

FISHER & PAYKEL

ACTIVESMART™ REFRIGERATOR

**ICE & WATER, AUTOMATIC ICE
AND NON-ICE & WATER MODELS**

RF523G & RF523M models

USER GUIDE / INSTALLATION GUIDE

NZ AU UK

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IMPORTANT!

SAVE THESE INSTRUCTIONS

The models shown in this user guide may not be available in all markets and are subject to change at any time. For current details about model and specification availability in your country, go to our website fisherpaykel.com or contact your local Fisher & Paykel dealer.

Note: the word 'refrigerator', throughout this user guide, refers to the combination of refrigerator/freezer products.

Registration

Register your product with us so we can provide you with the best service possible.

To register your product visit our website: fisherpaykel.com

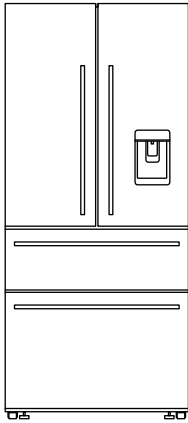
INTRODUCTION

Thank you for buying a Fisher & Paykel ActiveSmart™ refrigerator.

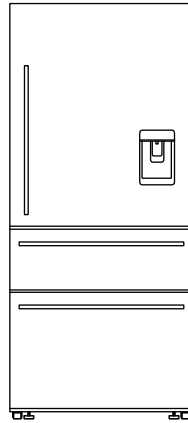
At Fisher & Paykel, we are very proud of this refrigerator. It offers a combination of size and storage space with the latest features and functions.

Thousands of hours of food care research and refrigeration experience has been programmed into your refrigerator to give you the best possible performance.

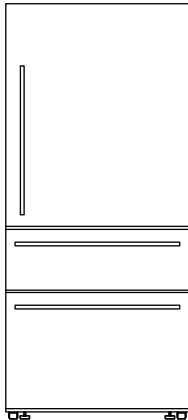
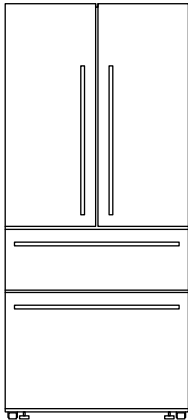
We hope you enjoy your new refrigerator.



French Door



Single Door



⚠ WARNING!



Electric Shock Hazard

Read and follow the safety and warnings outlined in this User guide before operating this appliance.

Failure to do so can result in death, electric shock, fire or injury to persons.



WARNING: Risk of fire/flammable material

This refrigerator contains flammable refrigerant isobutane (R600a).

Use this appliance only for the intended purpose as described in the user guide.

IMPORTANT SAFETY INSTRUCTIONS

WARNING!

When using this appliance always exercise basic safety precautions including the following:

- This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children aged 3 to 8 years may load and unload this appliance under supervision.
- Children should be supervised to ensure that they do not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.

- **Cleaning and user maintenance shall not be made by children without supervision.**
- **The manufacturer's installation instructions for product and cabinetry ventilation must be followed when installing the appliance.**
- **To avoid hazard due to instability of the appliance, it must be fixed in accordance with installation instructions.**
- **WARNING: Keep ventilation openings, in the appliance enclosure or the built-in structure, clear of obstruction.**
- **WARNING: Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.**
- **WARNING: Do not damage the refrigerant circuit.**
- **In case of damage to the refrigerant circuit, ventilate the area by opening all windows. Do not operate electrical equipment or any other equipment that may produce arcs, sparks or flames in the area. Contact your Fisher & Paykel trained and supported service technician immediately to arrange for the appliance to be repaired.**
- **It is hazardous for anyone other than a Fisher & Paykel trained and supported service technician to service this appliance.**
- **In Queensland the authorised service person must hold a gas work licence or authorisation for hydrocarbon refrigerants to carry out service or repairs which involve removal of covers.**
- **Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.**
- **WARNING: Connect to safe drinking water only.**

Electrical WARNING

- **This appliance must be installed in accordance with the installation instructions before use.**
- **To allow disconnection of the appliance from the supply after installation, incorporate a switch in the fixed wiring in accordance with the wiring rules.**
- **Never unplug your refrigerator by pulling on the power cord. Always grip the plug firmly and pull straight out from the outlet.**
- **Do not plug in any other appliance at the same power point as your refrigerator or use extension cords or double adapters.**
- **Repair or replace immediately all electric service cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion along its length or at either the plug or appliance end.**
- **If the power supply cord is damaged, it must only be replaced by your Fisher & Paykel trained and supported service technician because special purpose tools are required.**
- **When moving your appliance away from the wall, be careful not to roll over or damage the power cord.**
- **Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.**
- **When positioning the appliance, ensure the power cord is not trapped or damaged.**
- **Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.**

IMPORTANT!

Your refrigerator is designed to operate for many years without the need for service checks. However, if your refrigerator is malfunctioning, have it attended to by your Fisher & Paykel trained and supported service technician as soon as possible. All electrical repairs must be carried out by an adequately trained service technician or qualified electrician.

Cleaning

- Many commercially available cleaning products contain solvents that may attack the plastic components of your refrigerator and cause them to crack.
- Avoid using anti-bacterial cleaning products on either the interior or exterior of the cabinet as they may cause rusting of metal components and cracking of plastic components.
- Please refer to the 'Cleaning and care' section of this user guide for further information.

Disposal

- Extreme care must be taken when disposing of your old appliance to avoid hazards:
 - The flammable refrigerant gas must be safely removed.
 - The thermal insulation foam in this appliance contains flammable insulation blowing gases, any exposed foam may be highly flammable and must be carefully treated during disposal.
 - The doors and panels should be removed and the shelves left in place so that children may not easily climb inside.

- **Your Fisher & Paykel trained and supported service technician will be able to give advice on environmentally friendly methods of disposing of your old refrigerator or freezer.**

Food Safety

- **Regularly clean accessible draining systems and surfaces that come in contact with food.**
- **Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.**
- **If the appliance will be left empty for long periods, switch it off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.**

Storing food and drinks

- **Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.**
- **Never store volatile or flammable materials in your refrigerator as they may explode.**
- **Never freeze liquids in glass containers. Liquid expands during freezing, which may cause the container to explode.**
- **Never freeze carbonated drinks. They may explode.**
- **Do not consume food if it is too cold. Food removed from the freezer compartment may be cold enough to cause damage when brought into contact with bare skin, eg frozen ice cubes.**

Power failure — food safety

- **Do not refreeze frozen foods that have thawed completely. The food may be dangerous to eat. Follow the recommendations below if you discover food in your freezer has thawed:**
 - **Ice crystals still visible — food may be refrozen but should be stored for a shorter period than recommended.**
 - **Thawed but refrigerator cold — refreezing generally not recommended. Fruits and some cooked food can be refrozen but use as soon as possible. Meat, fish, poultry — use immediately or cook then refreeze. Vegetables — discard as they usually go limp and soggy.**
 - **Thawed and warmer than 5°C — discard all food.**

**Water filter
IMPORTANT!**

- **The water connection to your Ice & water refrigerator must be installed by a qualified plumber or Fisher & Paykel trained and supported service technician and comply with all state and local laws.**
- **Installation and use MUST comply with all state and local plumbing codes. Check with your local public works department for plumbing codes. You must follow their guidelines as you install the water filtration system.**
- **To avoid serious illness or death, only connect your water filter to safe drinking water.**
- **The water filter cartridge needs to be changed when the replacement indicator icon illuminates. This will happen every 6 months.**
- **If the water filtration system has been allowed to freeze, replace filter cartridge. Failure to replace the disposable filter at recommended intervals may lead to reduced filter performance and failure of the filter, causing property damage from water leakage or flooding.**
- **In cases of excessively reduced filter life – we recommend that you consult a local plumber or your water supplier for advice on suitable filtration requirements for the water supplied to your home.**
- **Filter replacement is the consumer's responsibility and will not be covered by the warranty except in the case of faulty parts or materials within the filter cartridge.**

- **If the water has not created ice for some time or ice has an unpleasant taste or odour dispose of ice and refer to 'Before you start using the Ice & Water or Automatic Ice function' for flushing instructions. If unpleasant taste or odour persists, you may wish to fit a new filter cartridge.**
- **Use new tubing supplied with the refrigerator. DO NOT reuse old tubing from old water and ice connections.**
- **Your water filtration system can withstand up to 120psi (827kPa) of water pressure. Ensure the supplied pressure reducing valve is installed before installing the water filtration system. DO NOT install if water pressure exceeds 120psi (827kPa).**
- **To reduce the risk associated with property damage due to water leakage or flooding:**
- **DO NOT install systems in areas where ambient temperatures may go above 38°C (100°F) or drop below 0.6°C (33°F).**
- **DO NOT install on hot water supply lines. The maximum operating water temperature of this filter system is 38°C (100°F).**
- **DO NOT install where water hammer conditions may occur. If water hammer conditions exist, you must install a water hammer arrester.**
- **Clean the water tanks if they have not been used for 48 hours. Flush the water system connected to the water supply if water has not been used for 5 days.**

Ice making
IMPORTANT!

- **Avoid contact with the moving parts of the ice maker ejector mechanism, and do not place your fingers on the automatic ice-making mechanism while the appliance is in operation.**
- **Do not use ice cubes that may have become discoloured, usually with a green-blue colour. If such discolouration is noted, discard the ice cubes and contact your Fisher & Paykel trained and supported service technician.**

INSTALLATION INSTRUCTIONS

Please follow the installation steps below to ensure your appliance operates correctly.

Before installation

Power

- Install your appliance where the plug is easily accessible.
- Connect your refrigerator to a separate power point. Avoid sharing the power point with other appliances. Do not use extension cords and double adaptors as the combined weight of two power cords can pull the double adaptor from the power outlet.
- For power requirements, refer to the information on the serial plate located at the front bottom right-hand side of the refrigerator when the door is open.
- Ensure your appliance is properly grounded (earthed).
- Connect the appliance to the electrical supply (220V - 240V 50Hz) with the fitted plug and lead.
- Connections to the mains supply should be in accordance with local regulations.

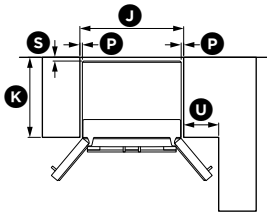
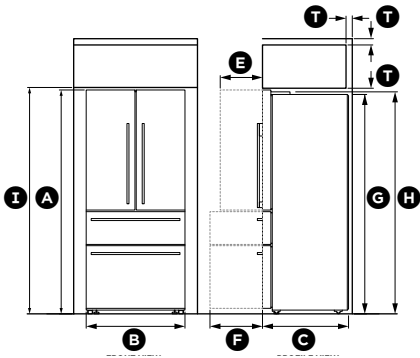
Ice & Water and Automatic Ice models

- Your Ice & Water and Automatic Ice refrigerator must be installed by a qualified plumber or Fisher & Paykel trained and supported service technician as incorrect plumbing can lead to water leaks.
- Fisher & Paykel Appliances does not accept responsibility for damage (including water damage) caused by faulty installation or plumbing.

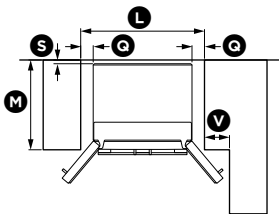
INSTALLATION INSTRUCTIONS

Product and cabinetry dimensions

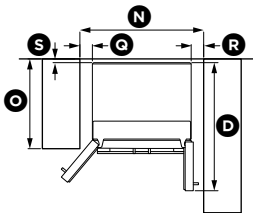
RF523G



Flush with refrigerator chassis – full door rotation

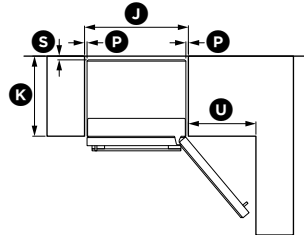
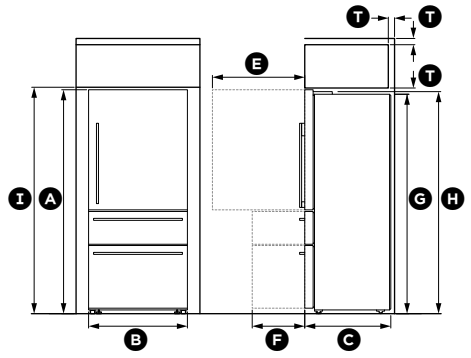


Flush with refrigerator door – full door rotation

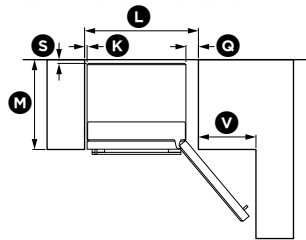


Flush with refrigerator door – 90° door rotation

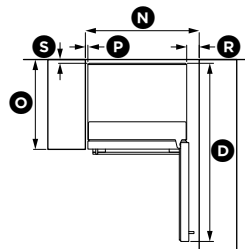
RF523M



Flush with refrigerator chassis – full door rotation



Flush with refrigerator door – full door rotation



Flush with refrigerator door – 90° door rotation

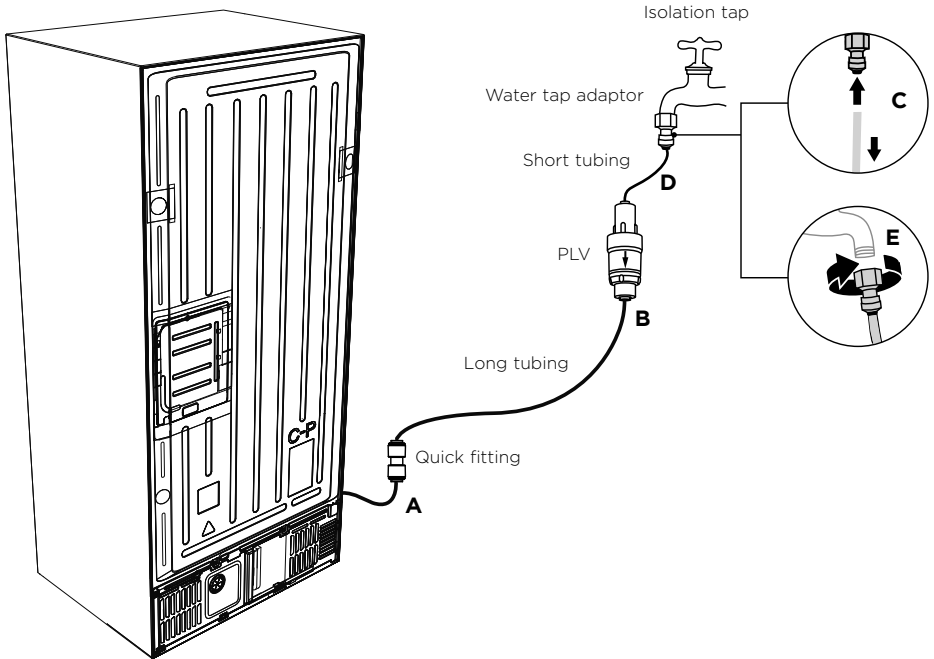
INSTALLATION INSTRUCTIONS

	RF523G	RF523M
PRODUCT DIMENSIONS	mm	mm
(A) Overall height of product	1790	1790
(B) Overall width of product	790	790
(C) Overall depth of product (excludes handle)	688	688
(D) Depth with door open – from rear of fridge – 90° rotation	1026	1426
(E) Depth with door open – from flush with door – 90° rotation	338	738
(F) Depth of open drawer – from flush with door (excludes handle)	420	420
(G) Height to top of chassis	1754	1754
(H) Height to top of hinge cover	1775	1775
CABINETRY DIMENSIONS (including minimum air clearances)		
(I) Inside height of cavity	1810	1810
Flush with refrigerator chassis – full door rotation		
(J) Inside width	830	830
(K) Inside depth	640	640
Flush with refrigerator door – full door rotation		
(L) Inside width	990	910
(M) Inside depth flush to flat door	718	718
Flush with refrigerator door – 90° door rotation (for full drawer/shelf access, the doors need to be open past 90°)		
(N) Inside width	990	910
(O) Inside depth flush to flat door	718	718
MINIMUM CLEARANCES		
(P) Side clearance	20	20
(Q) Side clearance – hinge side flush with door – full rotation	100	100
(R) Side clearance – hinge side flush with door – 90° rotation	100	100
(S) Rear clearance	30	30
(T) Vent (above refrigerator cabinet or around top of cupboard)	50	50
(U) Door clearance – hinge side flush with chassis – full rotation	280	540
(V) Door clearance – hinge side flush with door – full rotation	200	460

INSTALLATION INSTRUCTIONS

Connecting water (Water dispensing and Automatic Ice models)

- ① Ensure the refrigerator is NOT plugged into a power supply. Locate the isolation tap for cold water connection. (Tee and tap fitting not supplied).
- ② Locate the water fitting kit to complete water connection installation.
- ③ Uncoil tubing from the back of the refrigerator and connect the quick fitting **(A)**.
- ④ Connect one end of the long tubing (3.5m) to the quick fitting, and insert the other end to the PLV **(B)**.
 - Ensure the short arrow on the PLV is pointing away from the tap. The arrow indicates the direction of water flow.
- ⑤ Insert the short tubing into the water tap adaptor, push tubing in at least 16mm before reaching the stop. Pull gently on the short tubing to ensure it is locked in place **(C)**.
 - If the short tubing is already attached to the water tape adaptor skip this step.
- ⑥ Insert the other end of the short tubing firmly to the PLV **(D)**.
- ⑦ Fasten the water tap adaptor to the isolation tap. Take care not to over-tighten the water tap adaptor **(E)**.
- ⑧ Pull gently on all tubing connections to ensure they are locked in place. Turn isolation tap on and check that all connections are dry and free of drips.



INSTALLATION INSTRUCTIONS





Before you start using the Ice & Water or Automatic Ice function

Before first use, you need to flush water through the filter to remove impurities or trapped air in the water tank and filter system.

For Ice & Water

- Press the water dispenser pad to dispense 4L of water.
 - Wait for 4 minutes before dispensing again.
- Dispense 4L of water and then wait for another 4 minutes.
 - There may be carbon residue dispensed together with water. This is not harmful, and is normal during the flushing process.
- Dispense another 4L of water.
 - This prevents excessive dripping of water from your dispenser.
- There may be a few drips of water coming out of the dispenser for a few days after installation. This is to clear the remaining trapped air in the dispenser.
- Ensure your refrigerator has cooled for at least 2 hours before use.

For Automatic ice model

- ① Press  to turn on the ice maker. The light above the button will illuminate indicating the ice maker is on.
- ② Press ,  and  together for 4 seconds then close the doors. The ice tray will empty the water into the bin below. The ice tray will only empty after the doors are closed.
- ③ Repeat step ② to remove dust in the ice tray collected during manufacture and transport.
- ④ Empty the water, dry the bin and return it correctly.
- ⑤ Once your ice maker is turned on the first bin of ice may be discoloured. This is not harmful and normal during the flushing process. Discard the first full bin of ice made. Your ice maker is now ready for use.

Note: The performance of your water filter will increase with use, reaching optimum performance after two to three full bins of ice.



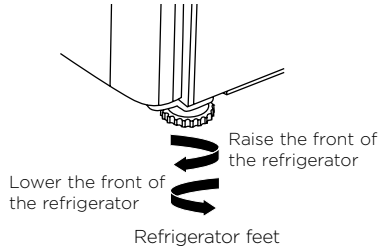
Water dispenser
(Ice & Water model only)

INSTALLATION INSTRUCTIONS

Positioning your refrigerator (all models)

Your Fisher & Paykel ActiveSmart™ refrigerator is fitted with front and rear rollers to allow you to easily move your refrigerator forward and backward.

Avoid moving your refrigerator sideways to prevent damaging the rollers or the floor covering surface.



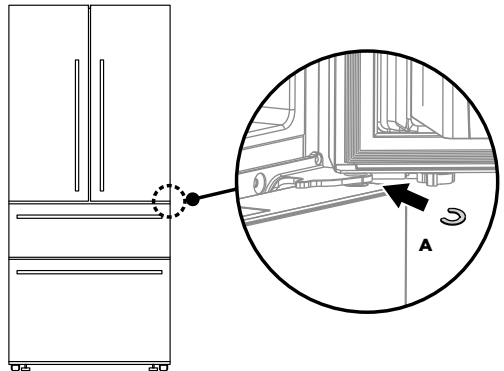
- (A) Your refrigerator will arrive with the front feet wound up making moving the product into its final location a simple task.
- (B) Roll the refrigerator into its final position making sure there is the correct air gap between the product and surrounding cabinetry. See minimum clearance in cabinetry dimensions table.
- (C) Adjust the front feet down until the refrigerator is leaning backward with the front approximately 10mm higher than the back. This will ensure a good door closing action.

(Non French door models only)

- (D) Aligning your refrigerator with cabinetry.
 - Align the sides of the refrigerator with the cabinetry by adjusting the hinge side front foot.
 - Adjust the handle side foot until it touches the floor and takes a small amount of weight.
 - Once the refrigerator is in place and aligned with cupboards/alcove gently push on the front top and check if the product is rocking or stable.

Levelling of refrigerator doors

- Open the door that is out of alignment.
- Lift the door upwards.
- Clip the spacer onto the centre hinge pin (refer to **A**).
- Close the door to recheck alignment.



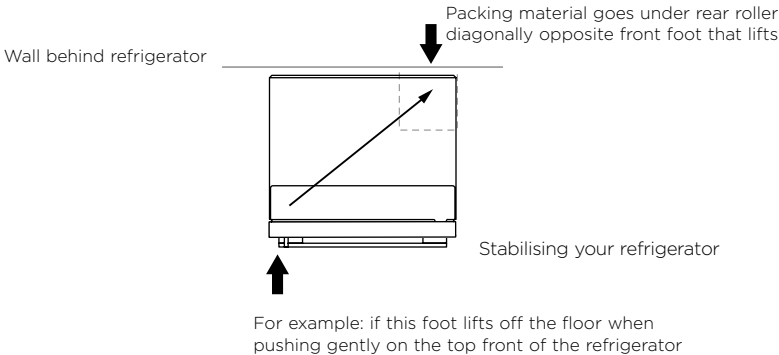
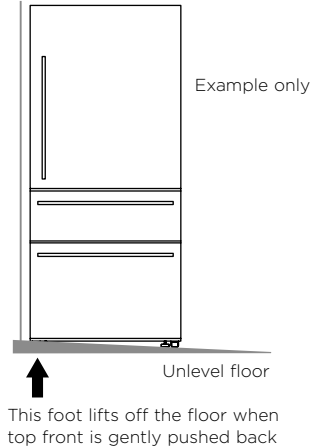
INSTALLATION INSTRUCTIONS

What to do if your product is unstable

- (A) Gently push the refrigerator back until the rear rollers contact the floor.
- Measure the gap under the front foot, which has come off the floor.
 - Obtain some solid packing material (hardwood, plastic, etc) which fits firmly into the gap under the foot.

Note: Do not use metallic materials that may corrode, stain and/or damage floor coverings.

- (B) Wind both front feet up and roll the product out of position.
- Place the packing material in the location diagonally opposite the front roller that lifts off the floor.
 - Make sure the packing material stays in place when the product is pushed back into position.
 - Ideally, the packing material is large enough to rest against the back wall to prevent it from moving when the cabinet is pushed into position.



- (C) Roll the refrigerator back into position and adjust front feet as per step (C) on page 18 (check alignment and door closing action are satisfactory).
- Make small adjustments to front feet where necessary.
 - Check that the product is stable (all four feet are on the floor). If not, repeat (A) and (B).

INSTALLATION INSTRUCTIONS

Before placing food in the fresh food or freezer compartments

- Remove all internal packaging. Ensure that all transit clips are removed from the refrigerator. These are small rubber stoppers located at the back of the shelves.
- Clean the inside of the appliance with a mix of warm water and a small amount of liquid detergent. Use a soft cloth to remove dust collected during manufacture and transport.
- Allow the refrigerator and freezer to run empty for 2–3 hours to allow each compartment to cool to the appropriate temperature.
- The appliance may have an odour on its initial operation, this will go when the refrigerator and freezer have cooled sufficiently.

Energy efficiency

For the most energy efficient use of your appliance:

- Ensure your refrigerator has adequate ventilation.
- Do not cover your appliance with any material that will prevent air from flowing around the cabinet sides.
- Ensure you vacuum around the appliance to remove dust and accumulated debris. Keep the appliance and its cabinetry free of dust by wiping down with a dry, lint-free cloth (refer to section 'Cleaning and care').
- Allow good clearances in front of air ducts within the cabinet for maximum cold air distribution.
- Cool down hot foods before placing them in the appliance.
- Do not overfill the compartments.
- Keep door openings to a minimum.
- Select a temperature setting that isn't too cold.
- Check your door seals for leaks.

ACTIVESMART™ SPECIAL FEATURES













SmartTouch control panel

The control panel is located in the inside front of the refrigerator. It enables you to view and modify all the features and options of your refrigerator.



SmartTouch control panel variants for ActiveSmart™ refrigerators. Special features available only on selected models.

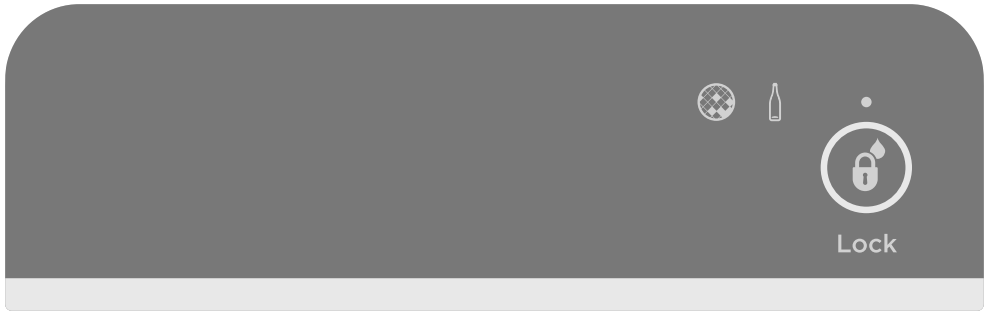
SmartTouch CONTROL PANEL FEATURES

	Compartment	Allows you to select which compartment to adjust the temperature.
	Alarm Mute	Deactivates the door alarm for 20 minutes.
	Colder	Reduces the temperature of compartments.
	Warmer	Increases the temperature of compartments.
	Fast Freeze	Boosts the freezing speed by dropping the freezer to its coldest temperature for 12 hours.
	Bottle Chill	Allows you to rapidly chill your beverage for a set time of 15 minutes.
	Ice On/Off	Indicates when automatic ice maker is on or off.
	Ice Boost	Increases ice production up to 30% from standard ice making.
	Key Lock	Indicates when the buttons on the control panel are disabled.
	Filter change indicator	Icon will illuminate indicating when the water filter requires changing.
	Sabbath Mode	All alarms, lights and displays are deactivated for 80 hours.
	Key Mute	Deactivates sounds of all button presses.

ACTIVESMART™ SPECIAL FEATURES

External display (Water dispensing models only)

This display enables you to lock the water dispenser; indicates to you when 'Bottle Chill' is activated and when your water filter requires changing.



Electronic external display

EXTERNAL DISPLAY FEATURES



Lock

Dispenser lock button and LED light

Locks/unlocks the water dispenser.

When locked the LED above the button will illuminate.



Bottle Chill indicator

Icon will illuminate indicating when 'Bottle Chill' is activated and flashes when beverage is ready.



Filter change indicator

Icon will illuminate indicating when water filter requires changing.

Humidity control system


Humidity control lids

- The control lids are fitted to the fruit and vegetable bins of your refrigerator.
- These lids provide a humid microclimate to extend the storage times of fruit and vegetables.
- The lids have specially designed grooves that retain moisture to prevent condensation from dripping onto the fruit and vegetables at times of high humidity.


Temperature control

- Once you turn on your refrigerator for the first time, the cooling system will automatically cool all compartments to their set temperatures.
 - This will take between 2–3 hours.
- The internal control panel enables you to change and control the temperature of all compartments accurately and independently regardless of the temperature or humidity of the surroundings whether it is summer or winter.
- Check the operation of your refrigerator once every 4 hours for the first 24 hours.
- If at any time you notice that the refrigerator is not cooling properly, call your installer/ Fisher & Paykel trained and supported service technician to verify the unit is operating properly. Take immediate steps to prevent food from spoiling by storing in another refrigerator or freezer.
- The internal control panel default setting is to show the set temperature for the fresh food compartment.

Adjusting the temperature – Fresh food compartment

- Press  once to adjust the fresh food compartment temperature.
- The fresh food compartment light will illuminate.
- Press **+** to increase the temperature, press **-** to decrease the temperature.




Adjusting the temperature – Frozen food compartment (freezer)

- Press  twice to adjust the frozen food compartment temperature.
- The frozen food compartment light will illuminate.
- Press **+** to increase the temperature, press **-** to decrease the temperature.

Door alarms





- If the fresh food compartment door is left open, the alarm will beep after 90 seconds, if the freezer door is left open the alarm will beep after 60 seconds.
- If either of the doors remains open, subsequent beeps will sound every 30 seconds for 5 minutes.
- If either door remains open for 5 minutes or longer, an alarm will sound continuously and the interior compartment light(s) will turn off.

Alarm Mute

- To activate, press  once.
 - The light above the  button will illuminate to indicate the refrigerator is muted.
 - If the doors are left open for 5 minutes or more, the compartment light turns off and normal door alarms are suspended.
 - 'Alarm Mute' will deactivate after 20 minutes.
 - To deactivate manually, press  again.
 - Closing the door also deactivates the 'Alarm Mute'
- Note: When the fresh food or freezer compartment door is left open for longer periods of time, food quality and/or safety may be compromised.



Key Mute

'Key Mute' allows you to silence all button presses.

- To activate 'Key Mute', press  for 4 seconds.
- The  icon on the internal control panel illuminates.
- Once 'Key Mute' is activated, all key sounds are silenced.
- Door alarms and the 'Bottle Chill' alarm are still operational.
- Deactivate by pressing  for 4 seconds, the  icon will no longer illuminate.


Key Lock

'Key Lock' allows you to disable the buttons on the internal control panel. This is useful when cleaning your refrigerator.





- To activate 'Key Lock' press **-** and **+** together for 4 seconds.
- The  icon on the internal control panel will illuminate.
- Pressing any of the buttons will sound several beeps to tell you that they are disabled.
- 'Key Lock' will not automatically deactivate. To deactivate, press **-** and **+** for 4 seconds.
- The  icon will not illuminate.

Sabbath mode activation

In Sabbath mode, alarms, lights and displays are deactivated for 80 hours.

- To activate Sabbath mode, press ,  and  together for 4 seconds.
 - The  icon on the internal control panel will illuminate.

Once in Sabbath mode:

- The interior light will not turn on when you open the refrigerator.
 - The door alarms will not operate.
 - The display will not illuminate, except the Sabbath mode icon.
 - The internal and external control panels will not operate.
 - Sabbath mode automatically deactivates after 80 hours.
- To deactivate manually, press ,  and  together for 4 seconds.
 - The  icon on the internal control panel will not illuminate.

Note: If you turn off your refrigerator while in Sabbath mode it will resume automatically once the refrigerator is switched on again.

Using your water dispenser (Water dispensing models only)

Ensure you have followed the steps outlined in 'Before you start using the Ice & Water or Automatic Ice function' prior to your first use of the water dispenser.

Dispensing

- Your water dispenser is designed for one-handed operation.
- To dispense water, gently press the dispensing pad with a glass or container.
- To stop the flow of water, simply pull your glass or container away from the dispensing pad.
- Pressing hard against the dispensing pad will not increase the flow or dispense more water.





Water dispenser

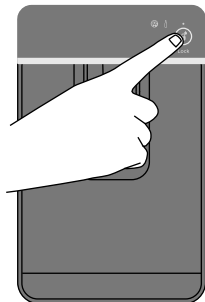
IMPORTANT!

To avoid damage to property or personal injury do not put hands, fingers or objects up the dispenser opening.

Dispenser lock

The dispenser lock is located on the external display and can be activated to prevent water from being dispensed. This is useful when you are cleaning the external display or when there are small children around.


- To activate dispenser lock, press  for 4 seconds.
- The light above the button will illuminate.
- When the dispenser pad is pressed, several beeps will sound to alert the user that water cannot be dispensed.
- To deactivate dispenser lock and dispense water, press  for 4 seconds. The light above the button will not illuminate.



Dispenser Lock

Water filter (Ice & Water and automatic ice models only)

The water supplied to your refrigerator is filtered to remove impurities through a filter located internally at the top right corner of the refrigerator. Replace your filter cartridge every 6 months.

- There is a replacement indicator icon  on the internal control panel (Ice & Water and Automatic Ice models) and external display (Ice & Water models only) which will appear when the filter needs replacing. The icon will flash, as a reminder, when water is dispensed.
- Replacement filter cartridges are available from your Fisher & Paykel dealer, online or from a Fisher & Paykel service technician. The details of the replacement filter cartridge are labelled on the cartridge.

Changing the water filter cartridge





Guidance of how to replace your water filter and reset your indicator icon  can be found at fisherpaykel.com/water-filter.

Using your ice maker (Ice & Water and automatic ice models only)

Ice On/Off

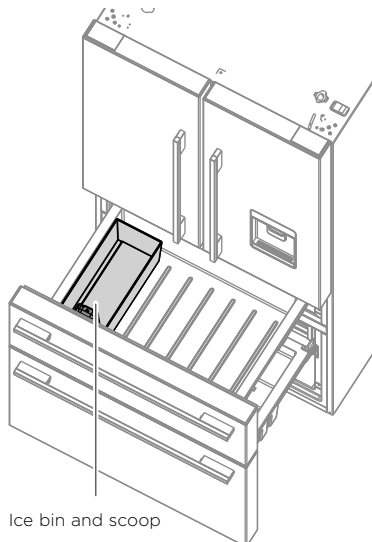
Your ice maker is designed to automatically dispense ice into the ice storage bin below until it detects the bin is full. The more ice you use, the more it makes.

First use

- The ice maker will be off when you turn your refrigerator on for the first time after installation. The light above the 'Ice On/Off' icon will be off.
- ① To turn your ice maker on press  to turn on the ice maker. The light above the button will illuminate indicating the ice maker is on.
- ② Press the ,  and  together for 4 seconds then close the doors. The ice tray will empty the water into the bin below. The ice tray will only empty after the doors are closed.
- ③ Repeat step ② to remove dust in the ice tray collected during manufacture and transport.
- ④ Empty the water, dry the bin and return it correctly.
- ⑤ Once your ice maker is turned on the first bin of ice may be discoloured. This is not harmful and normal during the flushing process. Discard the first full bin of ice made. Your ice maker is now ready for use.
- Carry out the above steps after a holiday/vacation or extended periods of not using ice.



Note: The performance of your water filter will increase with use, reaching optimum performance after two to three full bins of ice.



Turn your ice maker off if:

- There is no water supply for several hours.
- You are removing the ice storage bin for a period of time.
- You are going on holiday/vacation.

Information about your ice maker





- Your automatic ice maker will produce approximately eight cubes of ice every 3–4 hours, depending on the freezer compartment temperature and the number of door openings.
- When the 'Ice Boost' function is activated, ice production will increase up to 30% from standard ice making.
- The ice cube tray will fill with water.
- When cubes are frozen, they will be ejected from the ice tray into the ice storage bin.
- Ice making will continue until the storage bin is full.
- Ice making will resume once you start to use the stored ice.
- Your Ice & Water product comes with a smaller ice bin inside the larger freezer bin.
- Attached to the ice storage bin is the scoop for the ice. This scoop provides hygienic access to the ice.
- If a large amount of ice is required, remove an ice storage bin and allow ice to fall into the larger bin.
- For maximum ice storage, level the stored cubes with the ice scoop.
- If ice is not used often, old cubes will become cloudy, taste stale, will shrink and may stick together. Empty the ice storage bin periodically and wash in lukewarm water. Dry thoroughly and place back into the correct position.

IMPORTANT!

- **Avoid contact with the moving parts of the ice maker ejector mechanism, and do not place your fingers on the automatic ice making mechanism while the refrigerator is in operation.**
- **Do not use ice cubes that may have become discoloured, usually with a green-blue colour. If such discolouration is noted, discard the ice cubes and contact your Fisher & Paykel trained and supported service technician.**
- **Ensure the ice maker is connected to the filter and to a drinkable water supply only.**
- **Installation of the water connection to the ice maker must be completed by a Fisher & Paykel trained and supported service technician or a qualified plumber.**



Bottle Chill

This function allows you to rapidly chill your beverages in the freezer for a set time of 15 minutes. The time taken to chill depends on the size of your beverage. If your beverage is not cold enough after 15 minutes, return it to the freezer and reset the 'Bottle Chill' function.

- To activate, press  on the internal display. The 'Bottle Chill' light will illuminate when the function is activated. The  icon will illuminate on the external display (Ice & Water and Automatic Ice models only).
- An alarm will sound after 15 minutes to remind you to remove your beverage.
 - For non-Ice & Water models: open the fresh food compartment door and press any button on the internal control panel to silence the alarm.
 - For Ice & Water models: the  icon will flash on the external display. Press any on the external display to silence the alarm.
- To deactivate 'Bottle Chill' before 15 minutes, press the  button again on the internal control panel.
- When 'Bottle Chill' is deactivated, the light will not illuminate and the icon is not visible on the external display (Ice & Water model only).




Fast Freeze

'Fast Freeze' boosts the freezing speed by dropping the freezer to its coldest temperature for 12 hours, which helps to retain freshness, texture and taste during the freezing process.

- To activate, press  on the internal display. The 'Fast Freeze' light will illuminate when the function is activated.
- To deactivate before the 12 hours has elapsed, press  again. When 'Fast Freeze' is deactivated the light is off.
- For best results activate the function before it is required. Alternatively, activate it when placing food into the freezer.

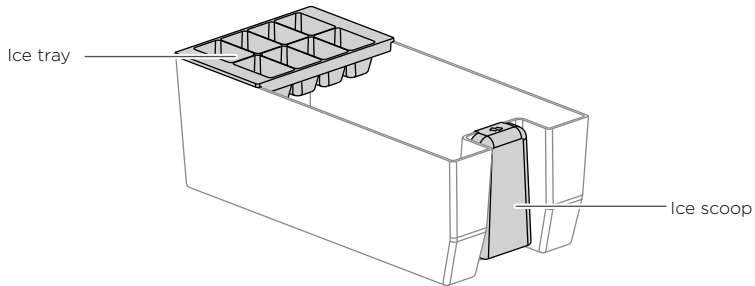
Ice boost function

This function is for use when you require more ice, eg for a party. The 'Ice Boost' function increases ice production up to 30% from standard ice making, and deactivates automatically after 24 hours.

- When you first turn your ice maker on, the 'Ice Boost' function is off.
- To turn this function on, press . The light above the  button will illuminate when the 'Ice Boost' function is on.
- The 'Ice Boost' function is paused once your ice bin is full.
- To manually deactivate this feature press  again. The light above the button will not illuminate.
- Activating the 'Ice Boost' function will automatically turn on ice making.
- Deactivating ice making automatically deactivates the 'Ice Boost' function.

Manual ice system (selected models only)

An ice storage bin which sits inside the upper top freezer bin provides storage for and gives you access to clean, clear ice cubes.



Information about your manual ice system

To make ice:

- Take the ice tray and lid from the top of the ice storage bin. Remove the lid from the ice tray and fill the tray with water. Place the lid back on the ice tray and carefully position it back onto the ice storage bin.
- Once the ice is solid, take the ice tray and lid off the ice storage bin, remove the lid from the tray and twist the ice tray at each end in opposite directions. Turn the ice tray over the ice storage bin to dislodge the cubes into the bin.
- Fill the ice tray with clean water and repeat to fill the ice storage bin.
- Attached to the ice storage bin is the ice scoop which provides hygienic access to ice.
- To access ice cubes, take the ice tray and lid from the top of the ice storage bin and place onto a flat surface. Take the scoop from the front of the bin, scoop cubes into vessel and then replace the scoop, tray and lid back to the top of the bin.
- For maximum ice storage, level the stored cubes around the bin with the ice scoop.
- If ice is not used often, old cubes will become cloudy, taste stale, will shrink and may stick together. Empty the ice storage bin periodically and wash in lukewarm water. Dry thoroughly and place back in the correct position.

Bottle holder (where fitted)

- The bottle holders can be used to store a variety of bottles.
- To position the bottle holder in your refrigerator, slot the back edge of the bottle holder onto the back trim of any shelf in the fresh food compartment.
- Unused bottle holders can be stacked up on top of one another so they do not take up unnecessary shelf space.
- Bottles are best stored with the neck of the beverage facing the front of the refrigerator.

Glass shelves- Refrigerator

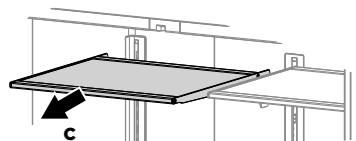
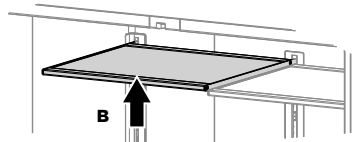
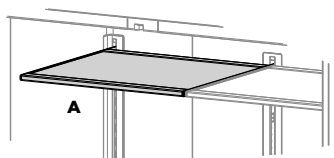
- Standard glass shelves can not be repositioned in your refrigerator. Refer to 'Cleaning and care—Shelving' for details on how to remove the standard glass shelves for cleaning.

Cantilever glass shelves — half-width and full-width

- The cantilever glass shelves are designed to be strong and versatile.
- The half-width and full-width shelves are removable and can be repositioned in your refrigerator.
- Place the half-width shelves side-by-side when you store large items such as platters.
- Place the half-width shelves at different levels to maximise the storage space when you store items of varying heights.

To remove for repositioning

- ① Hold the front and back edge of the shelf firmly (refer to **A**).
- ② Push the shelf up vertically to dislodge from back support lugs (refer to **B**).
- ③ Slide the shelf towards you (refer to **C**).

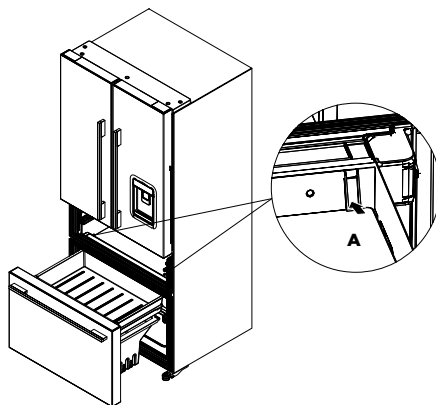


Glass shelves - Freezer

Some models have glass shelving under the freezer bins. These can be removed if required.

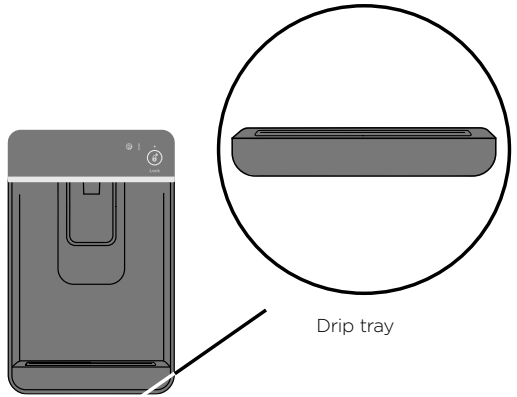
To remove

- ① Remove the bin above the glass shelf (refer to 'Fixed bins')
- ② Push on the clips on both sides of the shelf (**A**)
- ③ Lift the shelf up to remove from the supports



Drip tray **(Water dispensing models only)**

- The drip tray is designed to fit into the bottom of the water dispenser panel.
- To insert the tray ensure the rounded sides are fitted into the dispenser pane first.
- The purpose of the tray is to capture drips of water that may fall after dispensing.
- The tray can be removed for cleaning.



CLEANING AND CARE

Exterior

Stainless exterior doors

- Clean the exterior door with liquid dishwashing detergent dissolved in warm water and a soft cloth.
- Dry the door with a lint-free cloth.
- Do not use any abrasive, stainless steel cleaners or solvents on the door surface.

Other exterior surfaces

- Clean all other exterior surfaces with a mix of warm water and liquid dishwashing detergent, and a soft cloth.
- Rinse with clean water and dry with a clean, lint-free cloth.

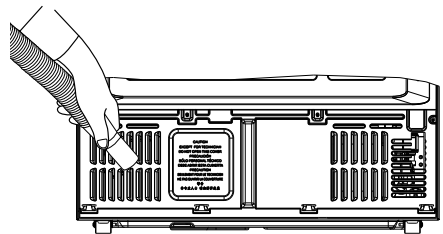
Door gasket

- Clean the magnetic door gasket every three months with a toothbrush, and liquid detergent dissolved in warm water.
- Apply petroleum jelly lightly on the hinge side of the gasket to ensure cleanliness and maintain a good seal.

Cabinet surround

To maximise operating efficiency regularly vacuum the flooring around your refrigerator.

- Cleaning behind your refrigerator is required once or twice a year.
- Wind up the feet and carefully ease the refrigerator out of its position. Switch off and unplug.
- Vacuum the flooring behind your refrigerator and the rear compartment cover (where fitted) to remove dust accumulation. Use a dry lint-free cloth to clean the refrigerator walls and surrounding cabinetry.
- After cleaning, plug in and switch on. Push the appliance into position and wind feet down.



Cleaning the rear compartment cover

WARNING!

Electric Shock Hazard. Do not remove rear compartment cover. This may expose you to the risk of an electric shock.

CLEANING AND CARE

External display and water dispenser (Water dispensing models only)

- Activate the 'Dispenser lock' function to prevent water from dispensing when cleaning refer 'Dispenser lock' section for details.
- Clean the pad and interface panel with a damp, soft lint-free cloth.

Drip tray (Water dispensing models only)

- To clean, remove the drip tray from the dispenser panel
- Pull the two halves of the tray apart.
- Clean with liquid detergent dissolved in water and a soft lint-free cloth.
- Rinse with clean water and dry with a clean, lint-free cloth.
- Securely clip the two halves together.
- Re-insert the drip tray back into the dispenser panel.

Interior

- It is important to keep the interior of the refrigerator and freezer clean to help prevent food from becoming contaminated during storage.
- The amount and types of food stored determines how often cleaning should be carried out in the refrigerator (ideally once every 1-2 weeks).
- Remove the shelves from cabinet and door. Wash shelves and storage bins in warm water and detergent; rinse in clean water and dry before replacing.
- Wipe all interior surfaces, including all door shelves, using only liquid dishwashing detergent dissolved in warm water or baking soda dissolved in warm water (add 1tsp of baking soda to every 500ml of water) and a soft lint-free cloth. Rinse with clean water and dry with a clean, lint-free cloth.
- Add a few drops of vanilla essence or vinegar to the water before cleaning to help remove "stale refrigerator" smell.
- Do not use harsh chemicals, abrasives, ammonia, chlorine, bleach, concentrated detergents, solvents or abrasive scouring pads on any part of your refrigerator. Some of these chemicals may dissolve, damage and/or discolour the interior of your refrigerator.

Glass shelves (including cantilever) and Bottle Holders

- Clean with liquid detergent dissolved in warm water and a soft lint-free cloth.
- Rinse with clean water and dry with a clean, lint-free cloth.

CLEANING AND CARE

Ice storage bin

- Clean your ice bin and discard any old ice in the bottom of the bin(s) regularly
- Use only liquid detergent dissolved in warm water and a soft lint free cloth when cleaning. Rinse with clean water and dry with a clean, lint-free cloth.
- Ensure that the ice scoop is placed in correct position in the bin, right hand side or at the front of the bin (model dependent).
- It is important to regularly clean your ice bin and discard any old ice in the bottom of the bin. Do not clean the ice maker components.
- Turn OFF the ice maker before you leave for a vacation/holiday. Refer to 'Using your ice maker' section.
- On your return, turn on the ice maker and discard the first 24 hours of ice harvest. Refer to 'Using your ice maker' section.

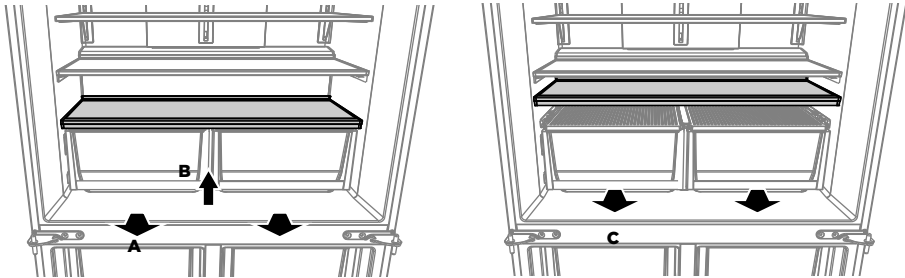
IMPORTANT!

Many commercially available cleaning products contain solvents that may attack the plastic components of your refrigerator and cause them to crack. It is important to use only warm water and a small amount of liquid dishwashing detergent on any components inside and outside your refrigerator. Avoid using anti-bacterial cleaning products on either the interior or exterior of the cabinet as they may cause rusting of metal components and cracking of plastic components. How to remove shelving and bins for cleaning

Shelving

To remove a shelf:

- ① Hold the shelf firmly and pull the shelf towards you (refer to **A**).
- ② Lift the shelf up vertically (refer to **B**).
- ③ Slide the shelf towards you (refer to **C**).

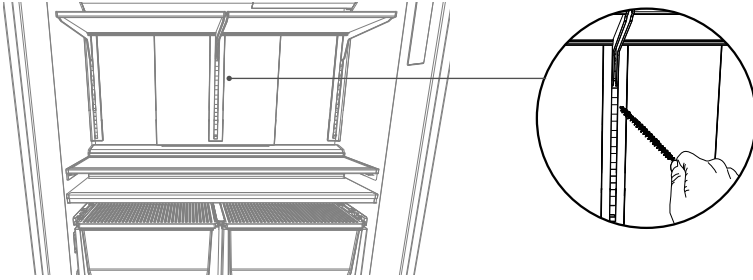


Note: Refer to 'ActiveSmart™ Operating Instructions—Glass Shelves' for details on how to remove cantilever glass shelves.

CLEANING AND CARE

Cleaning the support lugs

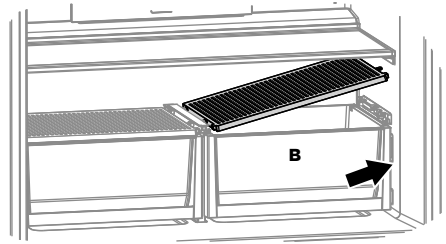
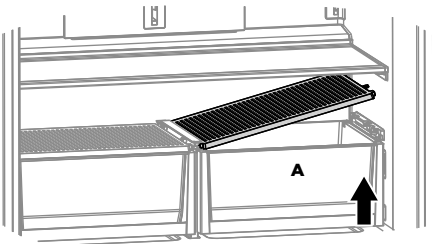
- ① Remove all shelving, follow the steps in section 'To remove a shelf' on page 36.
- ② Clean the support lugs with liquid detergent dissolved in water and a tube brush or a clean lint-free cloth.



Humidity control lid

To remove:

- ① Remove the shelf directly above the bins, follow the steps above.
- ② Hold the lid firmly and lift the outside edge of the lid up vertically (refer to **A**).
- ③ Slide the lid towards the outside wall of the fridge until the lid unclips from the centre bracket (refer to **B**).
- ④ Pull the shelf towards you.



CLEANING AND CARE

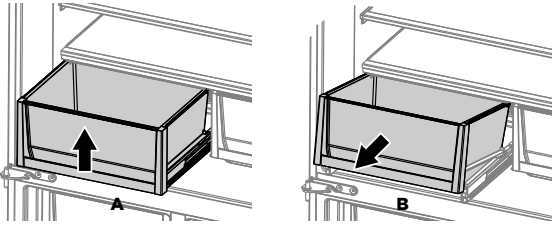
Fixed bins

To remove:

- ① For ease of removal, empty food from the bin first.
- ② Hold the centre front of the bin handle.
- ③ Lift vertically to unclip from the runners and pull bin towards you to remove (refer to **A**).
- ④ Push both runners back into refrigerator (refer to **B**).

To replace:

- ① Extend the runners out from your refrigerator.
- ② Place the bin on top of the runners.
- ③ Push the bin down slowly until you feel it clip.



IMPORTANT!

- Ensure that bins are securely clipped onto the runners before use.
- Bin runners are pre-lubricated, and will not need to be re-lubricated during their life. Do not attempt to clean grease from the runners, as this will affect their ability to function. Do not immerse runners in water.

Freezer bins

The top and bottom bins can be removed by lifting the bins vertically out of the runners.

To remove the centre bin:

- ① For ease of removal, empty food from the bin first.
- ② Push down on the clips on both sides of the bin
- ③ Lift vertically to unclip from the runners and pull bin towards you to remove.
- ④ Push both runners back into refrigerator.

To replace the centre bin:

- ① Extend the runners from your refrigerator.
- ② Place the bin on top of the runners.
- ③ Push the bin down slowly until you feel it clip.

Holiday/Vacation

Before leaving:

- Turn the ice maker to OFF on the internal control panel.
- Shut off the water supply to the refrigerator.

On return:

- Refer to 'Using your ice maker' for details..

For best food care

- Store only high-quality, fresh food in your appliance.
- Store perishable foods in the appliance immediately after purchase. Storing at room temperature increases the rate of deterioration and can allow harmful microbial growth.
- Foods such as meat, poultry and seafood should be well wrapped or sealed in suitable packaging to prevent dehydration, color deterioration, loss of flavor, and transfer of odour.
 - We recommend storing these foods on the bottom shelf of your appliance or in one of the bins to prevent potential spills and cross-contamination with other foods.
- Ensure hot foods and beverages are cooled sufficiently before placing them into the appliance. Hot items may cause other foods to warm to unsafe temperatures. Hot items may also cause sealed items to sweat/condensate – which is undesirable.
- Beverages are best stored standing upright in the door shelves or on the bottle racks provided.
- Ensure raw and cooked foods are stored separately to avoid cross-contamination.
- Consume food items within the recommended storage times. Discard foods that show sign of spoilage.
- Keep door openings to a minimum to maintain optimum storage temperatures inside your appliance.
- We recommend using 'Fast Freeze' when you are adding food items to your appliance, such as after grocery shopping. This feature will ensure the food is chilled/frozen within the shortest period of time, locking in the freshness and extending the shelf life of your food.

Items stored in your refrigerator

- Dairy items such as butter and cheeses should be stored in the covered door shelf to minimize any transfer of odour or odour absorption from other foods.
- Eggs should be stored in their carton to avoid absorption of strong odours through their porous shell structure.

Items stored in your freezer

- We recommended cooling carbonated beverages only when the 'Bottle Chill' function is active.
 - Do not store carbonated drinks without this function in the freezer. Failure to remove beverages could lead to freezing liquid and the likelihood of bottle/can explosion.
- Ensure air is removed from packaging to avoid large formation of ice crystals and prevent freezer burn.
- To maintain freshness and quality, we recommend defrosting foods in the refrigerator. Ensure partially or fully defrosted foods are never re-frozen – cook immediately.

MOVING OR STORING YOUR APPLIANCE

If your refrigerator is turned off for any reason, wait 10 minutes before turning it back on. This will allow the refrigeration system pressures to equalise before restarting.

Moving your refrigerator

- Turn off the refrigerator and unplug from the power point. Remove all food.
- Turn the adjustable feet to the right as far as they will turn.
- Ease the refrigerator out of its position. Tuck the power cord away, tape the shelves in place and tape the doors closed. If the cabinet needs to be placed at an angle or laid down, carefully lay it on its side (the left hand side when viewed from the front).
- Relocate and install. If the appliance has been left on its side for any length of time, leave it standing upright as long as you can (a few hours) before turning on.

Storing your refrigerator

- When storing your cleaned appliance, leave the doors open. This allows air to circulate and prevents the build up of bacteria and moulds.
- Before using again, clean well using a mixture of warm water and a small amount of liquid dishwashing detergent. Rinse with clean water and dry with a soft lint-free cloth.

Holiday/Vacation time

Leave your refrigerator operating while you are on holiday/vacation.

Normal refrigerator sounds

Your refrigerator is designed with innovative ActiveSmart™ features that can produce sounds that may be different from your old refrigerator.

Normal operational sounds include:




- Fan air flow sound. ActiveSmart™ refrigerators have fans which change speed depending on demand. During cooling periods, such as after frequent door openings, fans circulate the cold air in the refrigerator and freezer compartments producing some air flow sound. This is quite normal.
- Cracking or popping sound which may occur when the defrost function is operating.
- Running water sound. This is the liquid refrigerant in the system and can be heard as a boiling or gurgling noise.
- An audible hissing sound after closing the freezer door. This is due to the pressure difference between the warm air that has entered the cabinet and suddenly cooled, and the outside air pressure.
- Other sounds may be heard for the following reasons:
 - Cabinet not level.
 - Floor uneven or weak.
 - Bottles or jars rattling on shelves.
- If this is your first refrigerator with an ice maker, you will hear occasional sounds that may be unfamiliar. They are normal ice making sounds and are not cause for concern.
- The following sounds are normal with the operation of an ice maker:
 - Motor operation (low humming).
 - Running water as the ice maker and/or water tank fills.
 - Water valve opening and closing (hissing sound).
 - Ice being loosened from the ice moulding tray (cracking).
 - Ice dropping into bin (clunking).

TROUBLESHOOTING

If there is a problem with your appliance, please check the following points before contacting your local Fisher & Paykel trained and supported service technician or the Customer Care Centre.

Product parts and accessories can be purchased through Fisher & Paykel Customer Care Centre or online at fisherpaykel.com (this service is available to selected markets only).

All models

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Appliance does not operate.	No electricity at power outlet.	Check that the plug is correctly connected and power switched on. Check another appliance at the same outlet. Check house fuse.
Light not working.	Light not functioning. Refrigerator not working.	The LED light cannot be serviced by the user. Contact your Fisher & Paykel Dealer or Fisher & Paykel trained and supported service technician. Check refrigerator is turned on at wall.
Light and display not working.	Product in 'Sabbath Mode'.	Press and hold  ,  and  together for 4 seconds.
Motor operates for long periods.	Hot weather. Frequent door openings. Large amount of food recently added. Temperature control set too low. Doors not sealing properly.	Minimise door openings to allow temperature to stabilise. Refer to section 'Temperature control'. Check that cabinet is level and gasket seals are clean.
Storage compartments too warm.	Temperature setting not correct. Frequent door openings. Large amount of food recently added.	Refer to section 'Temperature control'. Minimise door openings to allow temperature to stabilise.
Food freezing in the refrigerator.	Temperature setting not correct. Food placed directly in front of air outlets.	Refer to section 'Temperature control'. Move chill sensitive foods away from the centre back of the shelves.
Unfamiliar noises.	Cabinet not stable or level. Freezer is defrosting.	Refer to sections 'Installation instructions' or 'ActiveSmart™ sounds'.

TROUBLESHOOTING

All models

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Water in the vegetable bins.	Condensation is formed by the water produced by fruit and vegetables.	A small amount of condensation is beneficial for fruit and vegetable storage. Wipe out water with a cloth.
Exterior of cabinet is warm.	This is normal.	
Warm spot on central door seal. (French door models only).	You may feel a warm spot at times on the central seal between the two refrigerator doors.	This is perfectly normal and is part of the normal refrigerator operation.
Condensation on outside of refrigerator/freezer.	Not unusual during periods of high humidity.	Wipe dry.
Condensation inside fresh food compartment.	Frequent or long door openings.	Minimise door openings.
	Door gasket leaking.	Check that gasket is sitting flat and sealing tightly.
	Not unusual during periods of high humidity.	Wipe dry.
Door handles out of alignment.	With time and usage, movement may occur.	Refer to section 'Installation instructions'.
Tray/bin does not slide in and out evenly.	Packaging trapped.	Check to ensure no food or packaging is trapped behind the tray/bin.
	Runners not extending fully.	Holding onto sides of tray/bin, extend the runners fully by using a firm pull—this will reset the runner.
Appliance operating inefficiently.	Accumulation of dust on or behind the rear compartment cover.	Refer to section 'Cleaning and care'. If problem persists please contact Customer Care.
Cannot adjust temperature in frozen food compartment	Either Bottle Chill, Fast Freeze or Ice Boost is activated.	Deactivate Bottle Chill, Fast Freeze or Ice Boost if function is not desired.


TROUBLESHOOTING

Ice & Water and Automatic Ice models only

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Automatic ice maker does not work.	Ice maker has not been turned on.	Switch on ice maker.
	Bin is in the wrong way or there is no bin in place.	Place bin so scoop is on the left side. Ice bin sits directly under ice maker on top left side of freezer.
	Water supply turned off or not connected.	Connect water supply.
	Freezer compartment not working.	Contact Customer Care.
	Water pressure too low.	Check water pressure.
	Water line kinked/squashed.	Check water line for kinks/squashing.
	Filter clogged.	Water filter may need replacing.
Ice cubes have odour/taste.	Unsealed packages may be transmitting odour/taste.	Old cubes need to be discarded. Ensure food packaging is sealed.
	Interior of freezer needs cleaning.	Ice storage bin needs to be emptied and washed. Clean refrigerator.
	Poor taste from incoming water.	Filter may need to be replaced with new one. Force 2 - 3 ice tray flips.
Slow ice cube freezing.	Door may have been left ajar.	Close door.
	Freezer compartment too warm.	Turn temperature to a colder setting.


TROUBLESHOOTING

Ice & Water and Automatic Ice models only

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Wet ice/ ice clumping.	Low water pressure.	Check water pressure.
	Filter blocked.	Replace filter.
	Long freezer door openings.	Gently tap ice with scoop to unstick or, if large clumps occur, empty ice bin and make new ice.
	High ambient temperature.	
	Ice bin left out of freezer compartment for a length of time. Ice will stick together over time.	
Filter warning light  is flashing.	Filter needs replacing.	Replace filter as soon as possible.
Ice buildup inside freezer compartment.	Freezer door not closing tightly.	Arrange items in freezer so door can close tightly.
		Check and clean door gasket seal.
Ice maker makes unfamiliar sounds or seems too loud.	Normal ice maker operation.	Refer to section 'ActiveSmart™ sounds'.
Ice boost function not increasing rate of ice production.	Ambient temperature very warm.	Minimise door openings.
	Refrigerator is in high usage.	

TROUBLESHOOTING

Ice & Water models only

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Water has poor taste/odour.	Refrigerator not used for an extended period.	Dispense 4L of water so fresh water supply is replenished.
	New filter installed	
Water dispenser does not work.	Water supply turned off or not connected.	Turn water on. Press dispenser for 4 minutes to remove trapped air from water line and to fill the water system.
	Supply line may be blocked.	Check supply for kinks or leaks.
	On first installation there may be air in water system.	To remove air, run 3L of water through the dispenser.
	Filter may be blocked and need replacing.	Replace filter (see your 'Service & Warranty' booklet provided with your refrigerator).
	'Dispenser lock' activated.	Press and hold  for 4 seconds.
	Water frozen in tank.	Increase temperature to a warmer setting in fresh food compartment and freezer.
Water in first glass is warm.	Water dispenser not used for extended period.	Discard first glass of water dispensed.
	Tank capacity used recently.	Allow water time to cool.
Drips overflow drip-shelf.	Air trapped in tank.	Flush 3L water through dispenser, stopping intermittently.
	New filter installed.	Dispense 4L of water through the dispenser, and then another 4L after 4 minutes.
Water flow rate has slowed down.	Filter cartridge is restricted.	Replace filter as soon as possible.

MANUFACTURER'S SERVICE & WARRANTY

For details of your Manufacturer's Warranty and contacts for servicing, please refer to your separate 'Service & Warranty' book provided with your refrigerator.

This product has been designed for use in a normal domestic (residential environment). This product is not designed for any commercial use. Any commercial use by the customer will affect this products Manufacturer's Warranty.

Complete and keep safe for reference:

Model _____

Serial No. _____

Purchase Date _____

Purchaser _____

Dealer _____


Suburb _____

Town _____

Country _____

EUROPEAN DIRECTIVE 2012/19/EU ON WASTE ELECTRICAL AND ELECTRONIC EQUIPMENT (WEEE)

GB This appliance is marked according to the European directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate handling of this product.

The symbol  marked on the serial plate, or on the documents accompanying the product, indicates that this appliance cannot be treated as household waste. It shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. Disposal of the appliance shall be carried out in accordance with the local environment regulations for waste disposal and ensure the refrigerant circuit is not damaged.

For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or your Fisher & Paykel retailer/dealer from whom you purchased this product.

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The product specifications in this document apply to the specific products and models described at the date of issue. Under our policy of continuous product improvement, these specifications may change at any time. You should therefore check with your Dealer to ensure this booklet correctly describes the product currently available.

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