## FIRST USE

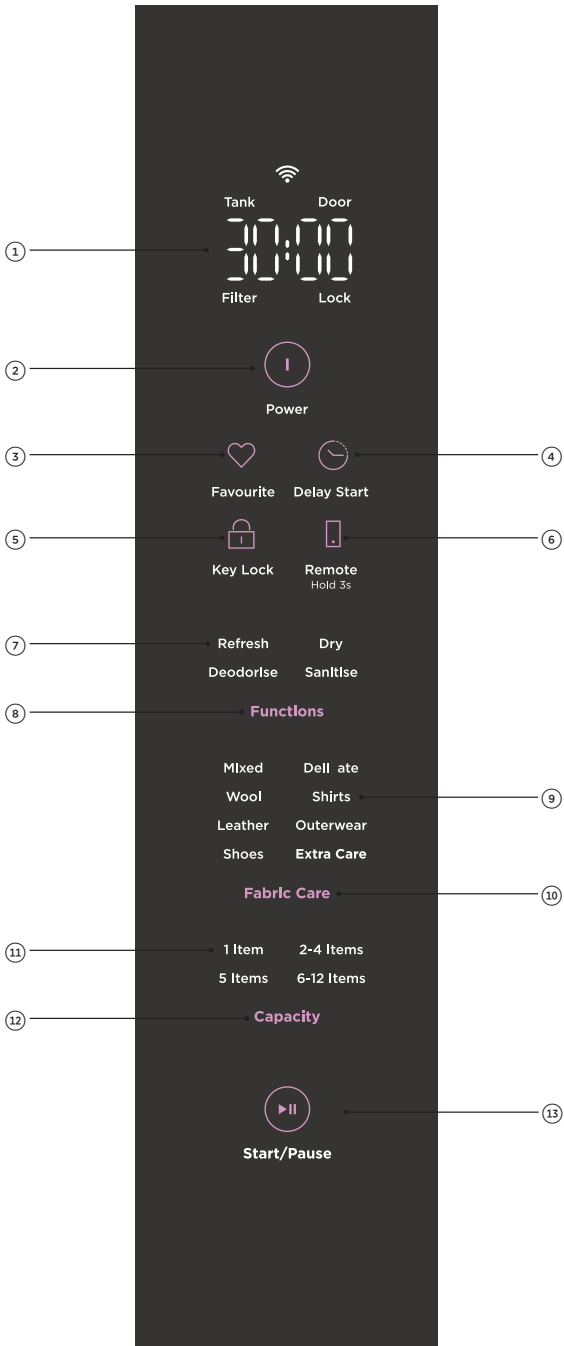


### Features and accessories

- ① Top rail
- ② Rear racks (folding)
- ③ Lower rack (removable)
- ④ Hanger storage hooks
- ⑤ Hangers
- ⑥ Lint filter\*
- ⑦ Water tank
- ⑧ Drip tray

\*Located behind front grille.

# FIRST USE



## Control panel

- ① Display
- ② On/Off
- ③ Favourite
- ④ Delay Start
- ⑤ Key Lock
- ⑥ Remote mode
- ⑦ Function indicators
- ⑧ Function selector
- ⑨ Fabric Care indicators
- ⑩ Fabric Care selector
- ⑪ Capacity indicators
- ⑫ Capacity selector
- ⑬ Start/Pause

## SETTING A CYCLE

①



Hang or place items in the cabinet.

Allow enough space between items for air to flow freely. Ensure items are not touching the base or sides of the cabinet.

②

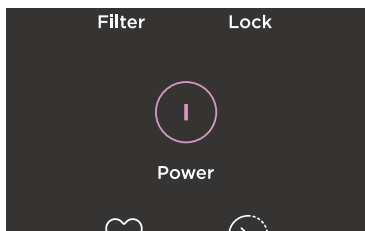


Check the water tank.

**DRY:** Ensure the tank is empty.

**REFRESH/DEODORISE/SANITISE:** Empty any water in the tank, then refill with fresh tap water.

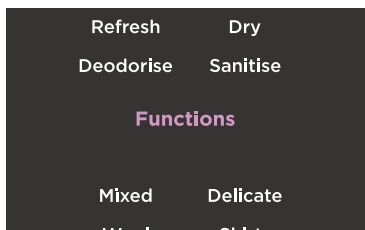
③



**Turning on the display**

Press **POWER**.

④



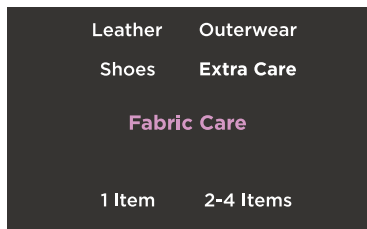
**Selecting a function**

Press **FUNCTIONS**.

## SETTING A CYCLE

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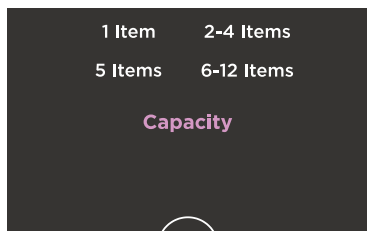
5



### Selecting a fabric type

Press **FABRIC CARE** to scroll through options.

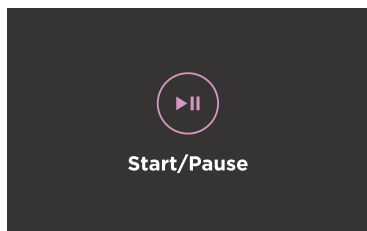
6



### Selecting the load size

Press **CAPACITY** to scroll through options.

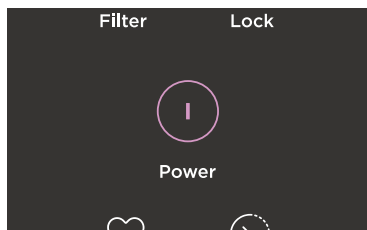
7



### Starting or pausing the cycle

Press **START/PAUSE**.

8



### Cancelling the cycle

Press **POWER**.

## LOADING SUGGESTIONS

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For best results, place similar items in the cabinet together and do not exceed the maximum capacity selected for the cycle.

### Hangers



Use the hangers for shirts, blouses, pants, dresses, coats and other longer items.

Only use the supplied hangers.



Use the clips to secure items such as pants, skirts, strapless items or delicate tops.



Use the top rail to hang items on hangers.

Do not hang more than five hangers per load.

To help airflow, ensure hangers are all placed facing in the same direction.



Use the hooks on the door to store hangers while not in use.

Do not use the storage hooks for hanging items in the cabinet.

## LOADING SUGGESTIONS

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### Rear racks



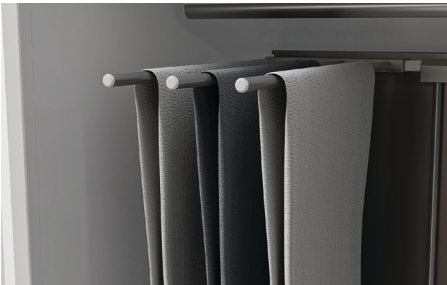
The racks are adjustable so you can hang a variety of clothing items, from shirts and blouses to dresses and suits.

Adjust the racks to fit items of different sizes and shapes.



Use the rear racks to drape items or to lay items flat.

Lay woollen and knitted items flat across the racks to minimise stretching.



When draping items over the racks ensure fabric is single layered and there is enough space between items for airflow.



The rear racks can be folded down to create more space for longer items.

Holding the base of the rack, slide towards the centre to unlock, then fold down.

Keep fingers and items clear of moving parts when adjusting.

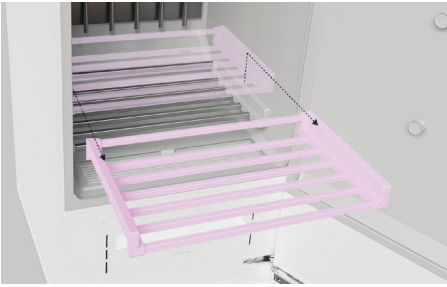
## LOADING SUGGESTIONS

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### Lower rack



Place shoes on the lower rack.  
Do not place items directly on the base of the cabinet.



The lower rack can be removed to create more space for longer items.  
Lift the rack up to remove.

## CYCLE OPTIONS

Your cabinet has a number of cycle options to suit your fabric care needs. Selecting the most appropriate cycle for each particular load will help ensure you get the best results.

Maximum capacity will vary depending on the function and fabric type selected. Some fabric types are unavailable with certain functions to ensure optimal fabric care.

<b>FUNCTION</b>	<b>DESCRIPTION</b>
<b>REFRESH</b>	Quick steam cycles designed for refreshing dry items.
<b>DRY</b>	Specialised drying cycles for a variety of fabrics.
<b>DEODORISE</b>	Extended steam cycles designed for reducing odours in dry items.
<b>SANITISE</b>	Sustained heat cycles designed for sanitising dry items.

<b>FABRIC CARE</b>	<b>DESCRIPTION</b>
<b>MIXED</b>	A warmer cycle designed for mixed items.
<b>DELICATE</b>	A low heat cycle for care of delicate and heat sensitive items.
<b>WOOL</b>	A cycle designed for special care of woollen items. For best results, lay woollen items flat using the racks.
<b>SHIRTS</b>	A cycle specifically designed for cotton and blended-fibre shirts using the hangers.
<b>LEATHER</b>	A low heat cycle to care for your ultra-delicate genuine leather garments.
<b>OUTERWEAR</b>	A warmer cycle designed for structured items such as suits, jackets and blazers.
<b>SHOES</b>	A warmer cycle designed for sneakers and sports shoes using the lower rack.
<b>EXTRA CARE (OUTDOOR)*</b>	A low heat cycle for high performance fabrics and outdoor items.

\*The default cycle for z is OUTDOOR. Alternative cycles may be available via the app.

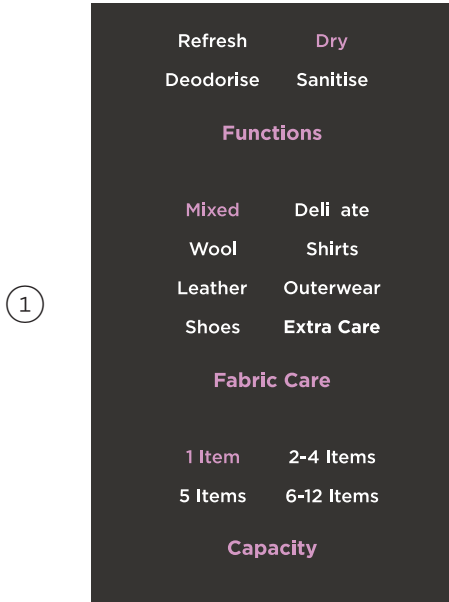


## FAVOURITE

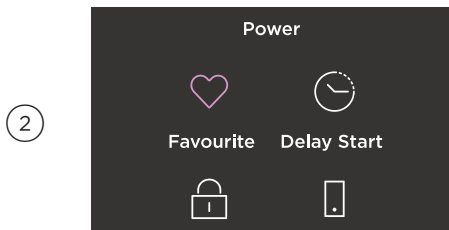
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Save your preferred cycle options for quick access next time you use the cabinet. Once you have saved a cycle, press **FAVOURITE** to access the saved cycle.

Only one cycle can be saved at a time.



Select your preferred cycle options.



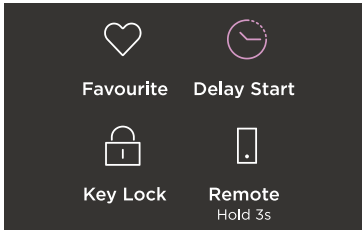
Press and hold **FAVOURITE** to save.

## DELAY START

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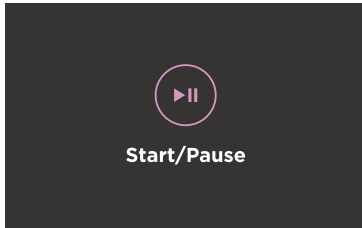
You can delay the start of a cycle between 15 minutes and 12 hours. You need to select your cycle options before setting **DELAY START**.

1



Select your preferred cycle options.  
Press **DELAY START** to cycle through the time options.

2



Press **START** to confirm.  
The cycle will start at the end of the countdown, provided the door has not been opened.

Press **DELAY START** at any point to view how much time remains in the countdown.

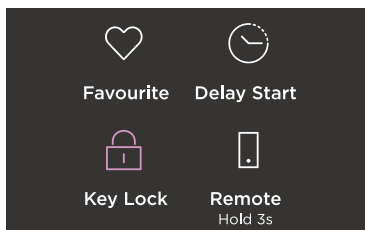
## KEY LOCK

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Lock the cabinet controls to prevent accidental use by children or when cleaning. When locked, the controls will be unresponsive, except for the **POWER** button.

**KEY LOCK** can be set at any time including while a cycle is running.

①



Press and hold **KEY LOCK** to lock or unlock the controls.

## WI-FI CONNECTION AND REMOTE MODE

Your appliance may be connected to your home wireless network and operated remotely using the app.

Connect your appliance to ensure it stays up to date with the latest software and features.

### Getting started

- Ensure your home Wi-Fi network is turned on.
- You will be given step-by-step guidance on your mobile device.
- It may take up to 10 minutes to connect your appliance.
- For further guidance and troubleshooting, please refer to the app.

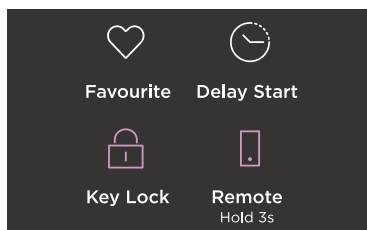
### On your mobile device:



- ① Download the app. Scan the QR code or go to [www.fisherpaykel.com/connect](http://www.fisherpaykel.com/connect)
- ② Register and create an account.
- ③ Add your appliance and set up the Wi-Fi connection.

### Connecting to your home Wi-Fi

①

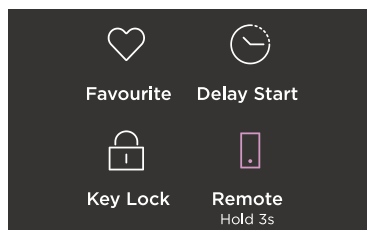


Press and hold **KEY LOCK** and **REMOTE** together until the Wi-Fi indicator begins to flash and **APP** appears in the display.

Follow the instructions in the app to complete the connection.

### Enabling Remote mode

①



Ensure the Wi-Fi indicator is lit.

Press and hold **REMOTE** until the indicator illuminates.

**REMOTE** is now enabled.

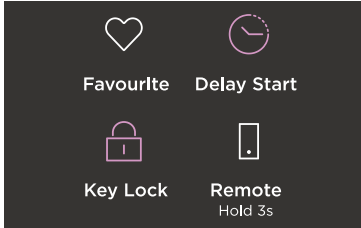
## SETTINGS

### Audio

Turn button press and end of cycle sounds **ON/OFF**. Alerts for notifications and faults will still sound.

**Default: ON**

①

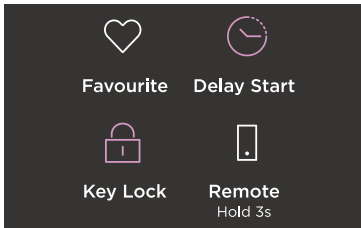


Press and hold **KEY LOCK** and **FAVOURITE** together until *Snd OFF / Snd On* appears in the display.

### Factory default

Reset **FAVOURITE** and any other saved settings back to the factory default.

①



Press and hold **KEY LOCK** and **DELAY START** together until *dEF* appears in the display.

### Ventilation

If the door remains closed after a cycle ends, the cabinet will periodically circulate air. During this time you may hear the cabinet running. This has been designed to keep your items and cabinet fresh even if the door is left closed for up to 24-hours.

## CLEANING

### Surfaces and accessories

Wipe with a damp cloth and mild detergent, then dry with a clean, lint-free cloth.

We do not recommend using the following cleaning products as they may cause damage:

- Plastic or stainless steel scouring pads
- Abrasive, solvent, household cleaners
- Acid or alkaline cleaners
- Hand washing liquids or soap
- Stainless steel cleaners or polishes
- Laundry detergents or disinfectants

### Drip tray

Check and clean the drip tray regularly to prevent water overflowing.

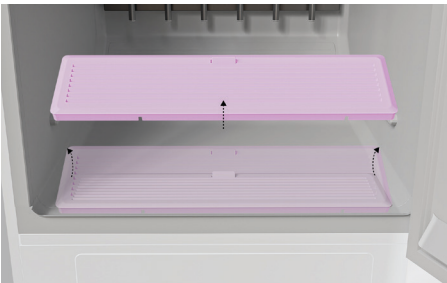


Use a cloth to wipe up any water that has collected in the drip tray.

**Ensure the drip tray is correctly in place before running another cycle.**

### Lint filter

Check and clean the lint filter regularly to prevent build up.



Remove the front grille to access the lint filter.

Remove the lint filter and wipe clean, then replace.

**Ensure the lint filter is correctly in place before running another cycle.**

## WATER TANK

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### DRY

When using the **DRY** function, water is collected in the water tank in the base of the cabinet. Empty the water tank before or after every load.

### REFRESH/DEODORISE/SANITISE

Before using the **REFRESH**, **DEODORISE** or **SANITISE** functions, fill the water tank with fresh tap water to the max line. Do not use any water collected from previous cycles.

Do not add any fragrances or other substances to the water.

### Emptying or filling the water tank:

①



Use the handle to pull the water tank out. Keep the tank level when removing to prevent water from spilling.

②



Empty or fill the water tank (depending on the function), then replace.

**Ensure the water tank is correctly in place before running another cycle.**

## TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
<b>Cabinet will not start</b>	No power.	Ensure the cabinet is plugged in and the power supply is turned on at the wall.
	The door is not properly closed.	Ensure the door is firmly shut.
	Water tank full, empty or not properly in place.	Ensure the water tank is correctly in place. Refer to 'Water tank'.
	<b>DELAY START</b> is set.	Refer to 'Delay Start' for more information.
	<b>KEY LOCK</b> is on.	Press and hold <b>KEY LOCK</b> to unlock the controls.
<b>Cabinet stops mid-cycle</b>	Power failure.	After a power cut the cabinet will be paused. Press <b>START</b> to restart the cycle.
	Cycle has been paused.	Press <b>START</b> to resume the cycle.
	Water tank is full.	Water collects in the tank during the <b>DRY</b> function. This may need to be emptied partway through the cycle if it becomes full. Refer to 'Water tank'.
	Door is open.	Ensure the door is firmly shut.
	<b>Fabric damage</b>	Instructions on care label not followed.
Fabric type selected not appropriate for the items in the load.		Ensure the fabric type selected is appropriate for items in the load. Refer to 'Cycle options'.
Items not separated.		Dry similar items together or select the <b>MIXED</b> fabric type. Refer to 'Cycle options'.
Items fell off racks or hangers.		Ensure items are securely placed on racks and use the clips to secure items onto hangers.
Items removed from cabinet before they have cooled.		Removing items while still hot may cause damage. Spread items out and allow to cool fully before putting away.
<b>Dye transfer</b>		White/light and coloured items touching in the cabinet.
	Coloured items placed above white/light items in the cabinet.	Ensure white/light items are placed on the top rack. Sort white/light and coloured items into separate loads.



## TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
<b>Cabinet is beeping and displaying a code</b>	Cabinet has a fault.	Try turning the cabinet off and waiting one minute before turning it back on. If the fault code persists contact Customer Care. Refer to 'Fault codes'.
<b>Cycle taking too long</b>	Fabric type selected not appropriate for the load.	Ensure the fabric type selected is appropriate for items in the load. Refer to 'Cycle options'.
	Cabinet is overloaded for the cycle.	Some functions and fabric types have a lower maximum capacity. Refer to 'Cycle options'.
	Water tank is full.	Try splitting the load up into smaller ones.  Water collects in the tank during the <b>DRY</b> function. This may need to be emptied partway through the cycle if it becomes full. Refer to 'Water tank'.
	Environmental conditions may be affecting operation.	In particularly hot or cold conditions cycles may take longer and be less efficient.  Ensure the cabinet is installed in a well-ventilated, dust-free environment.
	Load overly wet at the start of cycle.	Remove more water from the load before placing it in the cabinet, eg select a faster spin speed on your washer, if appropriate for your load.
<b>Water coming from under the cabinet</b>	Water tank not correctly in place.	Ensure the water tank is correctly in place.
	Water tank may need to be emptied.	Empty the water tank. Refer to 'Water tank'.
	Water tank may be damaged.	Check the water tank for any signs of damage.
	Drip tray may be full.	Check drip tray and wipe out any water.
	Cabinet door not closing properly, affecting the seal.	Ensure there is nothing obstructing the door opening and that the cabinet door is closed properly.

## FAULT CODES

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### How do I know if there is a problem?

Your cabinet will beep and an alert will show in the display.

### What to do

First try to fix the issue and clear the alert according to the steps in the following table.

### If the problem persists








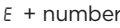
- ① Note down the fault code.
- ② Contact Customer Care or a Fisher & Paykel trained and supported service technician. Refer to the Service and Warranty booklet for contact details.

### 'E' fault codes

You may be able to clear the fault by resetting the cabinet. Follow the steps below:

- ① Press **POWER** to turn the cabinet off.
- ② Wait a few seconds, then press **POWER** to turn the cabinet back on.

If the fault code has disappeared, the fault has been reset and you can continue to use the cabinet.

ALERT	WHAT TO DO
 <small>LOCK</small> OPEN	Press and hold <b>KEY LOCK</b> to unlock the controls. Ensure the door is firmly shut. Try opening and closing the door again.
 <small>FILTER</small>	Reposition the load, ensuring items are not in the way of the door. Check and clean the lint filter.
 <small>WATER</small>	Check and empty the water tank.
 <small>WATER</small>	Fill the water tank with fresh water.
	The room temperature is too low for the cabinet to work effectively. Ensure that the room temperature is above 5°C to avoid loss of efficiency.
	The internal cabinet temperature is too high. Ensure the door is closed and allow the cabinet to cool before continuing. A <b>STEAM</b> cycle is in progress. Ensure the door is closed and allow the cycle to finish before continuing.
	The maximum cycle time has been reached. Ensure the cabinet is not overloaded and that the cycle selected is appropriate for items in the load. Refer to 'Cycle options' and 'Troubleshooting'.
	Note down the alert code.
	Contact a Fisher & Paykel trained and supported service technician or Customer Care.

# MANUFACTURER'S WARRANTY AND SERVICE GUIDE

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## NZ



### To access your Warranty and Service Guide

Scan the QR code with your smartphone to access your warranty and book a service, or view online at <https://www.fisherpaykel.com/nz/help-and-support/warranty-information>

## AU



### To access your Warranty and Service Guide

Scan the QR code with your smartphone to access your warranty and book a service, refer to your separate warranty and service book or view online at <https://www.fisherpaykel.com/au/help-and-support/warranty-information>

This product has been designed for use in a domestic (residential) environment. This product is not designed for any commercial use. Any commercial use by the customer will affect this product's Manufacturer's Warranty.

### Complete and keep for safe reference:

Model \_\_\_\_\_

Serial No. \_\_\_\_\_

Purchase Date \_\_\_\_\_

Purchaser \_\_\_\_\_

Dealer \_\_\_\_\_

Suburb \_\_\_\_\_

Town \_\_\_\_\_

Country \_\_\_\_\_

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The models shown in this guide may not be available in all markets  
and are subject to change at any time.

The product specifications in this guide apply to the specific products and  
models described at the date of issue. Under our policy of continuous product  
improvement, these specifications may change at any time.

For current details about model and specification availability in your country,  
please go to our website or contact your local Fisher & Paykel dealer.

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