

FISHER & PAYKEL

**滚筒
洗衣机**

WH1260F2

用户指南

CN

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注册

访问公司网站 fisherpaykel.com/register 注册你购买的电器。

⚠ 警告!



有触电危险

如不遵照此建议，可能会造成触电甚至死亡。

- 如果使用延长线或便携式电源插座（例如多孔插座），要确保延长线或便携式电源插座不接触水或受潮。

阅读并妥善保存本指南

在使用洗衣机时遵守基本注意事项，包括下列原则：

一般性原则

- 此电器仅供个人或家庭使用。此电器不得用于任何商业目的。如果此电器用于任何商业目的，会影响电器保修。
- 遵守**安装指南**详述的安装步骤，确保电器安全工作。
- 为了避免危险，必须请接受过斐雪派克专业培训和支持的维修技术员或其他资深电工更换破损电源线。为了避免触电事故，切勿使用未修理的电器。
- 如果机器在运输过程中损坏，切勿使用机器。联系当地的斐雪派克经销商或接受过斐雪派克专业培训和支持的维修技术员安排维修事宜。
- 有肢体、感官或精神障碍的或缺乏经验知识的人士（包括儿童）不应使用洗衣机，除非有安全负责人监督他们，或者向他们解释清楚使用说明。
- 在使用洗衣机时，让儿童远离洗衣机。
- 切勿让儿童操作洗衣机，切勿让他们爬进滚筒里。
- 洗衣机只用于洗涤和漂洗衣物，要按衣物洗涤标签上的说明进行洗涤和漂洗。
- 切勿往洗衣水里加入汽油、干洗剂或其他易燃物或易爆物。这些物质会挥发形成蒸汽，可能会起火燃烧或爆炸。
- 切勿洗涤此前用汽油、干洗剂或其他易燃物或易爆物清洁、清洗、浸泡或沾染过的任何衣物，因为这些物质会挥发形成蒸汽，可能会起火燃烧或爆炸。
- 为安全起见，从洗涤程序开始到结束，门始终处于锁紧状态。在某些情况下，可以在洗涤过程中打开门。切勿强行开门。
- 在洗涤过程中，门可能很烫，切勿触摸门。
- 在选择90°C温度时，门很烫。切勿触摸门玻璃。让儿童远离洗衣机。
- 切勿用湿手或赤脚触摸或操作机器。
- 在洗涤过程中，洗涤剂抽屉可能会流出热水，切勿打开洗涤剂抽屉。

安全警告

- 仔细阅读并遵守洗涤剂制造商的说明。洗涤剂包装上明确注明如何使用洗涤剂。切记把洗涤剂存放在儿童够不到的地方。
- 切勿用洗衣机清洗电热毯，除非电热毯上的标签明确说明可以用洗衣机清洗。
- 切勿用洗衣机洗涤窗帘，因为窗帘在阳光长期照射下变得脆弱，可能会在洗涤过程中破损。
- 用户可以拆卸的洗衣机零部件只有进水管、洗涤剂抽屉和排水泵过滤网，接受过斐雪派克专业培训和支持的维修技术人员之外的其他任何人不得拆卸其他任何零部件。
- 洗衣机洗衣量切勿超过额定洗衣量。

型号	最大容量* (千克)
WH1260F2	12kg

* 容量指的是洗衣机一次可以洗的最大干衣物重量。

报废处置

- 在处置不再使用的洗衣机时，建议你拆除门防止儿童爬进去出不来，并剪掉洗衣机电源线。


童锁

在不使用洗衣机时，可以用**童锁**功能锁住洗衣机上的按钮，防止意外按按钮。参看**控制面板**部分了解详情。

中途添衣

在洗涤程序执行过程中，（如果所选的洗涤温度低于60°C）随时可以按**中途添衣**按钮中断程序增减衣物。洗衣机在必要时放掉部分水，使水位降到可以开门的高度。参看**控制面板**部分了解详情。

筒灯

洗衣机有筒灯便于你取放衣物。在按**电源**按钮  时，滚筒里的LED照明灯亮。在程序结束时，筒灯亮5分钟便于你取出衣物。

门锁

在按▶||按钮时，洗衣机门锁住。门锁一直锁到洗涤程序结束时洗衣机发出提示音，确保你和家人在洗衣机工作时安全无忧。

在程序执行过程中打开门锁



可以按▶||按钮打开门增减衣物。

如果洗衣机内部温度超过60°C，且/或水位超过门封底部，门保持锁紧状态（在这些情况下显示一条警告消息）。

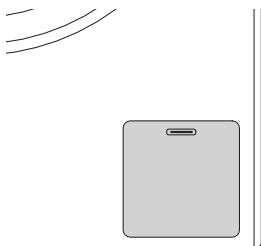
洗衣机还有下列保护措施：

- 防溢水 — 如果检测到溢水，洗衣机关闭阀门并接通排水泵电源。
- 防止衣物不平衡 — 如果检测到衣物不平衡，洗衣机停机并重新分配衣物，或者降低脱水转速进行补偿。
- 防止泡沫过多 — 暂停一会儿让泡沫破裂，然后继续执行洗涤程序。

在停电期间开门

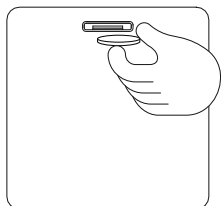
如果洗衣机里的水位超过门底部，切勿尝试开门。如果在洗涤程序执行过程中停电，洗衣机停机，门保持锁紧状态。

①



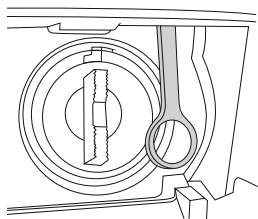
找到洗衣机右下角的排水泵过滤器门。

②



把一枚硬币或一把钥匙插入插槽往上撬打开盖子。

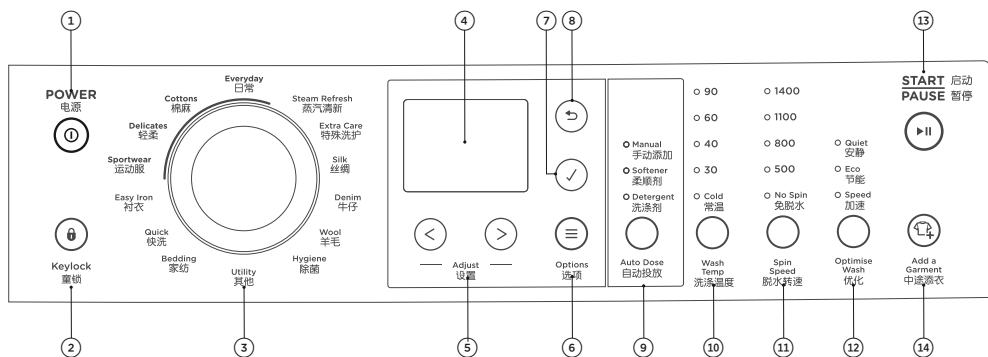
③



拉下环上的开门栓。使用螺丝刀头、钢笔或钥匙更方便。

在恢复供电时，洗衣机继续此前中断的洗涤程序。如果洗衣机不自动继续此前中断的洗涤程序，按**电源**按钮①重新启动洗衣机。

控制面板




- | | |
|------------------|--|
| ① 电源 | 按此按钮 接通/断开 洗衣机电源。 |
| ② 童锁 | 按此按钮禁用控制面板上除 电源按钮① 之外的所有按钮，防止意外按按钮。 |
| ③ SmartTouch™ 旋钮 | 转动旋钮选择所需的洗涤程序。
<ul style="list-style-type: none"> • 所选洗涤程序对应的红色LED指示灯亮。 |
| ④ 数字显示器 | 显示下列信息：
<ul style="list-style-type: none"> • 洗涤程序图标和旋钮选择信息。 • 洗涤程序选项和机器设置。 • 洗涤进度。 • 洗涤程序预约时间。 • 在检测到故障或发出警告时显示通知。 |
| ⑤ 设置 | 按此按钮滚动显示洗涤程序选项和设置，延长或缩短预约时间。 |
| ⑥ 选项 | 按此按钮显示洗涤程序选项和洗衣机设置。 |
| ⑦ 选择 | 按此按钮接受所选选项或所作的更改，然后返回主屏幕。 |
| ⑧ 返回 | 按此按钮退出当前屏幕，返回主屏幕。如果不先按 ✓ 按钮，不保存更改。 |
| ⑨ 自动投放 | 按此按钮选择 手动投放 或 自动投放 洗涤剂和柔顺剂。 |
| ⑩ 洗涤温度 | 按此按钮调高或调低水温。 |
| ⑪ 脱水转速 | 按此按钮提高或降低脱水转速。 |
| ⑫ 优化洗涤 | 按此按钮选择 加速 、 节能 或 安静 。 |
| ⑬ 启动/暂停 | 按此按钮启动或暂停所选洗涤程序。 |
| ⑭ 中途添衣 | 按此按钮中断洗涤程序的洗涤阶段增减衣物。 |

中途添衣

在某些情况下，可以在洗涤程序的洗涤阶段增减衣物。



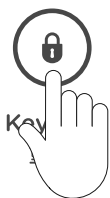
按**中途添衣**按钮, 等到你听到门开锁声。




打开门增减衣物。关上门，然后按▶||按钮重新启动程序。

童锁

在洗衣机通电时**开关童锁**：






按住按钮3秒钟。

在激活童锁之后，图标亮。

在**激活童锁**且洗衣机**断电**时接通洗衣机电源：



按**电源**按钮, 然后按住按钮3秒钟。激活控制面板。现在可以选择洗涤程序和选项。

如果在激活**童锁**之后按其他按钮，洗衣机发出提示音，图标闪烁。

如果在**激活童锁**之后想暂停洗衣机：



如要在洗涤过程中的任何时候暂停洗衣机，按住**锁**按钮3秒钟，然后按**▶||**按钮。

如果在**激活童锁**之后想**断开**洗衣机电源：



按**电源按钮**①。

洗涤程序

洗衣机有很多洗涤程序，可以满足你的洗衣要求。选择与每次的洗衣量相适应的洗涤程序，确保达到最佳洗涤效果。

程序	子程序	用途	最大洗衣量 (kg)	洗涤温度 ² (°C)	脱水转速 (rpm)
日常	日常	适用于混洗普通脏污衣物的较快洗涤程序	12	30 (常温-60)	1400 (0-1400)
	强力	适用于用较长时间和热水洗涤严重脏污衣物的洗涤程序	12	60 (常温-90)	1400 (0-1400)
棉麻	棉麻 ¹	适用于洗涤普通脏污棉麻衣物的洗涤程序	12	40 (常温-90)	1400 (0-1400)
	浴巾	适用于洗涤浴巾的洗涤程序	6	40 (常温-90)	1400 (0-1400)
轻柔	精细衣物	适用于用较多水洗涤轻度脏污精细衣物的洗涤程序	4	30 (常温-40)	500 (0-800)
	手洗	适用于超轻柔洗涤特殊衣物的洗涤程序	1	30 (常温-40)	500 (0-800)
健身服	健身服	适用于洗涤弹力运动服的洗涤程序	2	30 (常温-40)	1100 (0-1400)
	运动服	适用于洗涤运动服的洗涤程序	6	40 (常温-40)	1100 (0-1400)
衬衣	不适用	适用于洗涤普通脏污衣物、以较低转速脱水减少褶皱的洗涤程序	6	30 (常温-60)	800 (0-800)
快洗	超安静	适用于超快洗新衣物或轻度脏污的衣物	2	30 (常温-40)	800 (0-1400)
	快洗	适用于快洗轻度脏污的衣物	6	40 (常温-40)	1100 (0-1400)
家纺	床单	适用于洗涤床单的洗涤程序	6	40 (常温-90)	1400 (0-1400)
	大件	适用于用温热水洗涤大件衣物、低速脱水的洗涤程序	6	40 (常温-90)	800 (0-800)
其他	漂洗	需要漂洗和脱水的衣物	12	常温	1400 (0-1400)
	脱水	湿衣物脱水	12	不适用	1400 (500-1400)
	筒自洁	适用于清洗洗衣机的超高温洗涤程序	不适用	90	1400 (1400)
除菌	除菌	适用于多次漂洗的超高温、高浓度洗涤程序	12	75	1400 (0-1400)
	防过敏	适用于多次漂洗的高温、高浓度洗涤程序	12	60 (40-90)	1400 (0-1400)
羊毛 ³	不适用	适用于洗涤可机洗的羊毛衣物	4	40 (常温-40)	800 (0-800)

洗涤程序

程序	子程序	用途	最大洗衣量 (kg)	洗涤温度 ² (°C)	脱水转速 (rpm)
牛仔服	不适用	适用于在常规洗涤速度和低温下洗涤弹力牛仔服、减少掉色的洗涤程序	3	常温 (常温-40)	1400 (0-1400)
丝绸	不适用	超轻柔洗涤、低速脱水的洗涤程序	1	30 (常温-40)	500 (0-800)
特殊洗护	布娃娃	适用于柔洗布娃娃、低速脱水的洗涤程序	3-4个布娃娃	40 (常温-40)	500 (0-800)
	运动鞋	适用于柔洗运动布鞋的洗涤程序。 在洗涤过程中加鞋垫	1-2双	40 (常温-40)	500 (0-800)
	化纤	适用于在常规洗涤速度下洗涤日常化纤衣物和混纺衣物的洗涤程序	4	40 (常温-60)	1100 (0-1100)
蒸汽清新	不适用	适用于消除褶皱和轻微异味的洗涤程序，每次最多两件	2件衬衫	不适用	不适用

¹ 建议在日常洗涤普通脏污的衣物时，选择棉麻、手动、60°C和1400rpm节省水电。

² 表示洗涤程序的默认温度和可调节温度范围。ACTIVEINTELLIGENCE™洗涤程序的温度范围有限制，如果需要不同的洗涤温度，必须禁用ACTIVEINTELLIGENCE™功能。

³ 羊毛衣物洗护

本洗衣机羊毛洗程序已获得国际羊毛局（The Woolmark Company）授权。根据衣物标签上的洗护说明以及本洗衣机羊毛洗程序说明，可以对可机洗羊毛产品进行洗涤。洗衣机授权编号：M1766



洗衣机采用ACTIVEINTELLIGENCE™技术优化洗涤程序，提高洗衣效率和效能。

洗衣机利用ACTIVEINTELLIGENCE™技术：

- 检测洗衣量和衣服脏污程度。
- 每次洗衣服添加适量洗涤剂。
- 根据每次的洗衣量确定最佳洗衣时长。



下列洗涤程序默认激活ACTIVEINTELLIGENCE™：

- 棉麻
- 日常
- 强力
- 轻柔
- 运动服

显示器屏幕显示☺图标，说明所选洗涤程序是ACTIVEINTELLIGENCE™洗涤程序。

对于其他不能使用ACTIVEINTELLIGENCE™的洗涤程序，屏幕不显示此图标。

洗涤剂 and 柔顺剂

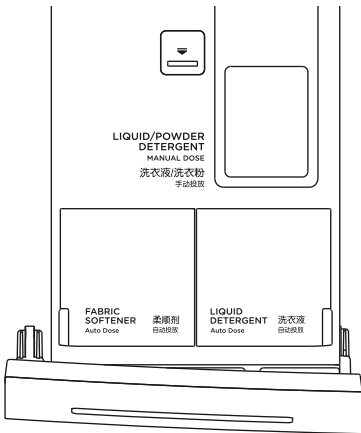
洗涤剂

洗衣机要求使用低泡型洗涤剂，防止泡沫过多出问题。低泡型洗涤剂有粉末或液体两种形式，标有滚筒、低泡、高效或HE字样。如果滚筒洗衣机使用波轮洗衣机用的洗涤剂，可能会造成泡沫过多，洗衣机在洗涤过程中要等待泡沫破裂，从而延长洗涤时间。

洗衣机有洗衣液自动投放抽屉、柔顺剂自动投放抽屉、洗衣粉或洗衣液手动投放抽屉。确保洗涤剂和柔顺剂正确加入相应的抽屉里。

切勿让洗涤剂抽屉溢出洗涤剂。洗涤剂加得太多可能会造成水和洗涤剂飞溅到地板上。

确保在开始执行洗涤程序之前关上洗涤剂抽屉。在洗涤程序结束且洗衣机停止脱水之前，切勿再打开洗涤剂抽屉。



洗衣液自动投放抽屉

最多可以盛放1100ml洗衣液，足够洗多次衣物。

柔顺剂自动投放抽屉

最多可以盛放540ml柔顺剂，足够洗多次衣物。

手动投放洗衣液/洗衣粉/洗涤剂抽屉

用于加入一次洗衣所需的洗衣液或洗衣粉，且在选择预洗程序时使用。

洗涤剂使用建议

如果洗衣机有明显异味，可能是洗涤剂用量不够，无法洗掉所有污渍。执行**筒自洁**洗涤程序，并购买质量更好的洗涤剂，或者增加洗涤剂用量。

如果洗衣机有泡沫溢出，检查所用的洗涤剂是否是适合滚筒洗衣机使用的低泡型洗涤剂。在使用**手动添加**时，对照标签上的建议用量检查你的用量是否合适。可能需要减少洗涤剂用量。

如果使用**自动投放**，可能需要减少或增加洗涤剂用量。参看**洗涤程序选项**部分详细了解如何调节用量。

柔顺剂

洗衣机自动在洗涤程序的漂洗过程中添加柔顺剂。

如果要使用柔顺剂，建议你：

- 如果柔顺剂加入量超过**最大**刻度，柔顺剂可能会提前冲入滚筒形成蜡垢。
- 在选择**运动鞋**、**蒸汽清新**、**丝绸**、**超快洗**或其他洗涤程序时不能选择柔顺剂。
- 柔顺剂用量取决于洗衣量。

柔顺剂使用建议

- 定期清洁柔顺剂抽屉。
- 定期执行**筒自洁**洗涤程序清洁洗衣机。
- 定期（例如每洗5次）用40°C或温度更高的热水执行一次洗涤程序，因为用冷水洗衣服会在滚筒表面形成蜡垢。

当柔顺剂接触洗涤剂时，任何洗衣机的内部都会形成蜡垢，这不是洗衣机缺陷造成的。如果不除去蜡垢，可能会污染衣物，并使洗衣机产生异味。

自动投放

自动投放洗涤剂是所有洗涤程序的默认设置（**丝绸**、**羊毛**和**筒自洁**除外）。只有在使用洗衣液时才能使用**自动投放**功能。**自动投放**功能自动根据所选洗涤程序加入适量洗衣液和柔顺剂（可选）。

如果选择默认**ACTIVEINTELLIGENCE™**功能的洗涤程序，**自动投放**功能自动根据脏污程度和洗衣量加入适量洗涤剂。如果关闭**ACTIVEINTELLIGENCE™**功能，**自动投放**功能只根据洗衣量加入适量洗涤剂。

如果要加入柔顺剂，必须按**自动投放**按钮选择**柔顺剂**。

- 无论使用自动还是手动投放洗涤剂，都可以使用自动投放柔顺剂功能。
- 建议你不要把乙酸（即醋）盛放在洗衣机的**自动投放**抽屉里。

如果使用自动投放功能

把洗衣液加入**洗衣液**抽屉至**最大**刻度。

把柔顺剂加入**柔顺剂**抽屉至**最大**刻度。

如果选择柔顺剂，洗衣机自动在洗涤程序的漂洗过程中添加柔顺剂。

手动投放

在使用洗衣液或洗衣粉时都可以使用**手动投放**功能。

如果某种布料和/或某个洗涤程序建议使用某种洗涤剂，**手动投放**是默认设置（例如**丝绸**、**羊毛**和**筒自洁**程序）。在选择**手动投放**时，禁用**ACTIVEINTELLIGENCE™**。

如果使用手动投放功能

手动投放功能加入洗衣所需的洗衣粉或洗衣液。

根据洗涤剂标签上的说明确定与洗衣量相适应的适量洗涤剂。

所需的洗涤剂用量取决于脏污程度、洗衣量和水质。

洗涤准备工作

分拣衣物

根据衣物颜色、面料类型和脏污类型分拣衣物。把薄纱和纤薄衣物与厚重衣物分开洗涤。始终要把有色衣物与白衣物分开洗，尤其是新衣物。如果在较高温度下洗涤衣物，可能会发生掉色问题。泥土和血迹等污迹最好用冷水洗。油性污迹（例如某些食物污迹和衬衫领子上的汗渍）最好用热水洗。衣物上的洗涤标签说明洗涤方法。

在把衣物放进洗衣机之前

- 检查衣服口袋里是否有会损坏衣服或被洗衣机卡住的物品。
- 拉上拉链，扣上勾眼扣，固定好其他配件（例如扣好羽绒被套的开口），并取下松脱的文胸钢线。所有这些东西都会损坏洗衣机和衣服。
- 把贴身内衣等纤薄衣物放在网袋里，然后再放进洗衣机。
- 预处理污迹，注意不要把预处理剂喷在洗衣机上，因为预处理剂会损坏塑料表面。

把衣物放进洗衣机

洗衣机一次洗的衣物越多，洗涤效率越高，所以尝试积攒足够多的干衣物放进洗衣机，但不要塞得太紧。

洗涤准备工作

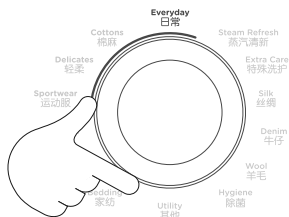
衣物/洗涤要求	建议的洗涤程序和选项	建议的洗涤温度
浴巾	棉麻 — 浴巾, 1400或1100rpm脱水转速	30°C或40°C
床单和枕头套	日常 — 日常, 1400或1100rpm脱水转速	30°C或40°C
大件衣物 — 羽绒被和睡袋	家纺 — 大件	30°C或40°C
衬衫、短裤和其他亚麻衣物	衬衣, 800rpm	30°C或40°C
羊毛织物	羊毛, 500rpm	30°C或40°C
精细衣物 — 衬衫和裙子	轻柔 — 精细衣物	30°C
蕾丝等超精细布料	轻柔 — 手洗	30°C
丝绸衣物	丝绸	30°C
牛仔裤	日常 — 日常或日常 — 强力	常温或30°C
深色衣物	日常 — 日常	常温或30°C
白衣服和棉麻衣物	棉麻 — 棉麻, 1400或1100rpm脱水转速	40°C或60°C
皮肤过敏或加漂洗要求	除菌 — 防过敏, 1400或1100rpm脱水转速	40°C
哮喘/过敏	除菌 — 防过敏	60°C
手绢、尿布、家纺和口罩	除菌 — 除菌	75°C
轻度脏污衣物	快洗 — 快洗和超快洗	30°C
沾有泥沙或棉絮的衣物	日常 — 日常	常温
洗衣机滚筒有异味	其他 — 筒自洁	90°C
混纺衣物 (例如涤棉)	日常 — 日常	40°C
运动服	健身服 — 运动服	30°C或40°C
健身服	健身服 — 健身服	30°C
布娃娃	特殊洗护 — 布娃娃	40°C
化纤	特殊洗护 — 化纤	40°C
严重脏污衣物	日常 — 强力, 必要时浸泡	40°C
运动鞋	特殊洗护 — 运动鞋	40°C

①



按**电源按钮①**启动洗衣机。

②



转动洗涤程序旋钮选择所需的洗涤程序。在转动旋钮时，红色LED指示灯亮说明选择了哪个洗涤程序。屏幕显示所选洗涤程序特定的信息。

如要选择子程序，按**设置按钮<或>**滚动显示洗涤程序。

③



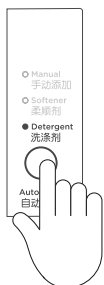
在选择洗涤程序之后，屏幕显示**立即开始**，表示可以开始洗衣服了。

④



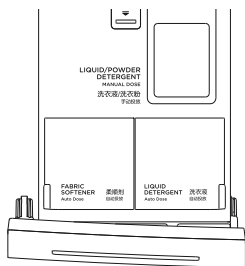
如果想稍后执行洗涤程序，可以按**设置按钮>**设置预约时间。

5



按**自动投放**按钮选择所需的洗涤剂/柔顺剂添加模式。

6



打开洗涤剂抽屉。

把洗衣液加入洗衣液抽屉，如果使用**手动**投放模式，把洗涤剂加入手动投放抽屉。

在使用**手动**投放模式时，只能把洗涤剂加入**手动**投放抽屉。

7



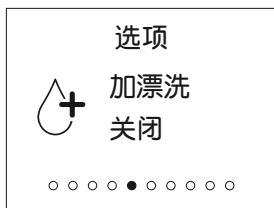
按**▶||**按钮开始执行洗涤程序。洗衣机开始进水，并根据洗衣量选择合适的洗涤程序。

8



按住**🔒**按钮3秒钟锁住控制面板上的按钮，防止操作按键被意外触碰。

洗涤程序选项



加漂洗

多漂洗一次衣物除去衣物上残留的所有洗涤剂或污迹。

- 如果衣物特别脏，或者皮肤过敏，希望多漂洗一次衣物，选择**加漂洗**。
- **加漂洗**始终是**常温**漂洗。
- ACTIVEINTELLIGENCE™洗涤程序不能使用加漂洗。
- 如要使用加漂洗，**关闭**ACTIVEINTELLIGENCE™。

选项：**开、关**（默认）



预洗

洗衣机开始用冷水执行一个短洗涤程序除去过多的污迹，然后开始执行所选的洗涤程序。

- 适用于洗涤特别脏的衣物。
- 只有在使用**自动投放**功能时才能使用预洗。
- ACTIVEINTELLIGENCE™洗涤程序不能使用预洗。
- 如要使用预洗，**关闭**ACTIVEINTELLIGENCE™。

选项：**自动、关**（默认）

必须在开始执行洗涤程序之前选择**预洗**，在开始执行洗涤程序之后锁住预洗，不能调节。洗涤剂必须放在**手动投放**抽屉里。



自动投放洗涤剂

可以根据需要修改**自动投放**功能的默认洗涤剂用量。

- 不适用于**手动投放**功能。

选项：**极少、少、正常**（默认）、**多、极多**



自动投放柔顺剂

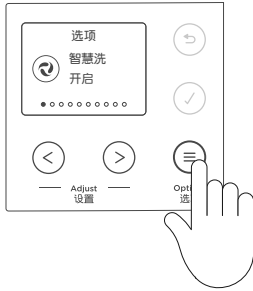
可以根据需要修改**自动投放**功能的默认柔顺剂用量。

选项：**极少、少、正常**（默认）、**多、极多**

洗涤程序选项

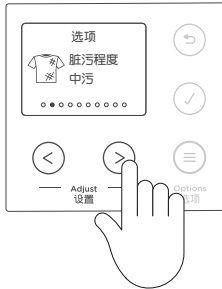
更改洗涤程序选项

1



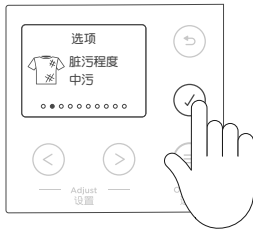
按**选项**按钮三，屏幕显示默认选项 ACTIVEINTELLIGENCE™。

2



按**设置**按钮<或>滚动显示其他选项。

3



按**✓**按钮选择选项并启用编辑。

4



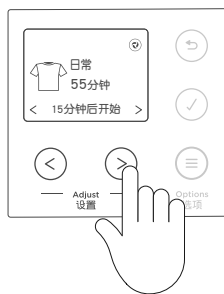
按<按钮或>按钮编辑所选选项，然后按**✓**按钮确认。

定制洗涤程序

预约

可以预约程序的启动时间，预约范围为15分钟到12小时。可以用此功能让洗衣机在你下班回家时洗好衣物，或者在你洗完澡之后开始洗衣物。

1



按**设置按钮**>延长预约时间，按<按钮缩短预约时间，也可以取消**预约**。

2



按**▶||**按钮确认选择。

显示器屏幕显示**启动**几秒钟，然后显示预约的洗涤程序开始时间。

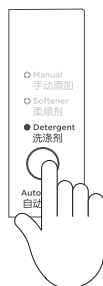
注意：可能会听到排水泵启动，这是正常现象。

避免用**预约**功能洗涤易掉色的潮湿衣物，否则可能会造成掉色。

自动投放

红色LED指示灯亮说明选择了自动投放选项。

1



按**自动投放**按钮选择所需选项：**洗涤剂**、**洗涤剂**和**柔顺剂**、**手动**或**手动**和**柔顺剂**。

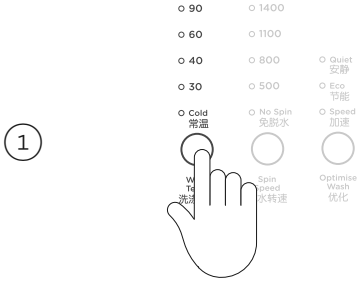
定制洗涤程序

洗涤温度

洗衣机有五种洗涤温度：**常温**、30°C、40°C、60°C和90°C。

为了保护衣物，某些洗涤程序不能使用某些洗涤温度（例如**轻柔**洗涤程序不能使用超过40°C的洗涤温度）。

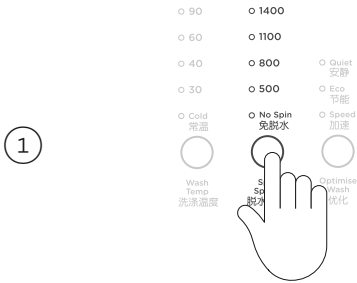
洗衣机同时进热水和冷水（如可能），使混合水温达到所选的洗涤温度。如果洗衣机只连接冷水管，洗衣机把水加热到所选的洗涤温度。



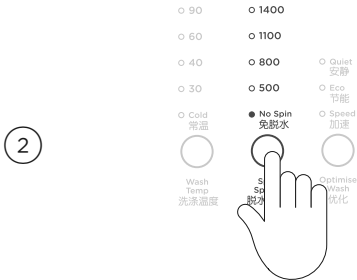
按**洗涤温度**按钮调高或调低洗涤温度。

脱水转速

洗衣机有五种脱水转速：**500rpm**、800rpm、1100rpm、1400rpm和免脱水。



按**脱水转速**按钮选择所需的衣物脱水转速。



如果选择**免脱水**，洗涤程序在漂洗之后停止，可以取出衣物晾干。

洗衣机在洗涤程序的洗涤和漂洗阶段脱水，但最后不脱水。

优化洗涤

洗衣机有三个优化洗涤模式：**加速**、**节能**和**安静**，可以降低噪音，节省水电或节省时间。由于衣物洗护要求不同，并非所有洗涤程序都可以使用所有选项。

安静

这个特别功能在保持洗涤效果不变的同时，缩短洗涤程序执行时间。

可以在**日常**、**床单**、**浴巾**、**棉麻**、**强力**和**衬衣**洗涤程序中选择此选项。

有很多因素会影响洗涤程序节省的时间，包括洗衣量、所选洗涤程序、水流量和衣物在脱水时的分布情况。

节能

使用**节能**模式节省水电。选择**节能**模式稍稍降低洗涤温度，并修改洗涤和漂洗程序。

- 不能同时选择**加速**和**节能**。
- 如果选择了**预洗**或**加漂洗**，不能使用**节能**。

安静

如果洗衣机安装在木地板上，且/或讨厌噪声，在晚上洗衣物时使用**安静**模式。此模式降低脱水转速限制噪音。

- 不能同时选择**安静**和**加速**。

定制洗涤程序

设置收藏

在使用几次洗衣机之后，你可能会发现自己喜欢在某些洗涤程序中使用某些选项。可以设置洗衣机，让它记住你希望每个洗涤程序使用的洗涤选项。例如你可能想设置日常洗涤程序默认40°C洗涤温度，或者设置强力洗涤程序使用安静或安静模式。可以采用两种方法收藏洗涤程序。

在程序结束时



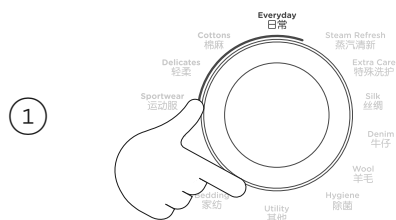
显示器显示所用的程序、完成状态和**是否收藏?**。
如要接受，按✓按钮。



显示器显示设置已保存。此程序现在显示♥图标。

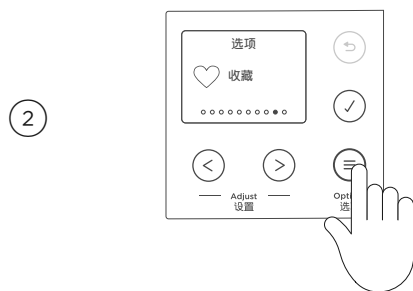
定制洗涤程序

利用选项



转动控制旋钮选择程序。

选择程序开始时间（立即开始或预约）。



按**设置按钮**<或>滚动显示**选项三**，然后选择**收藏**。
按**✓按钮**编辑。



按**保存按钮**，然后按**✓按钮**确认。



显示器显示设置已保存。此程序现在显示**♥**图标，
表示此程序已收藏。

可以选择**收藏**选项菜单上的**删除收藏**选项删除收藏，也可以按**设置**菜单上的**恢复出厂设置**选项删除收藏。
在选择**恢复出厂设置**时，删除此收藏程序和其他所有已保存的收藏程序。

洗衣机设置

设置

程序信息

开启

● ○ ○ ○ ○ ○ ○ ○

程序信息

显示程序用途信息。

设置：**开**（默认）、**关**

设置

提示音

开启

○ ○ ● ○ ○ ○ ○ ○

提示音

开关声音。

- 按钮提示音。
- 在程序结束时发出一串提示音，提醒你洗衣程序结束了。

设置：**开**（默认）、**关**

设置

屏幕亮度

中

○ ○ ○ ● ○ ○ ○ ○

屏幕亮度

调节数字显示器屏幕亮度。

设置：**低**、**中**（默认）、**高**

设置

筒灯

自动

○ ○ ○ ○ ● ○ ○ ○

筒灯

开关筒灯。

- 在接通洗衣机电源时，LED照明灯亮，然后自动熄灭。
- 照明灯在程序结束时亮，便于你取出衣物。

设置：**自动**（默认）、**关**

设置

用户提示

开启

○ ○ ○ ○ ○ ● ○ ○

用户提示

开关与警告或故障无关的用户提示。

设置：**开**（默认）、**关**

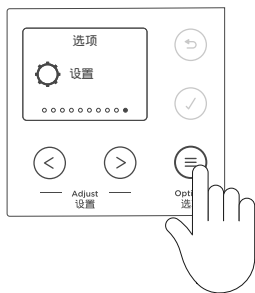
洗衣机设置

编辑设置

可以用洗衣机**选项**菜单上的**设置**把提示音、筒灯、屏幕亮度、用户提示和出厂恢复的默认设置调节为自己喜爱的设置。

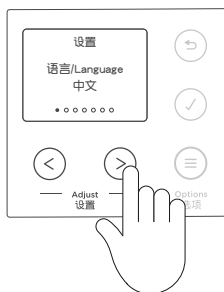
更改设置

①



按**选项**按钮三，按**设置**按钮<和>滚动显示**设置**，然后按√按钮确认。

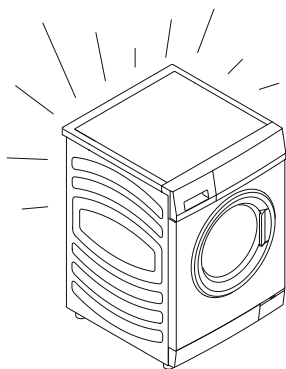
②



按**设置**按钮<或>滚动显示**设置**列表。按√按钮选择和编辑。

按**设置**按钮<或>选择，按√按钮确认。

选择**恢复出厂设置**，把**收藏**和其他所有已保存的设置恢复到出厂默认设置。



在使用洗衣机之后

- 关闭水龙头，防止进水管爆裂造成水淹。
- 把洗衣机电源插头从电源插座上拔下来。

清洁洗衣机

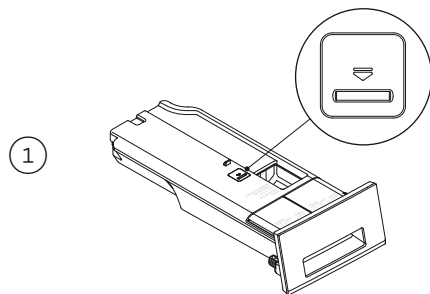
在开始清洁洗衣机之前，确保把洗衣机与电源断开（即把洗衣机电源插头从电源插座上拔下来）。

在清洁洗衣机时，除了洗涤剂抽屉、水管和泵过滤器，切勿拆卸清洁其他任何零部件。切勿尝试拆卸洗衣机的其他任何零部件。

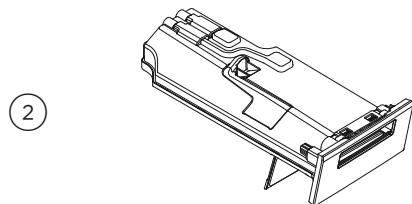
清洁洗衣机控制面板和其他外表面

用柔软湿抹布擦拭所有表面，然后用干抹布擦干。避免使用化学清洁剂或擦洗剂，否则会损坏洗衣机上的油漆和塑料表面。

清洁洗涤剂抽屉

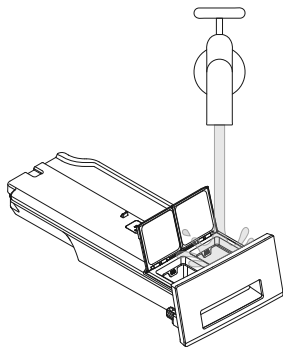


在拆卸洗衣机洗涤剂抽屉时，拉出洗涤剂抽屉并往下按**手动投放**抽屉左侧的锁片，然后把它从洗衣机里拉出来。



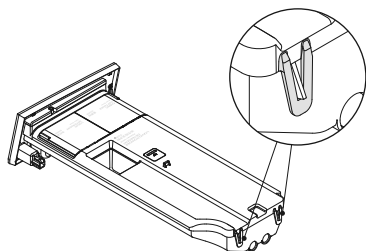
在倒空洗涤剂抽屉时，把水槽里的洗涤剂抽屉翻转过来倒掉**自动投放**抽屉里残留的洗涤剂。

3



在清洁洗涤剂抽屉时，往抽屉里加热水，稍稍摇晃清除残留洗涤剂。倒空洗涤剂抽屉里的水，然后把洗涤剂抽屉装回洗衣机里。

4



在拆卸洗涤剂抽屉进一步清洗时，打开洗涤剂抽屉背面的两个夹子拆卸盖子。

确保正确组装洗涤剂抽屉，然后把洗涤剂抽屉装回洗衣机里。

清洁滚筒和门

- 用柔软湿抹布擦掉门上的所有水渍或残留物。
- 擦拭门四周的橡胶密封圈。除去密封圈集水槽底的所有残留物或线屑，并擦干所有积水。如果密封圈清理不干净，会产生异味。
- 如果滚筒上附着有任何残留物或线屑，除去残留物或线屑，然后擦拭滚筒。切勿把任何金属件放在滚筒里，否则金属件可能会生锈沾污滚筒。

洗衣机闲置时敞开门晾干，否则会产生异味。敞开门晾干洗衣机时，必须让儿童和宠物远离洗衣机，使他们不至于被意外关在洗衣机里。

清洁进水管

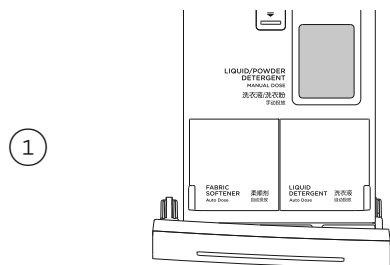
每根进水管都配有一个过滤网，防止水里的固体污染物随水流入洗衣机。应该过一段时间把进水管从水龙头上取下来，检查过滤网上是否有固体异物，并用水把异物冲掉。

洗衣机保养

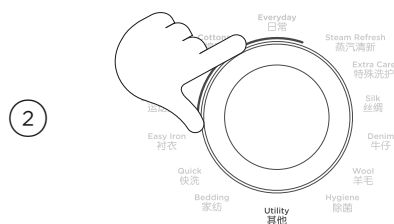
清洁洗衣机内部

必须定期执行筒自洁洗涤程序清洁洗衣机内部。在执行100次洗涤程序之后，显示器屏幕显示通知，提醒你清洁洗衣机。

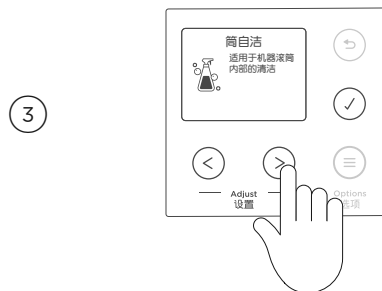
如果洗衣机开始有异味，说明应该执行筒自洁洗涤程序了。建议你在执行此洗涤程序时使用商用洗衣机清洁剂，不要把任何衣物放进洗衣机。



把洗衣机清洁剂直接加入**手动投放洗涤剂抽屉**里。
遵守制造商的说明。



按**电源按钮①**接通洗衣机电源，然后把旋钮打到**其他**。



按**设置按钮<或>**选择筒自洁程序，然后按**✓按钮**确认。

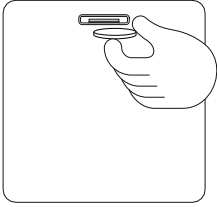


按**▶||按钮**开始执行洗涤程序。

洗衣机保养

清洁排水泵过滤网

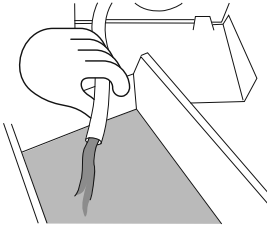
①



断开洗衣机电源并拔掉插头。

用硬币打开过滤网盖子：把硬币插入插槽往上撬即可打开盖子。

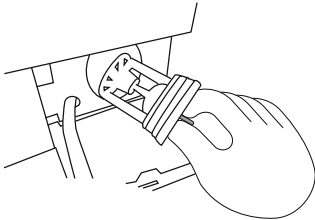
②



断开并拉出排水泵出水管（约150mm）。拔掉堵头，让所有水（大约250ml）流入浅盘。

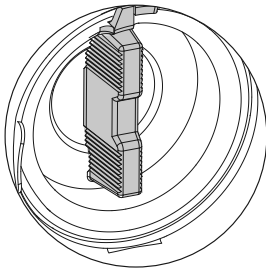
在水流完之后，把堵头装回出水管，然后把出水管装回原位。

③



逆时针转动过滤网把它卸下来。清洁过滤网，然后用自来水冲洗干净。检查排水泵过滤网腔室是否有其他排水障碍。检查排水泵过滤网腔室背面的叶轮转动是否顺畅。

④



顺时针转动并安装过滤网，直到转动手柄位于竖直方向且不能继续转动为止。

可能会损坏洗衣机的产品

- 浓缩漂白剂、浸泡液/消毒剂、去污剂和碳氢化合物溶剂（例如汽油和涂料稀释剂）会损坏洗衣机控制面板表面和零部件表面。
- 在洗涤沾染了易燃溶剂的衣服时务必小心。切勿用干衣机烘干此类衣服。
- 把染料放进洗衣机可能会造成塑料件变色。染料虽然不会损坏洗衣机，但还是建议在此之后彻底清洁洗衣机。建议不要把脱色带放进洗衣机。
- 尿布消毒剂和漂白剂对金属表面有很强的腐蚀性。切勿把尿布桶里的尿布直接放进洗衣机。冲洗并拧干尿布，然后把尿布放进洗衣机。

移动洗衣机

确保排空洗衣机里的水。清洁排水泵过滤网即可排空水，参看**清洁排水泵过滤网**部分。

节省水电保护环境

节水洗衣机可以省钱，但还要考虑用电量、循环水和环保。应该考虑下列几点：

- 在不使用洗衣机时，断开墙上的电源开关。
- 在不使用洗衣机时，关闭水龙头。
- 选择较低的洗涤温度。
- 每次洗很多衣物，而不是几件小衣物。
- 使用**节能**洗涤功能（如可用）。
- 遵守洗涤剂包装袋或瓶子上的使用说明，切勿过量使用。
- 使用浓缩洗涤剂降低每次洗衣成本。
- 考虑用洗衣机排放的灰水浇花园或冲马桶，可以在提倡节省水电的政府网站上了解详情。

在致电寻求服务之前

用户警告

洗衣机有自动诊断功能，洗衣机在发生故障时发出一长串提示音并显示一条通知提醒你。在大多数情况下可以自行解决洗衣机提示的故障。在打电话寻求服务之前先阅读下列故障排除流程。

通知	解决办法
门打开	正确关门。按✓按钮确认，然后按▶II按钮确认继续执行程序。尝试再次打开门，然后关门。
清洁内筒	清洁内筒。选择筒自洁程序，加入洗衣机清洁剂，然后按启动/暂停按钮。在每个程序结束之后显示提示，直到执行此程序。
衣物不平衡	按▶II按钮再次尝试脱水。 如果仍然发出警告，暂停洗涤程序，手动将衣物重新摆放，必要时取出部分衣物，然后再按▶II按钮脱水。必要时停止洗涤程序，选择脱水转速（必要时更改为较低转速），然后按▶II按钮。 如果仍然有问题，检查洗衣机是否正确调平了。
泡沫过多	等待泡沫消散，洗衣机自动重新启动。当泡沫过多时，你可能注意到洗涤效果下降了。 检查你使用的洗涤剂是否适合滚筒洗衣机使用。 检查洗涤剂用量是否过大。 检查排水管高度不超过1000mm。
门锁住	滚筒内部温度超过60°C，此时开门不安全。等温度下降到60°C以下再开门。 检查滚筒水位。如果水位超过门封底部，此时打不开门。如果想增减衣物，使用中途添衣功能。 如果滚筒仍然在旋转，等到它静止不动再尝试开门。
童锁启用	如要禁用童锁，按住童锁按钮3秒钟。
洗衣液液位低	往自动投放洗涤剂抽屉里加入洗衣液，或者切换到手动投放。注意不要超过最大刻度。
柔顺剂液位低	往自动投放柔顺剂抽屉里加入柔顺剂。注意不要超过最大刻度。
清洁过滤网	排水泵过滤网阻塞，需要清理干净。参看清洁排水泵过滤网部分。
温度高	滚筒内部温度高，门可能仍然锁住。 等待温度下降，然后再试一次。
水位	水位太高。如果发生此故障，断开电源，然后联系斐雪派克客户服务部安排维修事宜。
不进水	检查水龙头安装是否正确，是否打开了。
中途添衣	等待门锁打开。洗衣机可能需要降低水位，并/或等待滚筒温度下降到安全温度才打开门锁。

故障代码

当洗衣机发出一长串提示音时，控制面板上的所有指示灯熄灭，显示器显示一个数字，说明洗衣机发生故障。在发生故障时，洗衣机自动进入此模式。控制面板显示器显示故障字样，后跟一个数字。可以按任何按钮并执行下列步骤停止提示音：

- ① 拔下电源线，断开电源。
- ② 等待1分钟再接通电源。
- ③ 检查洗衣机是否正确调平了。参看**安装指南**。
- ④ 取出衣物。
- ⑤ 执行**漂洗**程序。
- ⑥ 如果再次发生故障，再次执行第①步和第②步。
- ⑦ 如果洗衣机仍然不工作，必须联系接受过斐雪派克专业培训和支持的维修技术人员安排维修事宜，参看**客户服务**部分了解详情。在打电话之前记录显示器显示的故障代码和洗衣机序列号（位于洗衣机门之上，打开门即可看到）。故障代码告诉修理工可能发生了什么故障。

如果一直显示故障代码，仍然可以按①按钮断开洗衣机电源。

故障排除

下面列出在使用此电器时可能遇到的问题，以及有助你解决问题的建议。如果仍然有问题，请联系当地接受过斐雪派克专业培训和支持的维修技术人员。

问题	可能的原因	解决办法
洗衣机不通电	墙上的电源开关没有打开。	打开墙上的电源开关。按①按钮。
	家里停电。	尝试插入另一台电器的电源插头。
按▶II按钮不进水	可能是激活了童锁。	按住⓪按钮3秒钟。
	洗衣机门没有关好。	打开门，然后关门。
	洗衣机检测到故障。	检查控制面板显示的代码，参看 故障代码 部分。
	冷热水龙头没有打开。	检查冷热水龙头是否打开了（如果只连接冷水进水管，确保在洗衣机热水阀上安装进水阀盖）。
	冷热水龙头没有接到洗衣机的相应阀门上。	检查冷水龙头是否接到洗衣机冷水阀上，热水龙头是否接到热水阀上。
	进水管过滤网阻塞。	检查进水管的水龙头一端是否阻塞。
	进水管漏水、扭曲或破损。	检查进水管是否漏水或破损。检查进水管是否扭曲。
	供水故障。	检查不接到洗衣机上的水龙头是否有水流出。
	可能设置了预约。	参看 预约 部分。
洗衣机中途停机	洗衣机检测到故障。	参看 用户警告 部分或 故障代码 部分。
	停电或停水。	检查供电和/或供水是否正常。
	洗衣机暂停了。	按▶II按钮继续。
	泡沫过多。	洗衣机等待泡沫消散，然后继续执行洗涤程序。
洗衣机一边进水一边排水	排水管太低。	确保排水管从地面算起的高度至少有600mm，参看 安装指南 。
	排水管浸泡在水里。	疏通排水。

故障排除

问题	可能的原因	解决办法
洗衣机不排水	排水管阻塞。	疏通排水管。
	排水泵过滤网阻塞。	清洁排水泵过滤网，参看 清洁排水泵过滤网 部分。
	排水管从地面算起的高度超过1000mm。	降低排水管高度，参看 安装指南 。
不停地进水	排水管不连接竖管或套管。	正确连接排水管，参看 安装指南 。
	洗衣机发生虹吸现象。	确保竖管从地面算起的高度至少有600mm。
漂洗效果差	使用的洗涤剂不合适。	使用滚筒洗衣机专用的低泡型洗涤剂。
	洗涤剂用量过大。	确保根据洗衣量和脏污程度使用适量洗涤剂，参看 洗涤剂和柔顺剂 部分。
脱水不彻底	衣物不平衡。	衣物在脱水过程中不平衡。如果要提高衣物脱水效果，暂停洗涤程序，手动将衣物重新摆放，必要时取出部分衣物。必要时关上门选择 脱水转速 调节脱水转速，然后按▶ 按钮启动洗衣机。
	泡沫过多。	检查洗涤剂用量，必要时减少用量。
肥皂泡太多	使用的洗涤剂不合适。	使用滚筒洗衣机专用的低泡型洗涤剂，参看 洗涤剂和柔顺剂 部分。
	洗涤剂用量过大。	确保根据洗衣量和脏污程度使用适量洗涤剂，参看 洗涤剂和柔顺剂 部分。
	进水压力/流量太小。	确保进水压力和流量符合 安装指南 规定的要求。
洗衣机下面有水	进水管或排水管漏水。	检查进水管和排水管连接是否正确，是否损坏。
	有大量泡沫。	可能是泡沫溢出后破裂产生的污水。
	洗涤剂抽屉阻塞。	参看 清洁洗涤剂抽屉 部分。
	洗涤剂抽屉没有关好。	关好洗涤剂抽屉，确保洗涤剂抽屉在洗涤程序执行过程中处于关闭状态。
	门封损坏。	检查门内侧的门封是否破损。如果门封损坏，必须更换门封。

故障排除

问题	可能的原因	解决办法
洗涤时间比在程序执行过程中显示的剩余时间长	洗涤时间是近似值。	洗涤时间受很多因素影响，参看 洗涤程序 部分。
	进水压力或流量小。	确保进水管过滤网不阻塞。
	衣物不平衡或泡沫过多。	等待衣物平衡或泡沫消散会延长洗涤时间。参看 洗衣机保养 部分。
	清洗大件衣物。	切记大件衣物洗涤时间较长。
	选择不同的选项。	切记某些选项会延长洗涤时间。
在洗涤程序结束之后，洗涤剂抽屉或柔顺剂抽屉里残留有洗涤剂或柔顺剂	在整个程序执行过程中，洗涤剂抽屉没有关好，或者部分处于打开状态。	确保在开始执行洗涤程序时关好洗涤剂抽屉，且洗涤剂抽屉在整个洗涤程序执行过程中都处于关闭状态。
	洗涤剂抽屉脏或阻塞。	清洁洗涤剂抽屉。参看 清洁洗涤剂抽屉 部分。
	在洗涤程序结束时，液位在 最大 刻度，表示阻塞了。	清洁柔顺剂抽屉，参看 清洁洗涤剂抽屉 部分。
	往抽屉里加了过多洗涤剂。	清理剩余洗涤剂，参看 清洁洗涤剂抽屉 部分。
	洗衣粉成分变化，可能很难被水冲进洗衣机。	用水溶解洗衣粉，有助于洗衣粉被水冲进洗衣机。
在洗涤程序结束时，衣物湿度很大	所选的洗涤程序不合适。	时间较短的洗涤程序或轻柔洗涤程序脱水时间较短，可能会造成衣物在洗涤程序结束时还是湿的。
	所选的衣物脱水转速不合适。	选择较高的脱水转速。
	发生衣物不平衡。	洗衣机采用较低脱水转速补偿衣物不平衡，既降低噪音，又防止洗衣机损坏。
振动	没有拆卸运输固定螺栓。	确保在使用洗衣机之前拆卸运输固定螺栓，参看 安装指南 。
	可能是洗衣机没有调平。	确保把洗衣机安装在合适的地面上并正确调平，参看 安装指南 。
	衣物不平衡。	每次洗一般重量的衣物，而不洗较少衣物或一件衣物。建议不要每次只洗一件衣物，因为洗衣机很难在脱水过程中让一件衣物的重量分布均匀。

故障排除

问题	可能的原因	解决办法
衣物皱褶	洗衣机洗衣量过大。	洗衣机洗衣量切勿过大。
	给衣物选择的洗涤程序不合适。	用衬衣、手洗或蒸汽清新洗涤程序洗涤易皱衣物。
	脱水转速太高。	选择较低的脱水转速。
	湿衣物长时间留在洗衣机或洗衣篮里。	湿衣物长时间留在洗衣机或洗衣篮里更容易产生皱褶。如果在洗涤程序结束之后不及时取出洗衣机里的衣物，选择防皱。切勿让湿衣物长时间留在洗衣篮里。
	给衣物类型选择的洗涤温度太高。	选择较低的洗涤温度。 参看衣物洗涤标签注明的正确洗涤方法。 检查冷热水龙头是否接到正确的阀门上，参看 安装指南 。
	衣物分拣错误。	分拣衣物，每次洗涤重量相近的衣物。
去污效果差	所选的洗涤程序不合适。	选择与衣物脏污程度相符的洗涤程序，参看 洗涤程序 部分。
	洗涤剂用量不够。	确保根据洗衣量和脏污程度使用适量洗涤剂，参看 洗涤剂和柔顺剂 部分。
	洗衣机洗衣量过大。	确保洗衣机洗衣量相较于洗衣机设计容量和所选洗涤程序而言不过大，参看 把衣物放进洗衣机 部分。
	衣物需要较长的洗涤时间。	选择较高的脏污程度选项或预洗选项。
	衣物特别脏。	选择预洗选项洗涤特别脏的衣物，参看 洗涤程序选项 部分。
	衣物分拣错误。	把严重脏污和轻度脏污的衣物分开洗。
	洗衣机上次洗衣后很脏。	建议在洗涤特别脏的衣物之后，取出衣物空载执行一次漂洗程序，除去洗衣机残留的脏物，不至于影响下次洗衣效果。
	所选洗涤温度与脏污程度不匹配。	选择与脏污类型相适应的洗涤温度，例如用温水洗油性污迹，用冷水洗泥土污迹。提高洗涤温度通常可以提高去污能力和总体洗涤效果。 确保衣物可以在较高温度下洗涤。

故障排除

问题	可能的原因	解决办法
掉色	深色衣物和白色/浅色衣物没有分开洗。	切记把白色衣物和深色衣物分开洗。
	新衣物或易掉色衣物没有分开洗。	分开洗易掉色衣物，并选择常温洗涤温度。
	湿衣物长时间留在洗衣机或洗衣篮里。	在洗涤程序结束之后，尽快取出洗衣机里的衣物；如果不及时取出洗衣机里的衣物，选择防皱。
	洗涤温度。	看一下给深色衣物选择的洗涤温度。如果你有担心，可以降低洗涤温度。
衣服上有黑斑或灰斑	洗涤剂用量错误。	确保根据洗衣量和脏污程度使用适量洗涤剂，参看 洗涤剂 和 柔顺剂 部分。
	需要清洁洗衣机。	取出洗衣机里的衣物，然后执行一次筒自洁程序，参看 清洁滚筒和门 部分。
相互缠结	衣物分拣错误。	把大件衣物和小件衣物分开洗。
	衣物放进洗衣机的方法错误。	把衣物逐件放入洗衣机，不要用力压（即不折叠）。
	给衣物类型选择的洗涤程序不合适。	用衬衣或蒸汽清新洗涤程序洗涤易皱衣物。
	相较于洗衣机设计容量和所选洗涤程序而言，洗衣量过大。	参看 洗涤程序 部分了解建议的最大洗衣量。
	精细衣物。	把连裤袜、文胸和其他容易相互缠结的所有纤薄衣物放在网袋里洗涤。
洗衣机有异味	洗涤剂用量与衣物脏污程度不相符。	执行一次筒自洁程序。 购买质量更好的洗涤剂，或者增加洗涤剂用量。 不同洗涤剂的化学成分不相同，考虑改用其他洗涤剂消除异味。
	蒸汽导致衣物湿度稍大一点。	在执行蒸汽清新程序之后，衣物潮湿是正常现象，这有助于减少皱褶。在洗涤程序结束之后，及时取出洗衣机里的衣物晾干。

电器数据

WH1260F2规格

容量*	12kg
额定脱水容量	12kg
最大脱水转速	1400rpm
洗涤噪音	56dBA
脱水噪音	70dBA
能效等级	1级

* 指的是洗衣机一次可以洗的最大干衣物重量。

可以在**安装指南**上找到电器尺寸、电源和供水详细信息。

此电器符合下列标准规定的要求：

GB 4706.1 — 家用和类似用途电器 — 安全 — 第1部分：通用要求。

GB 4706.24 — 家用和类似用途电器 — 安全 — 洗衣机的特殊要求。

此电器符合国家能效标准规定的要求：

GB12021.4 — 扫描能效标签上的二维码查看此电器的已注册能效信息。

有害物质声明

此符号说明所有密封电器及其零部件的环保使用期，除非另外标注。某些零部件（例如电池模块）的环保使用期不相同，需另行标注。只有在用户指南规定的条件下使用电器，环保使用期才有效。



零部件名称	有害物质					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr (VI))	PBB*	PBDE**
电源线	○	○	○	○	○	○
控制板	X	○	X	○	○	○
电机	X	○	X	○	○	○
排水泵	X	○	○	○	○	○
门锁	X	○	X	○	○	○
阀门	○	○	X	○	○	○
三辐轮	X	○	○	○	○	○
接线盒	○	○	○	○	○	○
滚筒	○	○	○	○	○	○
包装和标签	○	○	○	○	○	○
配件	○	○	○	○	○	○
其他	○	○	○	○	○	○

* 多溴联苯

* 多溴联苯醚

○ 此有害物质低于GB/T26572规定的上限。

X 此有害物质超过GB/T26572规定的上限。



访问保修和服务指南

用智能手机扫描二维码访问保修及预订维修事宜，也可以登录
<https://www.fisherpaykel.com/cn/help-and-support>

填写并妥善保存供以后参考：

型号 _____

序列号 _____

购买日期 _____

购买人 _____

经销商 _____

县市 _____

乡镇 _____

国家 _____

FISHERPAYKEL.COM

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如要详细了解本国销售的型号和规格，请访问公司网站，也可以联系当地的斐雪派克经销商。

430298A 2021年5月

FISHER & PAYKEL

**FRONT LOADER
WASHING MACHINE**

WH1260F2

USER GUIDE

CN

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Registration

To register your product visit our website: fisherpaykel.com/register

⚠ WARNING!



Electric Shock Hazard

Failure to follow this advice may result in electric shock or death.

- If you are using an extension cord or a portable electrical outlet device (eg multi-socket outlet box), ensure that it is positioned so that it does not come into contact with water or moisture.

READ AND SAVE THIS GUIDE

When using your clothes washer, follow basic precautions, including the following:

General

- This product has been designed for personal, family or household use. This product is not designed for any commercial use. Any commercial use will terminate this products manufacturer's warranty.
- To ensure safe operation of this product, follow the installation steps detailed in your installation guide.
- A damaged power cord must be replaced by a Fisher & Paykel trained and supported service technician or similarly qualified person in order to avoid a hazard. Do not use the appliance until it has been repaired to avoid a risk of electric shock.
- Do not operate this machine if it has been damaged during transport. Contact your Fisher & Paykel dealer or Fisher & Paykel trained and supported service technician.
- This clothes washer is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they are supervised or given instructions on how to use the washer by someone responsible for their safety.
- Keep children away from the washer while it is in operation.
- Supervise children to ensure they do not play with the washer or climb inside the drum.
- The washer should only be used for washing and rinsing of textiles where this is indicated on the care label.
- Do not add petrol, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapours that could ignite or explode.
- Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances as they give off vapours that could ignite or explode.
- The door will be locked from the start of the cycle until the cycle is complete for safety reasons. It is possible to open the door during the cycle under certain conditions. Never force the door open.
- Do not touch the door during a cycle as the door can become hot.
- When 90°C temperature is selected, the door glass will become hot. Do not touch the glass part of the door. Keep children away from the washer.
- Do not touch or operate the machine with wet hands or with bare-feet.
- Do not open the detergent dispenser during the cycle as hot water may come out of it.

SAFETY AND WARNINGS

- Read and follow the detergent manufacturer's instructions carefully. Instructions on how to use the detergent will be clearly indicated on the pack. Remember to store your detergents out of the reach of children.
- Do not wash an electric blanket in your washer unless the care label specifically states it is safe to do so.
- Do not wash curtains in this washer, as sunlight makes them brittle and they may disintegrate during washing.
- The only user-removable parts of the washer are the inlet hose(s), dispenser drawer and pump filter. No other parts are designed to be removed by anyone other than a Fisher & Paykel trained and supported service technician.
- Do not overload your washing machine beyond its rated capacity.

MODEL CODE	MAXIMUM CAPACITY* (KG)
WH1260F2	12kg

*Capacity refers to the maximum dry weight of items the washer can wash at any one time

Disposal

- When disposing of the washer, it is recommended that the door is removed to avoid children getting trapped inside, and that the electrical cable is cut off close to the washer.

SAFETY FEATURES


Keylock

KEYLOCK can be used to lock the buttons on your washer when not in use. This will avoid accidental button pushes. Refer to 'Control panel' for more information.

Add a Garment

The **ADD A GARMENT** button can be used to interrupt the cycle to add or remove a garment at any time during the wash part of the cycle (provided the wash temperature selected is lower than 60°C). Water in the washer will be drained to a level where the door can be opened, if necessary. Refer to 'Control panel' for more information.

Drum light

Your washer has a drum light to help assist you when loading and unloading your washer. When you press **POWER** , the LED light in the drum will turn on. At the end of the cycle, the drum light will turn on again for five minutes to help facilitate unloading.

Door lock

The door of your washer will lock when you press **▶II**. It will stay locked until the washer beeps at the end of the cycle, ensuring safety for you and your family while your washer is operating.

To unlock the door during a cycle



You can open the door to add or remove items during the wash by pressing **▶II**.

The door will remain locked if the temperature inside the washer is above 60°C and/or the water level is above the bottom of the door seal (a warning will be displayed in these circumstances).

Your washer also has the following protective measures:

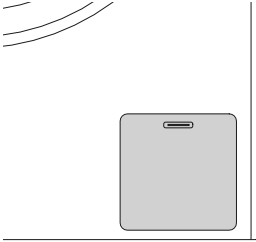
- Flood protection – turns off valves and turns pump on if a flood condition is detected.
- Out-of-balance protection – stops and redistributes the load if an unbalanced load condition is sensed, and/or slows the spin speed to compensate.
- Excess suds protection – pauses to allow suds to break down before continuing the cycle.

SAFETY FEATURES

Opening the door during a power failure

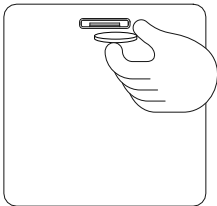
Do not attempt to do this if the water level in the washer is above the bottom of the door. If there is a power failure during a wash cycle your washer will stop and the door will remain locked.

1



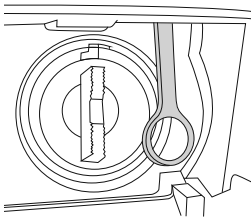
Locate the pump filter cover at the bottom right of your washer.

2




Place a coin or key in the slot and tilt it upwards to lever the cover open.

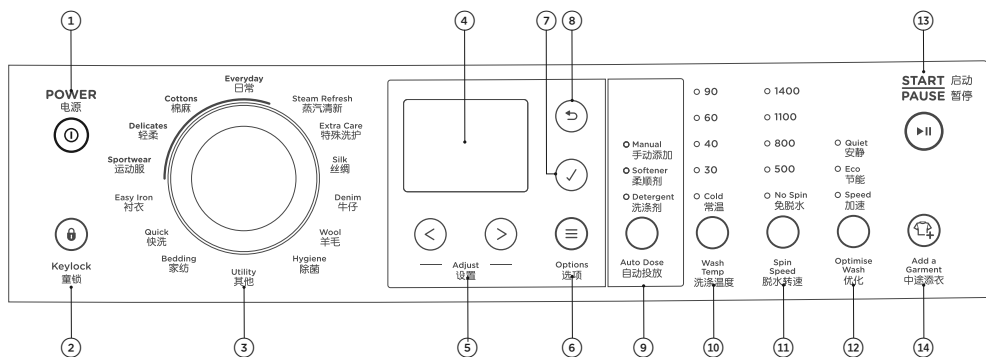
3



Pull the door release tab down from the ring. Use a screwdriver tip, pen or key to get a good grip.

When power is restored, your washer will resume the interrupted wash cycle. If the cycle doesn't resume automatically, simply press **POWER**  to restart your washer.

CONTROL PANEL



①	Power	Press to turn the washer ON/OFF.
②	Keylock	Press to disable all buttons on the control panel, except the POWER ① button. This prevents accidental button presses.
③	SmartTouch™ Control Dial	Rotate to select your desired wash cycle. <ul style="list-style-type: none"> Red LED illuminates to indicate the selected wash cycle.
④	Digital display screen	Shows the following: <ul style="list-style-type: none"> Wash cycle icons and information based on dial selection. Wash cycle options and machine settings. Wash progress. Delayed start time of wash cycle. Notifications if an error is detected or a warning is necessary.
⑤	Adjust	Press to navigate through the wash cycle options and settings, and to increase or decrease the delay start time.
⑥	Options	Press to access wash cycle options and washer settings.
⑦	Select	Press to accept the selected option or any changes made, and then return to the main screen.
⑧	Back	Press to exit current display and return to the main screen. Changes will not be saved if the ✓ button is not selected first.
⑨	Auto Dose	Press to select MANUAL or AUTO DOSE dispensing of detergent and softener.
⑩	Wash Temp	Press to increase or decrease water temperature.
⑪	Spin Speed	Press to increase or decrease spin speed.
⑫	Optimise Wash	Press to select SPEED , ECO or QUIET .
⑬	Start/Pause	Press to start or pause the selected wash cycle.
⑭	Add a Garment	Press to interrupt the wash part of the cycle to add or remove items.

CONTROL PANEL

Add a Garment

Enables you to add or remove items during the wash stage of the cycle, under certain conditions.


1



Press  **ADD A GARMENT**, wait until you hear the door unlock.

2





Open the door and add or remove items. Close the door and press  to restart the cycle.

Keylock



To turn **KEYLOCK ON** or **OFF** when the washer is powered on:




Press  for three seconds. When activated,  is illuminated.

To turn your washer on if **KEYLOCK** is **ON** and the washer is powered **OFF**:





Press **POWER** , then press and hold  for three seconds. This will activate the control panel. Wash cycles and options can now be selected.

If a button is pressed while **KEYLOCK** is activated, beeps will be heard and  will flash.

CONTROL PANEL

If **KEYLOCK** is **ON** and you want to pause your washer:



To pause your washer at any time during the cycle, press and hold  for three seconds then press .

If **KEYLOCK** is **ON** and you want to power **OFF** your washer at any time:



Press **POWER** .

WASH CYCLES

Your washer has a number of wash cycles to suit your laundering needs. Selecting the most appropriate cycle for each particular wash load will help ensure you get the best wash result.

CYCLE	SUB-CYCLE	DESIGNED FOR	MAX. LOAD SIZE (kg)	WASH TEMP ² (°C)	SPIN SPEED (rpm)
Everyday	Everyday	A faster cycle designed for mixed loads with normal soil	12	30 (Cold-60)	1400 (0-1400)
	Heavy	A longer, hotter wash for heavily soiled durable garments	12	60 (Cold-90)	1400 (0-1400)
Cottons	Cotton ¹	A cycle for normally soiled cotton garments	12	40 (Cold-90)	1400 (0-1400)
	Towels	A cycle specifically designed for washing towels	6	40 (Cold-90)	1400 (0-1400)
Delicates	Delicate	A gentle wash with more water to care for lightly soiled delicate garments	4	30 (Cold-40)	500 (0-800)
	Handwash	A very gentle wash for extra special items	1	30 (Cold-40)	500 (0-800)
Sportswear	Activewear	A cycle specifically designed for washing elasticated sports garments	2	30 (Cold-40)	1100 (0-1400)
	Sports	A cycle specifically designed for washing sports garments	6	40 (Cold-40)	1100 (0-1400)
Easy Iron	n/a	A cycle for normally soiled garments with lower spin speeds to reduce creasing	6	30 (Cold-60)	800 (0-800)
Quick	Quick 15	Freshening up of new or very lightly soiled garments	2	30 (Cold-40)	800 (0-1400)
	Quick 30	Cleaning lightly soiled loads quickly	6	40 (Cold-40)	1100 (0-1400)
Bedding	Sheets	A cycle specifically designed for washing sheets	6	40 (Cold-90)	1400 (0-1400)
	Bulky	A warm gentle wash and slow spin for special care of bulky items	6	40 (Cold-90)	800 (0-800)
Utility	Rinse	Items that require rinsing and spinning	12	Cold	1400 (0-1400)
	Spin	Spinning wet items	12	n/a	1400 (500-1400)
	Drum Clean	An extra hot cycle designed to clean your washer	n/a	90	1400 (1400)

WASH CYCLES

CYCLE	SUB-CYCLE	DESIGNED FOR	MAX. LOAD SIZE (kg)	WASH TEMP ² (°C)	SPIN SPEED (rpm)
Hygiene	Sanitise	An extra hot concentrated wash with multiple rinses	12	75	1400 (0-1400)
	Allergy	A hot concentrated wash with multiple rinses	12	60 (40-90)	1400 (0-1400)
Wool ³	n/a	An extra gentle wash action for machine washable woollen items that complies with Woolmark Apparel Care criteria	4	40 (Cold-40)	800 (0-800)
Denim	n/a	A normal wash action with low temperatures to care for stretch denim and reduce fading	3	Cold (Cold-40)	1400 (0-1400)
Silk	n/a	An extra delicate wash action with slow spin speed	1	30 (Cold-40)	500 (0-800)
Extra Care	Soft Toys	A gentle wash action with a slow spin for soft toys	3-4 toys	40 (Cold-40)	500 (0-800)
	Sneakers	A gentle wash action designed to spruce up fabric sneakers. Add towels to cushion shoes during the wash	1-2 pairs	40 (Cold-40)	500 (0-800)
	Synthetics	A normal wash action for your everyday synthetics and poly-cotton blends	4	40 (Cold-60)	1100 (0-1100)
Steam Refresh	n/a	A cycle designed to remove creases and light odours from up to two shirts	2 shirts	n/a	n/a

¹COTTONS, MANUAL, 60°C, 1400 rpm is the recommended water and energy saving cycle for normally soiled, everyday washing.

²Indicates the default temperature and range available for a cycle. For **ACTIVEINTELLIGENCE™** cycles the range is limited, if you require a different temperature **ACTIVEINTELLIGENCE™** must be turned off.

³Woolmark Apparel Care

The wool wash cycle of this machine has been approved by The Woolmark Company for the washing of machine washable wool products provided that the products are washed according to the instructions on the garment label and those issued by the manufacturer of these washing machines M1766.



ACTIVEINTELLIGENCE™

Your washer has **ACTIVEINTELLIGENCE™** technology that optimises the wash cycle to clean your laundry more effectively and efficiently.


ACTIVEINTELLIGENCE™ technology allows the washer to:

- Sense both the size and soil level of your wash load.
- Dispense the right dose of detergent for each load.
- Determine the length of wash time best suited to individual wash loads.



ACTIVEINTELLIGENCE™ is activated by default for the following wash cycles:

- **COTTON**
- **EVERYDAY**
- **HEAVY**
- **DELICATE**
- **SPORTS**

The display screen will show the  icon to indicate that the selected wash cycle is an **ACTIVEINTELLIGENCE™** cycle.

For other wash cycles, if **ACTIVEINTELLIGENCE™** is not available, the icon will not appear.

DETERGENT AND SOFTENER

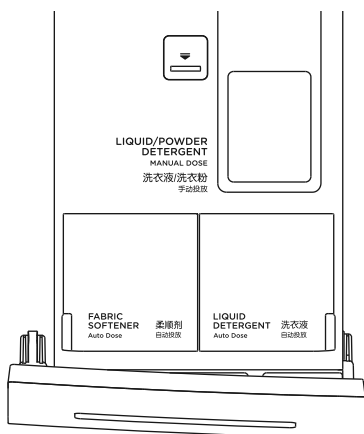
Detergent

Your washer requires low-sudsing detergent to prevent oversudsing problems. Low sudsing detergent comes in powder or liquid and is labelled front loading, low suds, high efficiency or HE. Using top loader detergent in your front loader washer may lead to excessive suds formation, which will lengthen the cycle time as the washer waits for the suds to dissolve.

The washer has auto dosing compartments for liquid detergent and fabric softener, and a manual dosing compartment for powder or liquid detergent. Ensure that detergent and softener are filled correctly into their respective compartments.

Do not overfill the detergent compartment. Too much detergent could result in water and detergent spilling onto the floor.

Make sure that the dispenser is completely closed before starting the cycle. Do not open it again until the cycle is complete and the washer has stopped spinning.



AUTO DOSE LIQUID DETERGENT COMPARTMENT

Stores up to 1100ml (max) of liquid detergent suitable for several washes depending on load size.

AUTO DOSE FABRIC SOFTENER COMPARTMENT

Stores up to 540ml (max) of fabric softener suitable for several washes depending on load size.

MANUAL DOSE LIQUID/POWDER DETERGENT COMPARTMENT

For liquid or powder detergent used for a single wash and when **PRE WASH** is selected.

Detergent advice

If unpleasant odours are noticeable from your washer, it is possible that not enough detergent is being used for the soil level in your loads. Run a **DRUM CLEAN** cycle and either buy a better quality detergent or use a higher dose.

If you find foam leaking from your washer, check if you are using a low sudsing or front loader type detergent. When using **MANUAL DOSE**, check the quantity you are using against the manufacturer's recommended dose on the label. You may need to reduce the amount you are using.

If using **AUTO DOSE** you may need to reduce or increase the amount used. Refer to 'Wash cycle options' for details on how to adjust the dosage.

DETERGENT AND SOFTENER

Fabric softener

The washer will automatically flush the fabric softener during the rinse part of the cycle.

If you wish to use fabric softener we recommend:

- If you fill beyond the **MAX** mark, the fabric softener will be dispensed into the drum prematurely and contribute to a waxy build-up.
- Fabric softener cannot be selected on **SNEAKERS**, **STEAM REFRESH**, **SILK**, **QUICK 15** or the **UTILITY** cycles.
- The amount of softener dispensed depends on load size.

Fabric softener advice

- Clean your dispenser regularly.
- Clean your washer regularly using the **DRUM CLEAN** cycle.
- Complete wash cycles at a wash temperature of 40°C or above at regular intervals (eg every 5th wash) as washing in cold water increases the chance of a waxy build-up occurring.

Waxy build-up can occur within any washer when fabric softener comes in contact with detergent. This build-up is not brought about by a fault in the washing machine. If allowed to build up in the washer it can result in stains on clothes and an unpleasant smell in your washer.

Auto Dose

AUTO DOSE DETERGENT is the default setting for all wash cycles (except **SILK**, **WOOL** and **DRUM CLEAN**). Only liquid detergent can be used for **AUTO DOSE**. **AUTO DOSE** will automatically dispense the right amount of liquid detergent and fabric softener (optional) per wash cycle.

If you select a wash cycle with **ACTIVEINTELLIGENCE™**, **AUTO DOSE** will dispense the right amount of detergent based on soil level and load size. If you turn off **ACTIVEINTELLIGENCE™**, **AUTO DOSE** will dispense the right amount of detergent based only on load size.

If you wish to add fabric softener, you need to select **SOFTENER** using the **AUTO DOSE** button.

- Auto dosing of fabric softener can be used in combination with both auto and manual dosing of detergent.

We do not recommend storing laundry wash products containing acetic acid, eg vinegar, in the **AUTO DOSE** compartments.

If using Auto Dose

Fill the **LIQUID DETERGENT** compartment up to the **MAX** level indicated.

Fill the **FABRIC SOFTENER** compartment up to the **MAX** level indicated.

If softener is selected, the washer will automatically dispense the fabric softener during the rinse part of each cycle.

DETERGENT AND SOFTENER

Manual Dose

Liquid or powder detergent can be used for **MANUAL DOSE**.

Where a detergent for a certain fabric and/or cycle is recommended, **MANUAL DOSE** is the default setting (eg **SILK**, **WOOL** and **DRUM CLEAN** cycles). When **MANUAL DOSE** is selected **ACTIVEINTELLIGENCE™** is disabled.

If using Manual Dose

MANUAL DOSE can dispense powder or liquid detergent for washing.

Follow the instructions stated on the detergent label as a guide when determining the correct dosage of detergent suitable for your wash load.

The detergent dosage needed may vary depending on the amount of soil, size of the load and the water quality.

WASH PREPARATION

Sorting

Sort items according to colour, fabric type, and soil type. Wash fine, delicate fabrics separately from thick, heavy fabrics. Always separate coloured items from whites, especially when they are new. Colour run could be an issue if you wash items at higher temperatures. Some soils, like mud and blood are best washed in cold water. Oily soils (eg some foods and marks on shirt collars) are best washed in warm water. The care label will advise on how the garment should be washed.

Before you load

- Check pockets for items that could damage your clothes or get caught in the washer.
- Close zippers, hooks and eyes, and other fastenings (ie fasten the opening of duvet/ doona covers), and remove loose bra wires. All these can damage both your washer and your clothes.
- Place delicate items, such as lingerie, in a mesh laundry bag before placing in the washer.
- Pre-treat any stains, taking care not to spray pre-treaters on your washer as they can cause damage to the plastic surfaces.

Loading

Your washer will be more efficient when washing larger loads, so try to collect enough items to loosely fill the drum when the items are dry.

WASH PREPARATION

ITEMS/WASH REQUIREMENTS	SUGGESTED CYCLE AND OPTIONS	SUGGESTED TEMPERATURE
Towels	Cottons – Towels, 1400 or 1100 rpm spin	30°C or 40°C
Sheets, pillowcases	Everyday - Everyday, 1400 or 1100 rpm spin	30°C or 40°C
Bulky items – doonas, duvets, sleeping bags	Bedding – Bulky	30°C or 40°C
Shirts, pants, other creasables	Easy Iron, 800 rpm	30°C or 40°C
Woollens	Wool, 500 rpm	30°C or 40°C
Delicate garments – blouses & dresses	Delicates – Delicate	30°C
Extra delicate fabrics like lace	Delicates – Handwash	30°C
Silk garments	Silk	30°C
Jeans	Everyday – Everyday or Everyday – Heavy	Cold or 30°C
Highly coloured items	Everyday - Everyday	Cold or 30°C
Whites, cotton items	Cottons – Cotton, 1400 or 1100 rpm spin	40°C or 60°C
Sensitive skin or extra rinsing requirements	Hygiene – Allergy, 1400 or 1100 rpm spin	40°C
Asthma/allergies	Hygiene – Allergy	60°C
Handkerchiefs, nappies, bedding and facemasks	Hygiene – Sanitise	75°C
Lightly soiled items	Quick – Quick 30 or 15	30°C
Muddy, sandy or linty items	Everyday – Everyday	Cold
Unpleasant odour in the washer drum	Utility – Drum Clean	90°C
Items made of blended fibres (eg polyester cotton)	Everyday – Everyday	40°C
Sportswear	Sportswear – Sports	30°C or 40°C
Activewear	Sportswear – Activewear	30°C
Soft toys	Extra Care – Soft Toys	40°C
Synthetics	Extra Care – Synthetics	40°C
Heavily soiled items	Everyday – Heavy with additional soak if required	40°C
Sneakers	Extra Care – Sneakers	40°C

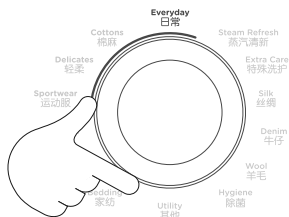
GETTING STARTED QUICKLY

1



Press **POWER** ① to activate your washer.

2



Select your desired wash cycle by turning the cycle dial. A red LED will illuminate as you turn the dial showing which cycle is selected.

The screen will display the information specific to the selected cycle.

To select a sub-cycle use **ADJUST** < or > to scroll through the cycles.

3



Once the wash cycle is selected, the screen will display **NO DELAY**, indicating the wash is ready to start.

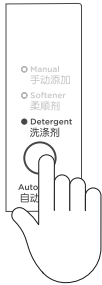
4



If you prefer to start the wash cycle at a later time, set a delay for the start time by using the **ADJUST** >.

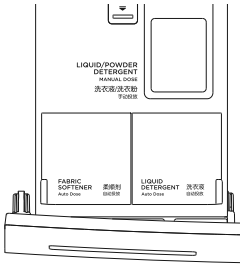
GETTING STARTED QUICKLY

5



Select your desired detergent/softener dosing mode by pressing **AUTO DOSE**.

6



Open the detergent drawer.

Fill the liquid dispenser compartment, or if using **MANUAL** dispensing, add detergent to the manual dispensing compartment.

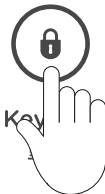
Only add detergent to the **MANUAL** dispensing compartment when using **MANUAL** dispensing.

7



Press ▶|| to start the cycle. The washer will start to fill with water and select the correct wash action for your load.

8



Press and hold 🔒 for three seconds to lock the buttons on the control panel, preventing them from being activated accidentally.

WASH CYCLE OPTIONS

All wash cycles default to the recommended settings for that cycle based on the average expected load to be washed. You can adjust and customise the wash options to create your desired cycle.

Options



Active Intelligence
ON



ACTIVEINTELLIGENCE™

This technology allows the washer to:

- Sense both the size and soil level of your wash load.
- Dispense the right dose of detergent for each load.
- Determine the length of wash time best suited to individual wash loads.

Sensing progress and the optimised time and detergent that has been calculated will be shown in the display.

Other options that are not available on **ACTIVEINTELLIGENCE™** cycles are disabled and shown in grey.

Options: ON (Default), OFF

Options



Soil Level
NORMAL



SOIL LEVEL

Enables you to adjust the wash to suit the amount of soil in your load (eg select **HEAVY** for dirty clothes; select **LIGHT** for items that are only lightly soiled).

- Adjusts the wash time accordingly to give the load the right amount of agitation to remove the soil.
- Automatically sensed for all **ACTIVEINTELLIGENCE™** cycles.

Options: LIGHT, NORMAL, HEAVY

The default **SOIL LEVEL** will change depending on the cycle selected.

Options



Wrinkle Free
OFF



WRINKLE FREE

The washer will tumble the clothes once every 15 minutes after the cycle has finished for up to 12 hours. The main display screen will show an animation and beep at regular intervals to remind you to remove your load.

- For best results remove the load from the washer immediately after the wash cycle is complete, this will reduce wrinkling and prevent colour run.
- To remove the load during **WRINKLE FREE**, press ►II.

Options: OFF (Default), ON

If **QUIET** mode or **EASY IRON** cycle is selected **WRINKLE FREE** will default to **ON**

Options



Soak
OFF



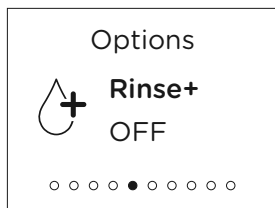
SOAK

The washer will tumble and soak clothes to help lift stubborn stains.

- **SOAK** is available on all cycles except **ACTIVEINTELLIGENCE™**, **HANDWASH**, **SILK**, **STEAM REFRESH**, **WOOL**, **QUICK**, **UTILITY** cycles.

Options: OFF (Default), 30 MINS, 1 HOUR, 2 HOURS

WASH CYCLE OPTIONS



RINSE+

Your load will undergo an extra rinse to remove any residual detergent or soil.

- Use **RINSE+** if you have a particularly dirty load, or you have sensitive skin and wish to give your clothes an extra rinse.
- **RINSE+** is always **COLD**
- Not available on **ACTIVEINTELLIGENCE™** cycles.
- To use turn **ACTIVEINTELLIGENCE™ OFF**.

Options: ON, OFF (Default)



PRE WASH

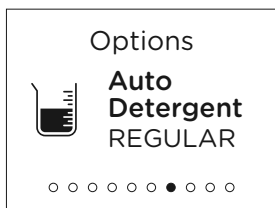
Your washer will start the wash with a short wash in cool water to remove excess soil before beginning the selected cycle.

- For extra dirty loads.
- Only available when using **AUTO DOSE**.
- Not available on **ACTIVEINTELLIGENCE™** cycles.
- To use turn **ACTIVEINTELLIGENCE™ OFF**.

Options: AUTO, OFF (Default)

Must be selected before the wash cycle starts, once the wash cycle has started **PRE WASH** is locked and cannot be adjusted.

Detergent must be placed in the **MANUAL DOSE COMPARTMENT**.

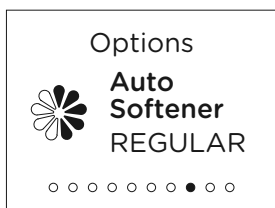


AUTO DETERGENT

Enables you to modify the default amount of detergent preferred for **AUTO DOSE**.

- Not available for **MANUAL DOSE**.

Options: LESS-, LESS, REGULAR (Default), MORE, MORE+



AUTO SOFTENER

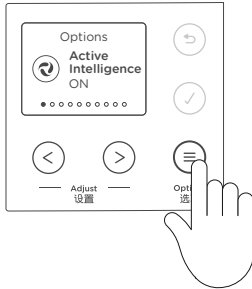
Enables you to modify the default amount of softener preferred for **AUTO DOSE**.


Options: LESS-, LESS, REGULAR (Default), MORE, MORE+

WASH CYCLE OPTIONS

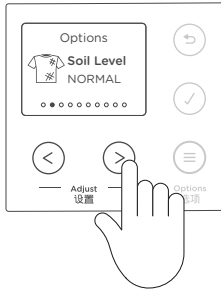
To change a wash cycle option

1



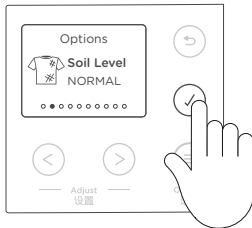
Press **OPTIONS** , the screen will show the default option **ACTIVEINTELLIGENCE™**.

2



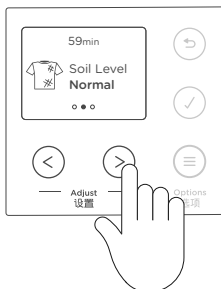
Press **ADJUST** **<** or **>** to scroll through other options.

3



Press **✓** to select the option and enable editing.

4



Press **<** or **>** to edit the selected option and then press **✓** to confirm.

CUSTOMISING A WASH CYCLE

Delay Start

You can delay the start of the wash cycle between 15 minutes and 12 hours. This can be useful to time your washing to finish when you arrive home from work, or to start once you have finished in the shower.

1



Press the **ADJUST** \gt button to increase the delay time, and \lt button to decrease the time, or turn **DELAY START** off.

2



Press **▶||** to confirm your selection.

The display screen will show **STARTING** for a few seconds and then change to show the time until the cycle is set to begin.

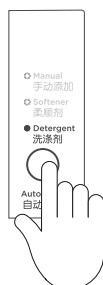
Note: You may hear the pump start, this is normal.

Avoid using **DELAY START** for damp, non-colourfast items as this may cause dye run to occur.

Auto Dose

A red LED will illuminate to indicate which **AUTO DOSE** options have been selected.

1



Press **AUTO DOSE** to activate your preferred option: **DETERGENT**, **DETERGENT** and **SOFTENER**, **MANUAL**, or **MANUAL** and **SOFTENER**.

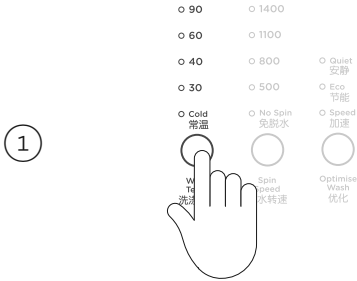
CUSTOMISING A WASH CYCLE

Wash Temp

Your washer has five wash temperatures (COLD, 30°C, 40°C, 60°C and 90°C).

Some temperatures are not available on some cycles as a safeguard for your clothes (eg temperatures above 40°C on the DELICATE cycle).

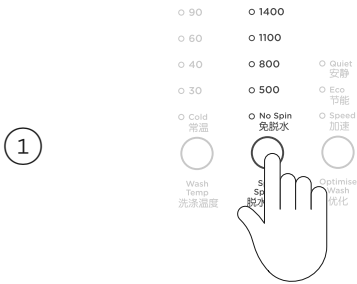
The washer will fill with both hot and cold water (if possible) to achieve the selected wash temperature. If required, ie for cold supply or cold connection only, the washer will heat the water to the selected temperature.



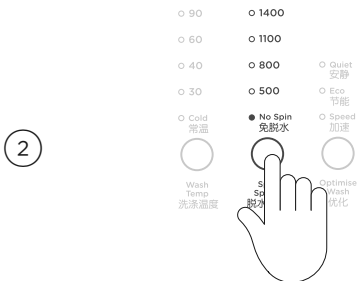
Press the **WASH TEMP** button to increase or decrease the wash temperature.

Spin Speed

Your washer offers five spin speeds: 500 rpm, 800 rpm, 1100 rpm and 1400 rpm, **NO SPIN**.



Press **SPIN SPEED** to select the required spin speed for your load.



Selecting **NO SPIN** will end the cycle after the rinse, allowing you to remove items you wish to drip dry.

The washer will complete the spins that are within the wash and rinse portions of the cycle; only the final spin will not be completed.

CUSTOMISING A WASH CYCLE

Optimise Wash

Your washer offers you three optimise wash modes – **SPEED**, **ECO** and **QUIET** – allowing you to reduce noise, save water and energy or save time. For clothes care reasons not all options are available on all cycles.

Speed

A special feature designed to offer a shorter cycle whilst maintaining wash performance.

This option can be selected on **EVERYDAY**, **SHEETS**, **TOWELS**, **COTTONS**, **HEAVY** and **EASY IRON** cycles.

A number of factors can influence the amount of time saved on a cycle, including the load size, cycle chosen, water flow rate and load distribution during spin.

Eco

Use **ECO** mode to save water and energy. Selecting **ECO** will reduce the wash temperature slightly and alter the wash and rinse programming.

- **SPEED** and **ECO** cannot be selected together.
- **ECO** will not be available if **PRE WASH** or **RINSE+** have been selected

Quiet

Use **QUIET** mode when washing at night, if your washer is installed on a wooden floor, and/or when noise is a concern. This mode reduces the spin speed to limit the level of noise emitted.

- **QUIET** and **SPEED** cannot be selected together.

CUSTOMISING A WASH CYCLE

To set a favourite

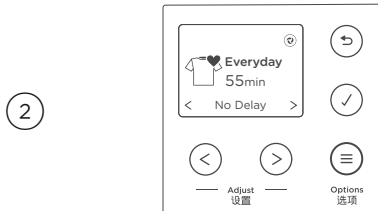
After using your washer a few times you may discover there are some options you prefer for some cycles. You can programme your washer to remember the wash options you prefer for each cycle. For instance, you may want to set the **EVERYDAY** cycle to default to a **40°C** wash or set the **HEAVY** cycle to include **QUIET** or **SPEED**. There are two options for making a wash cycle **FAVOURITE**.

At the end of a cycle



The display will show the cycle used and the status as complete with the question **SAVE AS FAVOURITE?**.

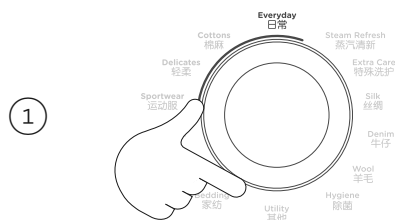
To accept, press ✓.



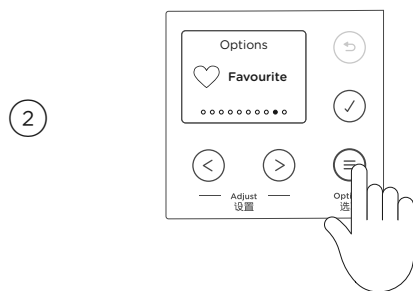
The display will show the setting has been saved. The cycle will now display with a ♥ icon.

CUSTOMISING A WASH CYCLE

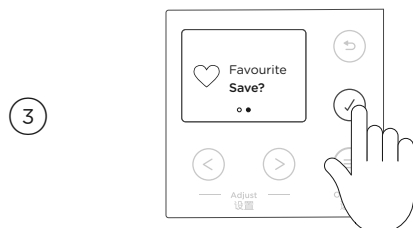
From options



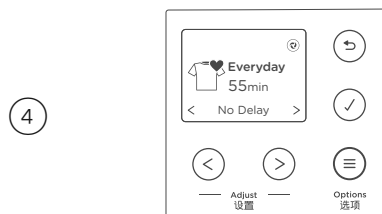
Select the cycle using the control dial.
Select the start time (**NO DELAY** or **DELAY START**) time of your choice.



Scroll through **OPTIONS** using **ADJUST** < or > and select **FAVOURITE**. Press ✓ to edit.



Select **SAVE** and press ✓ to confirm.



The display will show the setting has been saved. The cycle will now display with a ♥ icon to show cycle has been saved as a favourite.

Favourites can be removed by either choosing **REMOVE FAVOURITE** within the **FAVOURITE OPTIONS** menu or using **RESET DEFAULT** in the **SETTINGS** menu. When **RESET DEFAULT** is selected, the favourite cycle and all other saved favourites will be removed.

WASHER SETTINGS

Settings

Cycle Information

ON



Cycle information

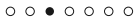
Displays details of what the cycles are designed for.

Settings: ON (Default), OFF

Settings

Beeps

ON



Beeps

Turns on/off sounds.

- The sound when touching the buttons.
- The series of beeps at the end of a cycle to alert you that the washer has finished.

Settings: ON (Default), OFF

Settings

Screen Brightness

MEDIUM



Screen brightness

Adjusts the brightness of the digital display screen.

Settings: LOW, MEDIUM (Default), HIGH

Settings

Drum Light

AUTO



Drum light

Turns on/off drum light.

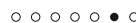
- LED light turns on when the washer is powered and turns off automatically.
- Turns on again at the end of the cycle to help facilitate unloading.

Settings: AUTO (Default), OFF

Settings

User Prompts

ON



User prompts

Turns on/off the user-prompts that are not related to warnings or faults.

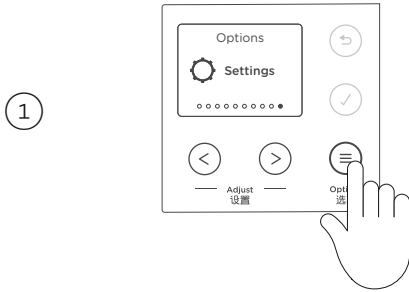
Settings: ON (Default), OFF

WASHER SETTINGS

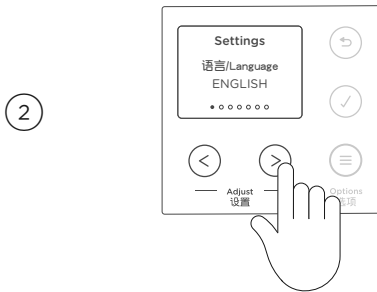
Editing settings

Washer **SETTINGS** within **OPTIONS** can be used to adjust default settings to your preference for beeps, drum light, screen brightness, user prompts and factory reset.

To change a setting



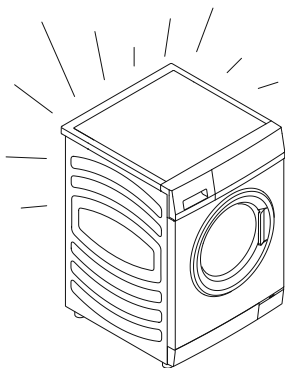
Press **OPTIONS** ≡, scroll to **SETTINGS** using the **ADJUST < >** buttons, press ✓ to confirm.



Press **ADJUST < or >** to scroll through the list of **SETTINGS**. Press ✓ to select and edit.
Press **ADJUST < or >** to select and ✓ to confirm.

Selecting **RESET DEFAULTS** will reset all **FAVOURITES** and any other saved settings back to the factory default settings.

CARING FOR YOUR WASHER



When you have finished using your washer

- Turn off the taps to prevent the chance of flooding should a hose burst.
- Unplug the washer from the power socket.

Cleaning your washer

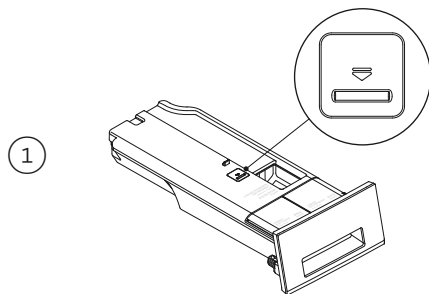
Before you start cleaning your washer, ensure that it is disconnected from the power (ie unplug the washer from the power socket).

Aside from the detergent dispenser, water hose(s), and the pump filter, no other parts are designed to be removed from the washer for cleaning. Do not attempt to remove any other part of the washer.

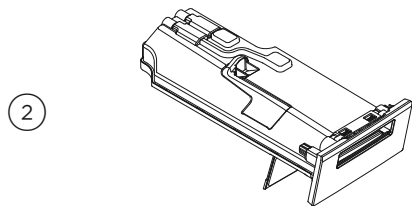
Cleaning the control panel and outer surfaces of the washer

Use a soft damp cloth to wipe all surfaces, and wipe dry. Avoid using chemical or scouring cleaners, as these will damage the paint and plastic surfaces of your washer.

Cleaning the dispenser drawer



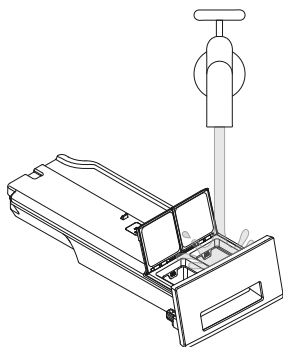
To remove the dispenser drawer from the washer, pull it open, push down on the tab to the left of the **MANUAL DOSE** compartment and pull it out from the washer.



To empty the dispenser drawer, turn the dispenser drawer upside down in the sink and allow the leftover laundry liquid from the **AUTO DOSE** compartments to drain.

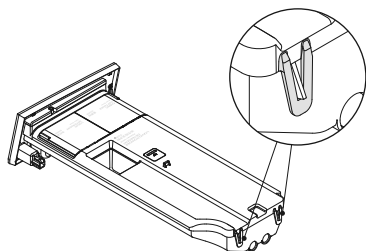
CARING FOR YOUR WASHER

3



To clean the dispenser drawer, fill the compartments with warm water and shake lightly to clear residue. Drain all water from the compartments before re-fitting the dispenser drawer to the washer.

4



To disassemble the dispenser drawer further for cleaning, unhook the two clips at the rear of the dispenser drawer to remove the cover. Ensure the dispenser drawer is correctly reassembled before re-fitting the dispenser drawer to the washer.

Cleaning the drum and the door

- Use a soft damp cloth to wipe the door, cleaning any water marks or residue off it.
- Wipe the rubber seal around the door. Remove any items or lint accumulating in the bottom of the seal catchment and wipe out any water accumulated here. If this is not cleaned out, unpleasant odours will develop.
- If the drum has any residual dirt or lint stuck to it, remove this and wipe the drum clean. Do not leave any metal objects in the drum as these may rust and cause staining.

Leave the door to your washer open when it is not in use to allow the washer to dry out, otherwise it will develop unpleasant odours. When leaving the door open like this, it is extremely important that children and pets are kept away from the washer so they cannot be accidentally trapped inside it.

Cleaning the hose(s)

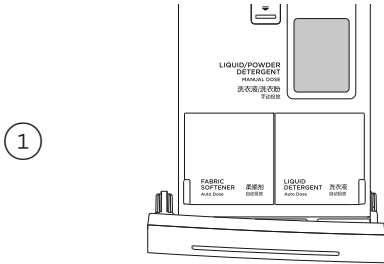
Each hose has a filter in it, preventing any solid contaminants in the water entering your washing machine. Occasionally you should disconnect the water inlet hose(s) where they connect to the tap(s), check these for any build up of dirt and wash this out.

CARING FOR YOUR WASHER

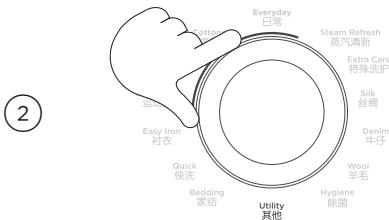
Cleaning the inside of your washer

It is important that you regularly clean the inside of your washer using the **DRUM CLEAN** cycle. After 100 cycles, a notification will pop up on the display screen to remind you to clean your washer.

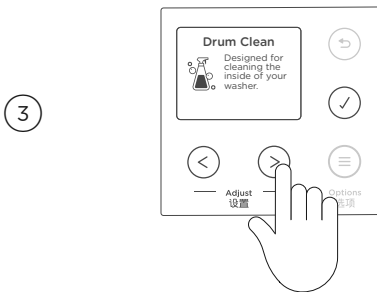
If your washer starts to smell this is a sign that you should complete a **DRUM CLEAN** cycle. We recommend you use a commercial washing machine cleaner and that you do not have any items in the washer when you run this cycle.



Add the washing machine cleaner directly into the **MANUAL DOSE DETERGENT COMPARTMENT**. Follow the manufacturers instructions.



Press **POWER** ① to turn your washer on, turn the dial to **UTILITY**.



Press **ADJUST** < or > to select **DRUM CLEAN** cycle and ✓ to confirm.

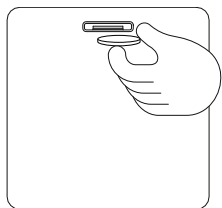


Press **▶||** to start the cycle.

CARING FOR YOUR WASHER

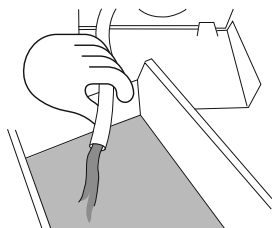
Cleaning the pump filter

1



Turn the power off and unplug the washer. Use a coin to open the filter cover, place the edge of the coin into the slot and tilt upwards whilst levering the cover open.

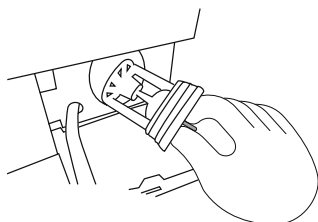
2



Unhook the pump outlet hose and pull it out (approximately 150mm). Remove the plug and allow any water (approximately 250ml) to drain into a shallow dish.

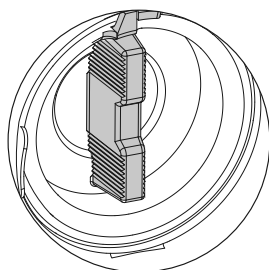
After the draining process is complete, replace the plug into the hose and refit the hose back into the housing.

3



Remove the filter by turning anti-clockwise. Clean and rinse under a tap. Check the pump filter cavity for any further obstruction. Check that the impellor located at the back of the cavity moves freely.

4



Replace the filter by turning clockwise until the turning handle stops in the vertical position, and cannot be turned further.

CARING FOR YOUR WASHER

Products that might damage your washer

- Concentrated bleaches, laundry pre-soakers/sanitiser, stain removers and hydrocarbon solvents (eg petrol and paint thinners) can cause damage to the surfaces eg control panel, and components of your washer.
- Be careful when washing garments stained with solvents as they are flammable. DO NOT put them in your dryer.
- Use of dyes in your washer may cause staining of the plastic components. The dye will not damage the washer but we suggest you thoroughly clean your washer afterwards. We do not recommend the use of dye strippers in your washer.
- Nappy sanitiser and bleach are very corrosive to metal surfaces. DO NOT tip the contents of a nappy bucket into your washer. Rinse and wring items out thoroughly before placing them in the washer.

Moving your washer

Make sure any water in the washer is drained out. This can be done by cleaning out the pump filter, refer to 'Cleaning the pump filter'.

Saving water, energy and the environment

Water efficient washing machines will save you money, but it is also worth thinking about energy use, recycling water and the environment. Some options to consider are:

- Turn the washer off at the wall when not in use.
- Turn off the taps when not in use.
- Select cooler wash temperatures.
- Wash full loads rather than several smaller loads.
- Use the **ECO** wash function (where available).
- Follow instructions on the detergent packet or bottle – do not overdose.
- Use concentrated detergent – it costs less per wash.
- Consider re-using the washing machines grey water on the garden or for flushing your toilet – more information can be found on [government websites promoting energy and water saving](#).

BEFORE YOU CALL FOR SERVICE

User warnings

Your washer is capable of self diagnosis and may sound a series of beeps and display a notification or warning to inform you when there is a problem. In most cases you will be able to address the problem the washer is alerting you to. Check this chart before you call for service.

NOTIFICATION	WHAT TO DO
DOOR OPEN	Close the door properly. Press ✓ to confirm, and then press ► to resume cycle. Try opening and closing the door again.
CLEAN DRUM	Clean the drum. Select the DRUM CLEAN cycle, add washing machine cleaner and press START/PAUSE . The reminder will display after every cycle, until the cycle is performed.
OUT OF BALANCE	Press ► to retry the spin. The wash load has gone out of balance at some point during the cycle. Press ► to stop the message. You may notice the load feels wetter than usual, as the washer has adjusted the spin speed to compensate for the out of balance. If you want to improve the dryness of the load, manually re-distribute the load and remove items if necessary. Close the door, adjust the spin speed if necessary and press ► to start the washer. If the problem persists, check that the washer is correctly levelled.
OVERSUDSING	Wait for the washer to automatically restart when suds have dissipated. When oversudsing occurs you may notice a reduction in performance. Check you are using a detergent suitable for front loaders. Check you are not overdosing the detergent. Check the drain hose height does not exceed 1000mm.
DOOR IS LOCKED	The temperature in the drum is over 60°C therefore it is not safe to open the door. Wait until the temperature drops below 60°C. Check the water level in the drum. If the level is above the bottom of the door seal, the door cannot be opened. Use ADD A GARMENT if you wish to add or remove items. If the drum is still moving, wait for it to stop before attempting to open the door.
KEYLOCK ON	To disable, press and hold KEYLOCK for three seconds.
DETERGENT LEVEL LOW	Refill AUTO DETERGENT compartment or switch to MANUAL DOSE . Take care to not fill beyond the MAX mark.
SOFTENER LEVEL LOW	Refill AUTO SOFTENER compartment. Take care to not fill beyond the MAX mark.
CLEAN FILTER	The pump filter is blocked and needs to be cleaned. Refer to 'Cleaning the pump filter'.
HIGH TEMP	Door may remain locked due to high temperature in drum. Wait for temp to reduce then try again.
WATER LEVEL	Water level is too high. If this occurs, disconnect power and water and contact Fisher & Paykel Customer Care.
NO WATER	Check taps have been properly connected and are turned on.
ADD A GARMENT	Wait for the door to unlock. The washer may need to lower its water level and/or wait for a safer drum temperature before unlocking.

FAULT CODES

If a continuous series of beeps sounds, all the lights turn off on the control panel and a number appears on the display, a fault has occurred. The washer automatically enters this mode when there is a fault. The word 'Fault' will be shown in the control panel display followed by a number. To stop the beeps, touch any button then perform the following steps:

- ① Turn your washer off at the power point.
- ② Wait one minute and turn it back on.
- ③ Check your washer is correctly levelled. Refer to your installation guide.
- ④ Remove your wash load.
- ⑤ Perform a **RINSE** cycle.
- ⑥ If the fault re-occurs repeat steps ① and ②.
- ⑦ If the washer will still not work you will be required to call a Fisher & Paykel trained and supported service technician to arrange service, refer to 'Customer Care' for details. Record the fault code number displayed and the serial number of your washer (located above the door opening when the door is open) before calling. The fault code will indicate to the repairer what the problem could potentially be.

If a fault code is being displayed, you can still turn your washer off by pressing ①.

TROUBLESHOOTING

The following is a list of problems you may encounter when using this appliance and some suggestions that may help to correct the problem. If you still have problems, contact your Fisher & Paykel trained and supported service technician.

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Washer not turning on	Power not switched on at the wall.	Switch the power on at the wall. Press ⓘ .
	Household power supply not working.	Try plugging in another electrical appliance.
Pressing ►II does not start the fill	Keylock may be activated.	Press and hold 🔒 for three seconds.
	Washer door not closed properly.	Open and reclose door.
	The washer has detected a fault.	Check if a code is being displayed on the control panel, refer to 'Fault codes'.
	Hot and cold taps not turned on.	Check that both hot and cold taps are turned on (if using cold inlet only ensure inlet valve cap is installed on the hot valve on the washer).
	Hot and cold taps not connected to the corresponding valve on the washer.	Check the cold tap is connected to the cold valve on the washer and the hot tap is connected to the hot valve.
	Blocked hose filters.	Check the tap end of the inlet hose(s) for blockages.
	Inlet hose(s) leaking, twisted or damaged.	Check the inlet hose(s) for leaks or damage. Check that the inlet hose(s) are not twisted.
	Faulty water supply.	Check tap(s) that aren't connected to the washer are working.
Washer stops working mid cycle	Delay start maybe set.	Refer to 'Delay Start'.
	The washer has detected a fault.	Refer to 'User warnings' or 'Fault codes'.
	Power or water failure.	Check the power and/or water is working correctly.
	Washer has been paused.	Press ►II to continue.
Washer drains while filling	Oversudsing.	Washer is waiting for suds to dissolve before continuing the cycle.
	Drain hose too low.	Ensure the height of the drain hose is at least 600mm from the floor level, refer to your installation guide.
	Drain hose sitting in water.	Clear the drain.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Washer is not draining	Drain hose blocked.	Clear the drain hose.
	Pump filter blocked.	Clear the pump filter, refer to 'Cleaning the pump filter'.
	Drain hose higher than 1000mm above floor level.	Lower the level of the drain hose, refer to your installation guide.
Filling continuously	Drain hose not connected to standpipe, tub or spigot.	Connect drain hose correctly, refer to your installation guide.
	Washer is siphoning.	Ensure standpipe or tub is at least 600mm from the floor level.
Poor rinsing	Incorrect detergent used.	Use low sudsing, front loader detergent only.
	Too much detergent used.	Ensure the correct dose of detergent is used for the load size and soil level refer to 'Detergent and softener'.
Not spinning properly	Load has gone out of balance.	The wash load has gone out of balance during the spin. If you want to improve the dryness of the load, manually re-distribute the load and remove items if necessary. Close the door and select SPIN SPEED , adjust the spin speed if necessary and press ► to start the washer.
	Suds build up.	Check the amount of detergent used, reduce if necessary.
Too many soap suds	Incorrect type of detergent used.	Use low sudsing, front loader detergent only refer to 'Detergent and softener'.
	Too much detergent used.	Ensure the correct dose of detergent is used for the load size and soil level refer to 'Detergent and softener'.
	Inlet water pressure/ flow rate too low.	Ensure correct inlet water pressure and flow rate as per the installation guide.
Small puddle of water from under the washer	Inlet hose(s) or drain hose leaking.	Check inlet hose(s) and the drain hose are correctly attached and not damaged.
	Lots of suds.	Suds may have leaked and then dissolved.
	Dispenser compartments blocked.	Refer to 'Cleaning the dispenser drawer'.
	Dispenser drawer not fully closed.	Close dispenser drawer fully and ensure it remains closed during the cycle.
	Damage to door seal.	Check seal inside door for damage. If it sustains any damage it will need to be replaced.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Cycle time longer than usual / inaccurate adjustment of time remaining during cycle	Cycle time is approximate.	Cycle time is influenced by a number of factors refer to 'Wash cycles'.
	Low water pressure or flow rate.	Ensure that inlet hose filters are not blocked.
	Out of balance or oversudsing.	Recovery from out of balance or oversudsing will extend cycle time. Refer to 'Caring for your washer'.
	Washing a large load.	Be aware that it will take longer for the washer to fill.
	Selecting various options.	Be aware that some options will extend cycle time.
Detergent or fabric softener remaining in dispenser at the end of the cycle	Dispenser drawer not properly closed or was opened part way through the cycle.	Ensure the dispenser drawer is fully closed at the start of the cycle and remains closed throughout the cycle.
	Dirty or blocked dispenser.	Clean the dispenser drawer. Refer to 'Cleaning the dispenser drawer'.
	Liquid sitting at the MAX level at the end of the cycle indicates a blockage.	Clean the fabric softener dispenser compartment, refer to 'Cleaning the dispenser drawer'.
	Dispenser over loaded with detergent.	Clean out remaining detergent, Refer to 'Cleaning the dispenser drawer'.
	Composition of the powder detergent makes it difficult to dispense.	Dissolve detergent with water to aid with dispensing.
Washing very wet at the end of the cycle	Cycle selected not appropriate.	Particularly short or delicate cycles have shorter spins which can result in wetter washing at the end of the cycle.
	Incorrect spin speed for load selected.	Select a faster spin speed.
	An out of balance load has occurred.	The washer compensates for the out of balance by using a lower spin speed, to reduce noise and potential damage to the product.
Vibrating	Transit bolts left in place.	Ensure transit bolts are removed prior to use of the washer, refer to your installation guide.
	Washer may not be level.	Ensure washer is installed on an appropriate surface and levelled correctly, refer to your installation guide.
	Load is out of balance.	Wash an average sized load rather than a smaller load or a single item. Washing one item at a time is not recommended as it is difficult for the washer to balance a single item during spin.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Creasing	Washer overloaded.	Do not overload the washer.
	Incorrect cycle for load type.	Use the EASY IRON, HANDWASH or STEAM REFRESH cycle for creasable items.
	Spin speed too fast.	Select a slower spin speed.
	Wet clothes left in washer or laundry basket.	Laundry left sitting wet is more likely to crease. If not removing clothes from the washer immediately at the end of cycle, select WRINKLE FREE . Do not leave wet washing sitting in a washing basket.
	Wash temperature too hot for load type.	Select a lower wash temperature. Check items care label for correct care. Check the hot and cold taps are connected to the correct valves, refer to your installation guide.
	Items not sorted correctly.	Sort load so that items of similar weight are washed together.
Poor soil removal	Incorrect wash cycle selected.	Select a wash cycle that is appropriate for the amount of dirt, refer to 'Wash cycles'.
	Insufficient detergent.	Ensure the correct dose of detergent is used for the load size and soil level, refer to 'Detergent and softener'.
	Washer overloaded.	Ensure the washer is not overloaded in terms of its capacity or the cycle selected, refer to 'Loading'.
	Items require a longer wash time.	Select a higher SOIL LEVEL or the PRE WASH option.
	Load was particularly dirty.	Select PRE WASH option for particularly dirty loads, refer to 'Wash cycle options'.
	Items not sorted correctly.	Wash heavily and lightly soiled garments separately.
	Washer dirty from previous wash.	After washing particularly dirty clothing, we recommend putting the washer through a RINSE cycle once the load has been removed. This washes away any remnants of dirt that could affect future wash performance.
	Incorrect wash temperature selected in relation to the type of soil.	Select a wash temperature suitable for the type of soil, eg warm for greasy soils, cold for muddy soils. Increasing the wash temperature generally improves soil removal and overall wash performance. Ensure garments can be washed at the increased temperature.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Dye transfer	Coloured items not washed separately from white/light coloured items.	Remember to separate whites and colours.
	New or non-colourfast items not washed separately.	Wash non-colourfast items separately and select COLD wash temperature.
	Wet items have been left sitting for too long.	Remove items from washer as soon as the cycle is finished, or if items are not to be removed from the washer immediately select WRINKLE FREE .
	Wash temperature.	Consider the wash temperature you select for your coloured items. Lower the temperature if you are concerned.
Black or grey marks on clothes	Incorrect amount of detergent.	Ensure the correct dose of detergent is used for the load size and soil level, refer to 'Detergent and softener'.
	Washer needs to be cleaned.	Empty the washer and complete a DRUM CLEAN cycle, refer to 'Cleaning the drum and the door'.
Tangling	Items not sorted correctly.	Separate larger items from smaller items.
	Washer loaded incorrectly.	Load items loosely and individually into the washer, ie not folded.
	Incorrect cycle for load type selected.	Use the EASY IRON or STEAM REFRESH cycle for items that crease easily.
	Overloaded in terms of its capacity or the cycle selected.	Refer to wash cycles for recommended maximum load size.
	Delicate items.	Wash pantyhose, bras and any other delicate items prone to tangling in a mesh laundry bag.
Washer smells	Not using enough detergent for the soil level in your loads.	Run a DRUM CLEAN cycle. Buy a better quality detergent or use a higher dose. Different detergents have different cleaning chemicals, consider alternating detergents to help remove odour.
Wet patches on clothes/items	Clothes are slightly damp from the steam.	It is normal for items to be damp after using the STEAM REFRESH cycle, this helps to remove the wrinkles. Remove the items from the washer immediately at the end of the cycle and hang up to dry.

PRODUCT DATA

WH1260F2 SPECIFICATIONS

Capacity*	12kg
Rated spin capacity	12kg
Max spin speed	1400rpm
Wash noise	56dBA
Spin noise	70dBA
Energy rating	Grade 1

*Refers to the maximum dry weight of items the washer can wash at any one time

Details of product dimensions, electrical supply and plumbing are available in the installation guide.

This product complies with the below standard:

GB 4706.1 - Household and similar electrical appliances - Safety - Part 1: General requirements.

GB 4706.24 - Particular requirements for safe washing machines for household and similar electrical appliances.

This product meets the national energy efficiency standards:

GB12021.4 - Scan the QR code on the energy efficiency label to see the registered energy efficiency of this product.

DECLARATION OF HAZARDOUS SUBSTANCES

The Environmentally Friendly Use Period (EFUP) for all enclosed products and their parts are per the symbol shown here, unless otherwise marked. Certain parts may have a different EFUP (for example, battery modules) and so are marked to reflect such. The Environmentally Friendly Use Period is valid only when the product is operated under the conditions defined in the user guide.



PART NAME	HAZARDOUS SUBSTANCE					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (Cr (VI))	PBB*	PBDE**
Power supply	○	○	○	○	○	○
Control board	X	○	X	○	○	○
Motor	X	○	X	○	○	○
Pump	X	○	○	○	○	○
Door lock	X	○	X	○	○	○
Valve	○	○	X	○	○	○
Tri-spoke	X	○	○	○	○	○
Cabinet	○	○	○	○	○	○
Drum	○	○	○	○	○	○
Packaging and Labels	○	○	○	○	○	○
Accessory	○	○	○	○	○	○
Other	○	○	○	○	○	○

* Polybrominated biphenyls

** Polybrominated diphenyl ethers

○ This hazardous substance is below the specified limits as described in GB/T26572.

X This hazardous substance is above the specified limits as described in GB/T26572.

MANUFACTURER'S WARRANTY AND SERVICE GUIDE



To access your Warranty and Service Guide

Scan the QR code with your smartphone to access your warranty and book a service, or view online at <https://www.fisherpaykel.com/cn/help-and-support>

Complete and keep for safe reference:

Model _____

Serial No. _____

Purchase Date _____

Purchaser _____

Dealer _____

Suburb _____

Town _____

Country _____

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The models shown in this guide may not be available in all markets
and are subject to change at any time.

The product specifications in this guide apply to the specific products and
models described at the date of issue. Under our policy of continuous product
improvement, these specifications may change at any time.

For current details about model and specification availability in your country,
please go to our website or contact your local Fisher & Paykel dealer.

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